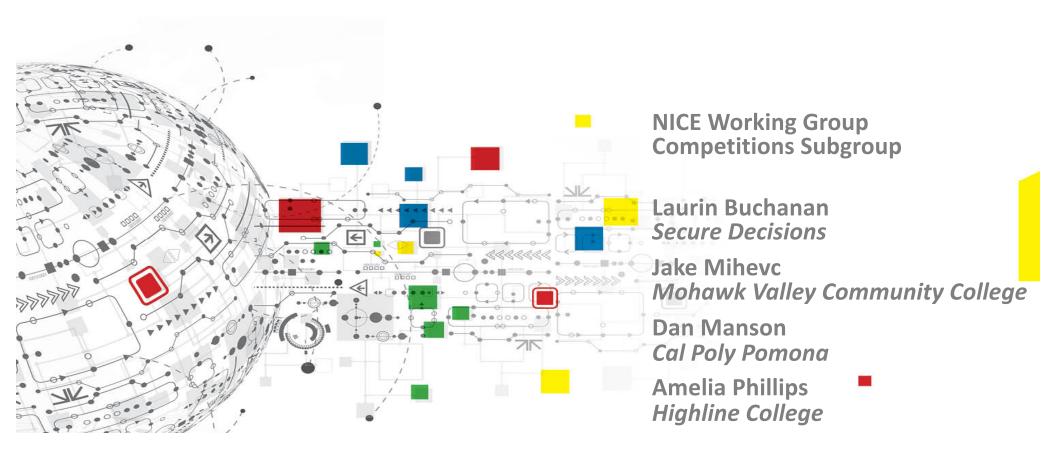
# Play Your Way to Success: Building Tomorrow's Workforce



## NIST NICE Working Group (NICEWG)

Provides mechanism in which public and private sector participants can

- develop concepts
- design strategies
- pursue actions that advance cybersecurity education, training,
   & workforce development

3 Co-Chairs: Academia, Industry, Government

5 Sub-Working Groups



#### NICEWG Competitions Sub-Group Mission/Vision

#### Vision:

Promote a spectrum of competitions that advances knowledge, skills and abilities to nurture and expand a diverse national talent pool.

#### Mission:

Empower a public and private competition ecosystem by providing guidelines, standards, and best practices for players, teams, schools, sponsors and organizers.

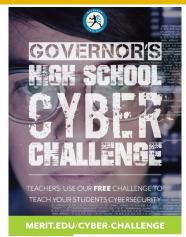


### Competitions and games come in all flavors



## K-12

## Collegiate Workforce



























## What: introducing kids to cyber issues and roles

Who: Middle school kids

Where: Community center

When: After school

How: Branching web comics

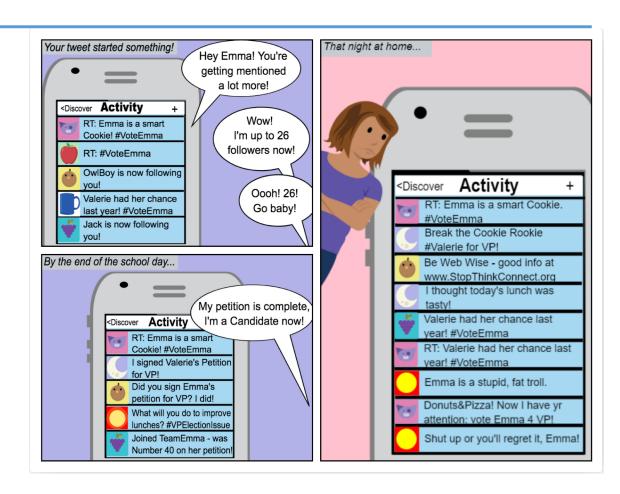
show how cybersecurity

affects everyone

Why: Get kids interested in

cyber





We only found one piece of malware at FirstBank, on a manager's computer.

#### But

every malware has a unique
"signature" - like fingerprints that tells us about it. We can use that to find
other incidents with this
malware.



#### NBI Malware Analysis System Signature Report

Submitted by: Melissa Adrien

Case: FirstBank

Filename: %Temp%\iexplore.exe

#### MALWARE TYPE

General Trojan: .08% = No Banking Trojan: .05% = No

Virus: 0% = NoWorm: 0% = No

Ransomware: .02% = No

Rootkit: 0%= No Common: 40% = Yes (spam, spyware, adware)

Hmmm,
this malware doesn't do
anything special.
This doesn't tell us
much!

## CLICK HERE TO VIEW CHOICES

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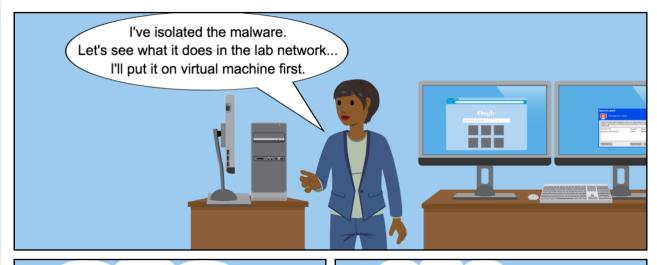
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Hmmm,
this malware doesn't do
anything special.
This doesn't tell us
much!

## How do you learn more about the malware?

Try to run the malware in the lab

Look for similar malware in other investigations



CLICK HERE
TO VIEW CHOICES

OK - sometimes malware doesn't trigger in a virtual machine.

I'll try a physical machine.

Virtual Machine (VM) Analysis System Report

08:00 - Scan: no malware detected

08:10 - VM reboot

08:23 - Scan: no malware detected

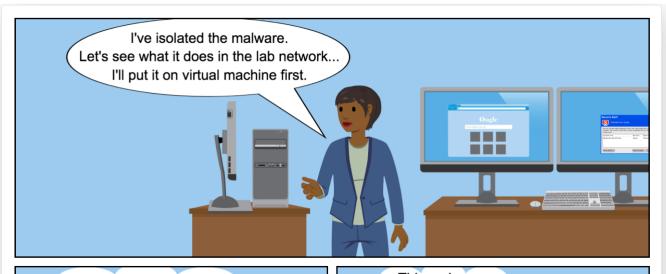
08:30 - VM reboot

08:35 - Scan: no malware detected

This malware
just isn't doing anything.
What am I missing?

Forensic Framework
System Analysis Report

10:01 - Scan: no malware detected
10:10 - VM reboot
10:28 - Scan: no malware detected
10:35 - VM reboot
10:49 - Scan: no malware detected



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What am I missing?

Forensic Framework System Analysis Report

10:01 - Scan: no malware detected

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10:28 - Scan: no malware detected

10:35 - VM reboot

10:49 - Scan: no malware detected

## So that didn't work - what do you want to try next?

Analyze systems of FirstBank's customers

Look for this malware in other investigations



## CLICK HERE TO VIEW CHOICES



## How do you expand your investigation to include this new .dll file?

Ask malware specialist to analyze the .dll file

Look for the .dll file in the images you have from the bank and its customers

Look for that .dll file in any other recent investigation

## Web comics are popular with everyone

Positive "first contact" experience is critical to continued interest in next stage



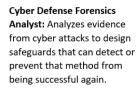
- Literally "see yourself" in comics
  - critical for developing self-efficacy

Go beyond reading comics: much deeper engagement when learners create their own comics



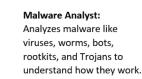
#### Roles and Their Job Descriptions

Forensics Analyst: Like a detective, looks for evidence of what happened in a cyber crime or attack: data left behind that may explain who did it and how.





Cyber Defense Analyst: Implements and monitors defenses to keep a company's data, network and systems secure from known cyber attacks and to quickly detect new attacks.





Cyber Crime
Investigator: Leads teams
of different cyber experts
to investigate cyber
crimes, generally in law
enforcement.



Cyber Defense Incident Responder: Responds quickly to minimize damage from cyber attacks at his company, like a fireman putting out a fire.



Cyber Security Manager: Manages people and efforts to keep her company's data, systems and network safe and protected.



Threat Analysis
Specialist: Researches
and analyzes attackers,
their motives and attack
methods, to understand
the threat they pose to
organizations.

## Failure always an option - and bigger is better with comics!



Memorable or exaggerated endings reinforce learning

Story format shows consequences of choices immediately: not bound by reality of time and distance

Experience consequences of bad decision in a safe environment

# Case Study: Competitions as part of formal education

## Mohawk Valley Community College (MVCC)

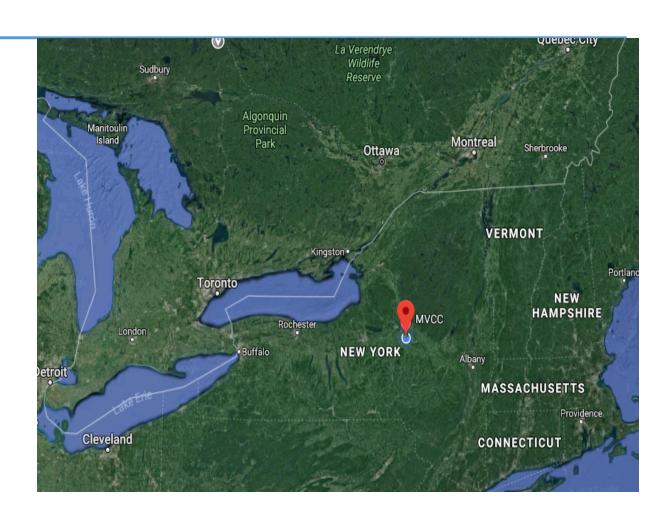
**MVCC: CAE 2Y** 

Utica College: CAE-CDE

SUNY Polytechnic

Air Force Research Lab in Rome, NY

Central New York (CNY)
Hackathon: 1 event each
semester



#### **CNY Hackathon**

8 different colleges participate

Teams composed of students from each college

Competition elements

- Infrastructure (CCDC)
- Capture The Flag (CTF)
- Wireless Challenge



#### Saturday, Nov. 3 and 4 Mohawk Valley Community

Friday and

College Utica Campus

#### **Kickoff Event Friday**

4-5 p.m. Lightning Talks: "Blue Whale Challenge Investigation: What your mobile device knows about you," Josh S. White, Ph.D., Secure Mind Analytics

"Designing your own tools: The Amass Pen-Testing Tool," Jeff Foley, ClaritySec

#### 5-6 p.m.

Dinner and Introduction to Main Event

#### 6-9 p.m.

CNY Hackathon Classic Competition Kali vs. Metasploitable. Teams to compete to own services in the competition environment







QUANTERION

COLLEGE

#### Main Event Saturday

8:30 a.m. - 5 p.m. Saturday **CNY Hackathon Competition:** Defend Services from Red Team Attacks, Capture the Flag, Wireless Challenges,

#### **Gold Sponsors:**





Direct all questions to Jake Mihevc at jmihevc@mvcc.edu

Platinum Sponsors:



## Competitors develop more than technical skills

#### Soft skills:

- Leadership
   Team Leaders HANDS OFF
- Teamwork
   Teams created by script

Students learn WHY they need to learn networking, operating systems and coding so well

## Students are engaged

Students learn where they stand - need to work harder?





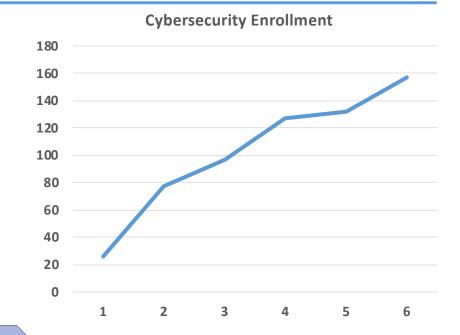
Students WANT to come back better next year 20

## Benefit to MVCC goes beyond enrollment

#### Industry develops CNY exercises

- Provides DIRECT alignment with workforce needs
- Faculty update curriculum 2x year!

#### Students see path:



**Strong performer** 

**Employment** 

**Red Team** 

## Benefit to student's next stage of development

Cyber is such an APPLIED discipline — it is uniquely geared toward competency-based education

Competitions map to Security+ and Certified Ethical Hacker "scenarios" later in careers



CERTIFICATIONS

TRAINING

**TESTING** 

WHY CERTIFY

HOME / TESTING / ABOUT IN-PERSON TESTING / PERFORMANCE-BASED QUESTIONS

#### Performance-Based Questions

In addition to a traditional multiple-choice format, some CompTIA certification exams include performance-based questions (PBQs). These PBQs test your ability to solve problems in a simulated environment. Remember to manage your time wisely when solving the PBQs on your exam. Most of them will appear at the beginning of the exam and you won't be able to see a clock when working on the PBQs.

#### CompTIA exams that incorporate PBQs

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- CompTIA Cloud+
- CompTIA Cybersecurity Analyst (CySA+)
- CompTIA PenTest+
- CompTIA Advanced Security Practitioner (CASP)

#### Failure at CNY Hackathon?



Failure to work as a team

Failure to learn anything

Failure to be ethical

Success at CNY Hackathon:

Great team comes together OR epic failure leads to lessons learned!

# Case Study #3: Practice, training and education for the cyber workforce

#### **CRYPTO KAIT**

EDUCATOR | INFORMATION SECURITY ASSOCIATE | CRYPTOGRAPHY ENTHUSIAST | OVERLY-ATTACHED PUPPY MOM

CONTACT

WORKSHOPS

**BLOG** 

#### National Cyber League

Provides an ongoing virtual training ground for participants to develop, practice, and validate their cybersecurity knowledge and skills

NCL uses next-generation, high-fidelity simulation environments



ABOUT

Noobsec to cyber-champion: Hacking the National Cyber league for success



Blog at cryptokait.wordpress.com

## Crypto Kait's NCL story: every season since 2015



An Introduction to the National Cyber League
By: Kaitlyn Bestenheider



#### Challenge 01 – Open Source

Answer the following questions about security issues.

- 1. (25 points) What is the CVE of the original POODLE attack?
- 2. (25 points) What version of VSFTPD contained the smiley face backdoor?
- 3. (25 points) What was the first 1.0.1 version of OpenSSL that was NOT vulnerable to heartbleed?
- 4. (25 points) What was the original RFC number that described Telnet?
- 5. (25 points) How large (in bytes) was the SQL Slammer worm?
- 6. (25 points) Samy is my...

#### Kait's Coaching Tips:

The first thing you should have your students do is to have them define "Open Source Intelligence" (the category name) also known as OSINT. While answers will vary, the underlying message should be that it's data that can be collected from publicly available sources.

After they understand the information out there is publicly available, ask them how they would find out how many cups are in a gallon or how far it is to Mars? Hopefully they will answer that they just "Google it."

"Just Google It" is my publicly proposed alternative title for the OSINT section of NCL. This section is based entirely on security trivia or easily researched skills. Tell them this section should be low stress and is the BEST place to start for the person brand new to InfoSec.

Notes: Sometimes, they make some especially hard OSINT trivia challenges. Make sure your students know that not being able to find the specific answer NCL is looking for does not make them dumb or incapable. Sometimes, things are just meant to be difficult. If you get stuck for too long, just move on.

Kaitlyn Bestenheider encourages women and girls in this male-dominated field and shares her experiences:

"I hope to help students gain the confidence to sign up for their first Capture-the-Flag (CTF) competition.

I think NCL is the best CTF for students to do because it's designed to be accessible for first-time cybersecurity students and still be challenging to prepare them for the workforce."

## Nevada Cyber Club (NCC)

**EVADA**Today

Q Searc

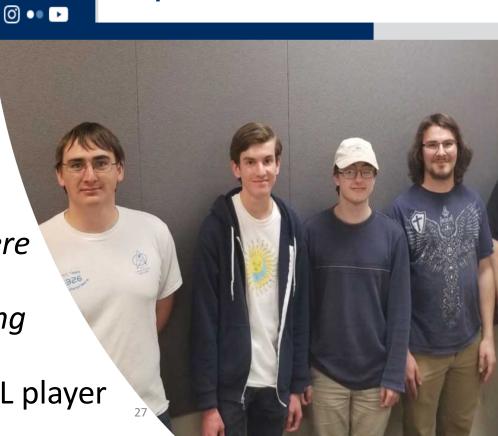
**Cyber Club Scores Big in National Cybe Competition** 

NCC-1701 team competed in NCL

At 3-day national competition, NCC-1701 came in 2<sup>nd</sup> place out of 264 teams, missing only one of 161 problems

"I enjoy having an environment where I need to be a part of a team with different skill sets to solve challenging and hands-on problems."

Alexander Parr, VP NCC team, NCL player



## Paradigm shift needed to address "The Gap"

Growing gap: demand vs. supply of well-qualified cyber professionals

Technical/virtual environments are important

 Key training for doctors, pilots, emergency professionals, professional athletes

Brain science shows repetition is essential to knowledge retention

- Muscle Memory: repeating tasks over and over enhances neural pathways
- Multiple avenues mean more neural pathways & stronger retention

#### 'Gamification'

Introduces concepts of games into real-world education, training and assessment environments

- Encourages repetition
- Provides positive incentives, not just negative ones
   >> makes training "sticky"
- As skills improve, challenges should too!

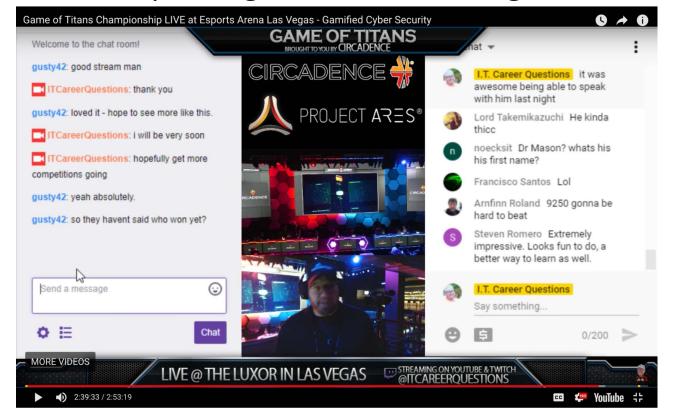
## What a good cyber competition can do

- Raise public awareness about cyber competitions
- Exponentially multiply number of cyber games, sponsors and participants
- Inform and restructure academic curricula
- Transform and popularize specific cyber training strategies
- Aid recruiters in identifying talent



### Raise awareness: broadcasting cyber competitions

General public gains understanding & connects personally with cyber



security

Recent global competition in Las Vegas: 2 hour LIVE filmed competition

Congratulations to all winners — including Las Vegas' own Monique Moreno, College of Southern Nevada

# Case Study: Advanced, professional cyber competitions

### Emerald Down regional exercise

Began at urging from David Matthews – Deputy CISO, City of Seattle



Pacific North West Economic Region: cyber as an interdependency

First conducted in 2012

- 8 teams live at King County Emergency Operations Center in Renton; other teams in their own locations
- Scenario: Major IT issue, compromised firmware
- IT teams from various organizations



### Academia, Government and Industry participated

Various organizations had to cooperate with one another

- Many not used to reaching out
- Learned what other organizations could do

Developed new partnerships and contacts

Cyber Incident Response Coalition and Analysis Sharing (CIRCAS):
 public-private cyber resilience coalition







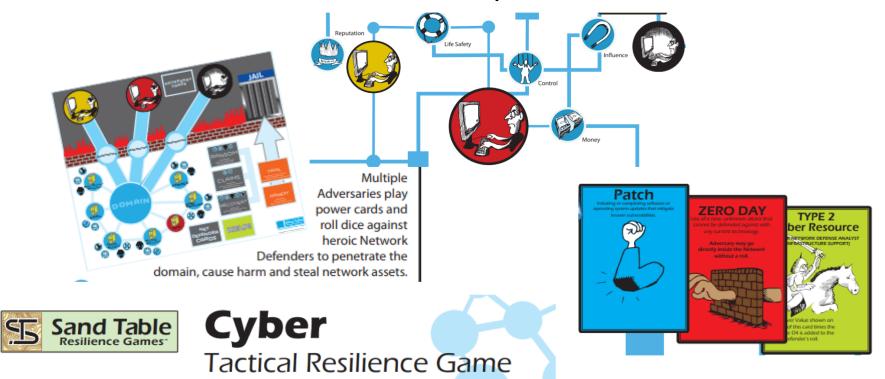






### Emerald Down V: table top exercise

#### Board game simulated real-life network compromise



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#### Elements of Emerald Down V

- Elements of luck, timing, relative power, etc.
- Game both fun and very enlightening to participants
- Facilitators kept game moving
- Students as Evaluators

Very unique: different levels of government and military had access to

varying levels of response

Fascinating to watch:

https://vimeo.com/207705607

#### **Emerald Down V**

Regional Cyber Security Exercise *February 16, 2017* 



#### Extended benefits of advanced exercise

Practiced community cyber security response approach with interactive exercise

Developed Cyber Annex to WA
State's Comprehensive Emergency
Response Plan
— first in the nation, noted

first in the nation, noted
 by FEMA & other
 jurisdictions

Organizations explore
how their Cyber Plans
could integrate with
WA State's Cyber Annex
to Emergency Response Plan

Build trust among technology and security practitioners

### Failure is the way to success!

Outcome of exercise is to update the Emergency Management Response plan

Failure identifies where the gaps are

#### Fix them!



## Questions?



### Competitions Subgroup deliverables

https://www.nist.gov/itl/applied-cybersecurity/nice/about/working-

group/competitions-sub-working-group

One-Pager on Competitions

**Cybersecurity Games White Paper** 

Letter: "Ten Things Parents Need to Know about Competitions"

Links to competition podcasts

Survey on cyber competitions:

https://www.surveymonkey.com/r/YPXPX8V

