



*Stevens Institute of  
Technology*

*Hoboken, NJ*

July 30, 2014

# NIST Community Resilience Program – Second Stakeholder Workshop

Therese McAllister, PhD, PE  
Engineering Laboratory  
Community Resilience Program

# Workshop Agenda

- 8:00-8:45 Introduction
- 8:45-10:15 Panel Session
- 10:15-10:45 Break and Networking
- 10:45-12:00 Morning Working Sessions
- 12:00-1:00 Lunch Break
- 1:00-2:00 Keynote Speaker
- 2:00-2:30 Break and Networking
- 2:30-4:30 Afternoon Working Sessions
- 4:30-5:00 Wrap up



# Our Team

## NIST

- Jason Averill
- Steve Cauffman
- Millie Glick
- Howard Harary
- Erica Kuligowski
- Terri McAllister
- Nancy McNabb
- Karen Reczek

## Authors Present

- Erin Ashley
- Frank Lavelle
- David Mizzen
- Chris Poland
- Adrienne Sheldon
- Scott Tezak
- Peter Vickery
- Kent Yu

## Facilitators

- Fred Hansen
- Katie Jereza
- Mauricio Justiniano
- Tommi Makila
- David Martin
- Joan Pellegrino
- Stephanie Shuff
- Ann Terranova

## Conference Planner

- Tonia Bohnen



# Event Locations



# Breakout Session Locations

## Babbio Center

Session	Breakout	Color
1	2. Community Disaster Resilience	<b>Green</b>
2	5. Buildings and Facilities	<b>Red</b>
3	6. Transportation Systems	<b>Pink</b>
4	7. Power/Energy Systems	<b>White</b>

## Edwin A Stevens Hall

Session	Breakout	Color
5	8. Communication and Information Systems	<b>Blue</b>
6	9. Water and Wastewater Systems	<b>Yellow</b>
7	DRSP Charter	<b>Orange</b>



# Disaster Resilience Framework

## 25% Draft Outline

1. The Community
2. Community Disaster Resilience for the Built Environment
3. Examples of Community Disaster Resilience
4. Sectors, Interdependencies and Cascading Effects
5. Building Sector
6. Transportation Sector
7. Energy Sector
8. Communication and Information Sector
9. Water and Wastewater Sector
10. Tools and Metrics for Evaluating Disaster Resilience
11. Recommendations and Next Steps



# July 30<sup>th</sup> Working Sessions

2. Community Disaster Resilience of the Built Environment
5. Buildings and Facilities
6. Transportation Systems
7. Power and Energy Systems
8. Communication and Information Systems
9. Water and Wastewater Systems

Disaster Resilience Standards Panel (DRSP)  
Charter



# October 27-28 Workshop

## Norman, OK

The following chapters will be addressed at the October Workshop, in addition to continued work on the chapters addressed at the July Workshop:

1. The Community
4. Sectors, Interdependencies and Cascading Effects
10. Tools and Metrics for Evaluating Disaster Resilience





# Goals of Working Sessions

- Develop awareness of community issues vs sector or owner issues
- Identify topics that need to be added or better addressed to achieve community resilience
  - These are 25% drafts!
- Learn about interests and issues for all stakeholders
  - Tell us what you like or don't like!



# Built Environment

- What tools are needed by people, business, and government to achieve resilience?
  - Buildings
    - Government, healthcare, schools, residential, commercial, etc.
  - Infrastructure Systems
    - Transportation, power, energy, communication, information, water, waste water
  - Best defined in terms of recovery times



# Community Resilience

- The ability to return to full occupancy and function as soon as needed to support a well planned and expedited recovery.
  - Transparent Hazard Definitions
  - Transparent Performance Measures for the Built Environment
  - Restoration Goals that support response and recovery



# Hazard Event and Performance Level Definitions

Level	Definition
<b>Routine</b>	Buildings and systems should be capable of remaining fully operational and not experience any significant damage.
<b>Expected</b>	The building or system should remain functional at a level sufficient to support the response and recovery of the community.  This level is based on the design level normally used for buildings.
<b>Extreme</b>	Maximum considered hazard level and changes anticipated due to climate change.  Critical facilities and infrastructure systems should remain functional.  Other building and infrastructure systems should perform at a level that protects occupants and allows them to evacuate safely.  Emergency response plans should be planned for this extreme level.



# Performance Levels for After-Event Evaluation

Category	Buildings Performance Standard
<b>A</b>	<b>Safe and Operational</b> Essential facilities such as hospitals and emergency operations centers
<b>B</b>	<b>Safe and usable during repair</b> “Shelter in place” residential buildings, neighborhood businesses and services, and buildings needed for emergency operations
<b>C</b>	<b>Safe and not usable</b> The minimum needed to save lives. These facilities may be repaired or needed to restore the economy.
<b>D</b>	<b>Unsafe – partial or complete collapse</b> Damage that will lead to casualties



# Performance Levels for After-Event Evaluations

Category	Infrastructure System Performance Standard
I	Resume 100% service within days
II	Resume 90% service within weeks and 100% within months
III	Resume 90% service within months and 100% within years



# Hazard Events

<b>Hazards</b>	<b>Types and Effects</b>
<b>Wind</b>	<b>Storms, hurricane, tornadoes</b>
<b>Earthquake</b>	<b>Ground shaking, faulting, landslides, liquefaction</b>
<b>Inundation</b>	<b>Riverine flooding, coastal flooding, tsunami</b>
<b>Fire</b>	<b>Building, wildfire</b>
<b>Snow/ Rain</b>	<b>Freeze/thaw</b>
<b>Man-made</b>	<b>Blast, vehicular impact</b>



# Resilience Recovery Matrix

- Hazard Levels vs Recovery Times
- Clusters or groupings
  - Critical Response
  - Emergency Housing
  - Neighborhoods
  - Community Recovery

RESILIENCE MATRIX - NIST RESILIENCE FRAMEWORK																									
HAZARD:	ROUTINE HAZARD						EXPECTED HAZARD						EXTREME HAZARD												
	Phase 1 Hours		Phase 2 Days		Phase 3 Months		Phase 1 Hours		Phase 2 Days		Phase 3 Months		Phase 1 Hours		Phase 2 Days		Phase 3 Months								
Event Occurs	4	24	72	30	60	4	36	36+	4	24	72	30	60	4	36	36+	4	24	72	30	60	4	36	36+	
<b>INFRASTRUCTURE CLUSTER FACILITIES</b>																									
<b>CRITICAL RESPONSE FACILITIES AND SUPPORT SYSTEMS</b>																									
Hospitals																									
Police and fire stations																									
Emergency operations center																									
Related utilities																									
Roads and ports for emergency																									
CalTrain for emergency traffic																									
Airport for emergency traffic																									
<b>EMERGENCY HOUSING AND SUPPORT SYSTEMS</b>																									
95% residence shelter-in-place																									
Emergency responder housing																									
Public shelters																									
90% related utilities																									
90% roads, port facilities, and public transit																									
<b>HOUSING AND NEIGHBORHOOD INFRASTRUCTURE</b>																									
Essential city service facilities																									





# A Successful Workshop will...

- Advance the Framework scope and content
- Engage stakeholders for continued input
- Develop interest among potential members of the DRSP



**Questions ?**



# Resilience Matrix

- Hazard Levels vs Recovery Times
- Clusters or groupings
  - Critical Response
  - Emergency Housing
  - Neighborhoods
  - Community Recovery

RESILIENCE MATRIX - NIST RESILIENCE FRAMEWORK

HAZARD:	CONTINUING UTILIZATION						CYCLOPING UTILIZATION						CYCLOCING UTILIZATION															
	Event Occurs	Phase 1 Hours		Phase 2 Days		Phase 3 Months		Event Occurs	Phase 1 Hours		Phase 2 Days		Phase 3 Months		Event Occurs	Phase 1 Hours		Phase 2 Days		Phase 3 Months								
<b>INFRASTRUCTURE CLUSTER FACILITIES</b>		4	24	72	30	60	4	36	36+		4	24	72	30	60	4	36	36+		4	24	72	30	60	4	36	36+	
<b>CRITICAL RESPONSE FACILITIES AND SUPPORT SYSTEMS</b>																												
Hospitals																												
Police and fire stations																												
Emergency operations center																												
Related utilities																												
Roads and ports for emergency																												
CalTrain for emergency traffic																												
Airport for emergency traffic																												
<b>EMERGENCY HOUSING AND SUPPORT SYSTEMS</b>																												
85% residence shelter-in-place																												
Emergency responder housing																												
Public shelters																												
90% related utilities																												
90% roads, port facilities, and public transit																												
<b>HOUSING AND NEIGHBORHOOD INFRASTRUCTURE</b>																												
Essential city service facilities																												
Schools																												
Medical provider offices																												
90% neighborhood retail services																												
85% of all utilities																												
90% roads and highways																												
90% transit																												
90% railroads																												
Airport for commercial traffic																												
85% transit																												
<b>COMMUNITY RECOVERY</b>																												
All residences repaired, replaced or relocated																												
95% neighborhood retail businesses open																												
50% offices and workplaces open																												
Non-emergency city service facilities																												
All businesses open																												
100% utilities																												
100% highway and roads																												
100% travel																												

The "X"s in the chart to the right indicate best educated guesses about current standards for recovery times.

The shaded areas represent the goals — targets based on clearly stated performance measures for recovery times for the city's buildings and lifelines.

The gaps between "X"s and shaded boxes represent how far we are from meeting resiliency targets.

TARGET STATES OF RECOVERY

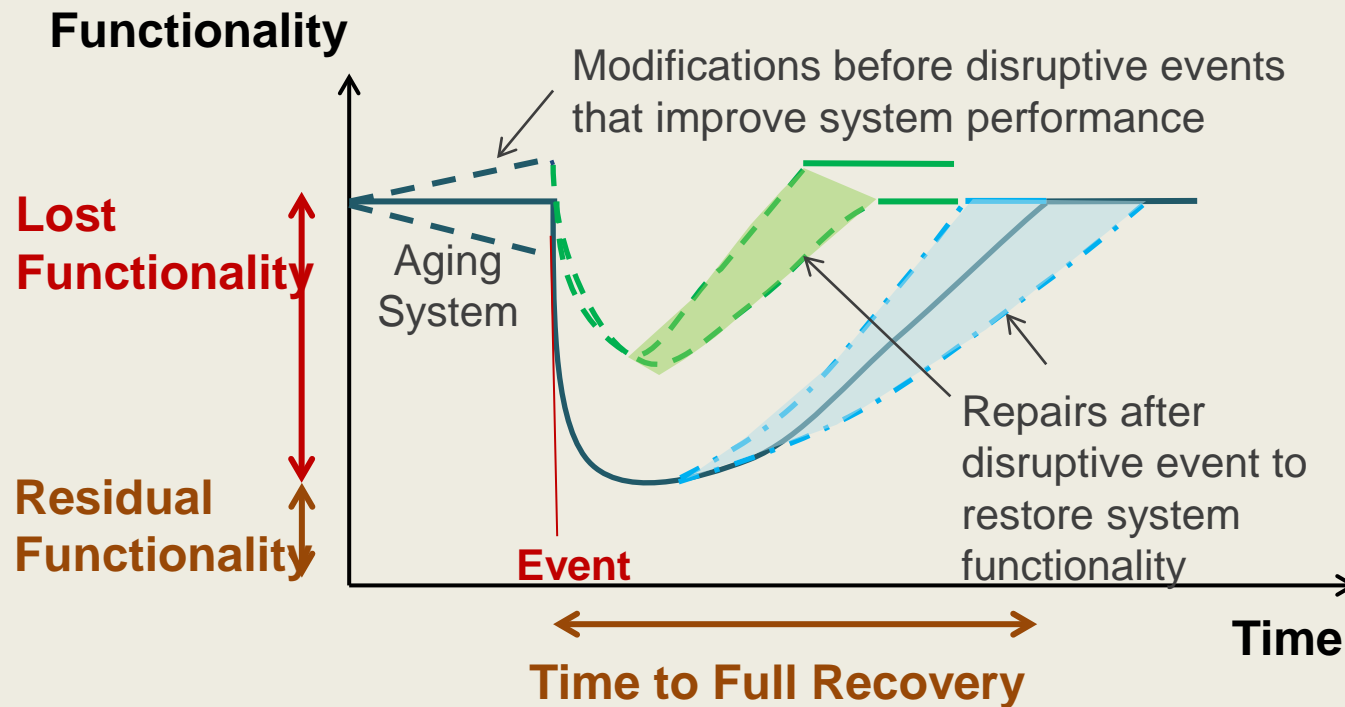
Performance Measure	Description of usability after expected event
	<b>BUILDINGS</b> <b>LIFELINES</b>
	Category A: 100% restored in days Safe and operational
	Category B: 100% restored in months Safe and usable during repairs
	Category C: 100% restored in years Safe and usable after repairs
	Expected current status



# Resilience Concept

Maintain acceptable levels of functionality during and after disruptive events

Recover full functionality within a specified period of time



Adapted from Bruneau, 2003 and McDaniels, 2008



# Community Resilience

## Community Resilience

### Community Level Performance Goals

Preparedness

**Social Needs**

Response

Mitigation

**Built Environment**

Performance

Recovery

