

Unique Usability Challenges in **Designing EHRs** Used for the Care of Children

David Brick, MD, FAAP, FACC



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Unique Usability Challenges Goals

- 1) Understand why pediatric patients have special requirements
- 2) Understand critical special functions used in pediatric charts
- 3) Understand how the absence, difficult to use, or malfunctioning of those functions can cause errors
- 4) Understand human factor solutions

NIST Document

 A Human Factors Guide to Enhance EHR Usability of Critical User Interactions when Supporting Pediatric Patient Care

Pediatric Patients- Time continuum

- MFM-fetus
 - Fetal diagnosis, fetal therapy, fetal surgery
- Neonatology-1-6 weeks
 - Unique immune, respiratory, cardiovascular,.....
- Pediatrics (newborns, infants, toddlers, children, adolescents)
 - 1 second old to 24 years, on a continuum
- Adolescent medicine 12-24 years
 - Brain scans show unique features.
- Adult congenital
 - Brand new natural histories to learn



Outpatient Urgent care ER Ward ICU OR



Outpatient 4 **Urgent** care ER Ward ICU OR Primary Care Cardiology Pulmonology Infectious DZ Endocrinology Outpatien Urgent ca ER Ward ICU OR

> Primar Card Infer Pu En



Variables that affect patient

care

- Weigth
- Height
- BSA (body surface area)
- BMI (body mass index)
- Age
- Gestational age
- Etc....



Pediatric EMR

- Childrend's EMR charts need to have those special functions
- EMRS tend to be designed for the largest audience of patients (Adult Medicine)



What do we need?

- Growth Charts
- Mg/kg dosing
- Vaccines
- Age related normal values
- Privacy
- Newborn issues
- Radiology issues
- Patient ID



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Growth Chart

- Critical component of any pediatric chart
- Allows doctor to check for proper growth at a glance.
- Standard of care part of each childs chart

CDC (Center for Disease **Control**) Growth Chart



What does Normal CDC Growth Chart Look Like



What does a Normal Growth Chart Look Like?



Growth Chart with (CHF) Congestive Heart Failure



Growth Chart constitutional growth issue (growth issues caused by genetic mutation or syndromes)



the National Center for Chronic Disease Prevention and Health Promotion (2000). http://www.cdc.gov/arowthcharts

EMR growth chart





When is a pound a pound? 10 lbs=10 lbs 10 lbs = 10 kg



This is critical,





Hypothetical scenario

- Patient weights 5.4 kg
- Lets say we start the patient on digoxin
- Dose is 10 mcg/kg/day
- 50 mcg per day

Patient dies , and the cause is.....OVERDOSE!
 Error not caught by the doctor



Usability Guidelines Growth CH

- IVA. Do not permit changes to measurement systems (e.g., lbs vs kg) unless initiated by the user.
- IVB. Support accurate conversion from pounds to kilograms
- IVC. Visibility of chart data and axes
- IVD. Display units accurately in standard notation
- IVE. Support selection of particular weight data value to display
- IVF. Display age-based percentiles for weight and height data
- IVG. Single-click navigation to access growth chart display
- IVH. Single-click interaction to view complete growth chart (e.g., no scrolling)
- IVI. Display height and weight on same chart
- IVJ. Support custom views with custom time ranges (ie 3 months to 6 months)
- IVK. Support corrections to plotted data



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Mg/kg dosing

Amoxicillin-Clavulanate (Augmentin)

 Typical adult medicines have a standard dose 750 Mg Twice a day

In pediatrics dose can be based on wt.

20-100 mg/kg/day divided twice a day

Dose can depend on

- Wt
- Age
- Gestational Age (how many weeks pregnant)
- Plus all of the adult variables
 - Renal function
 - Diagnosis
 - Etc....

Many more formulations

- Typical adult doctor can use 1 or 2 forms
 - Amoxicillin-Clavulanate (Augmentin) 875 or 1000
- Typical pediatrician can choose from
 - 13 formulations
 - Liguids 200,400,600,125,250
 - Tabs-250,500,875,1000
 - Chewables -200,400,125,250
 - Plus two in Europe 375,676 Europe

- >2000 g: 10-15 mg/kg/dose every 6-8 hours
- 1200-2000 g: 10-15 mg/kg/dose every 8-12 hours

1200-2000 g: 10-15 mg/kg/dose every 12-18 hours

- <1200 g: 15 mg/kg/dose every 24 hours</p>
- ◆ PNA ≥7 days:
- >2000 g: 10-15 mg/kg/dose every 8-12 hours
- <1200 g: 15 mg/kg/dose every 24 hours</p>
- PNA <7 days:</p>
- Vancomycin

Vancomycin
o.5 kg 15 mg/kg/dose every 24 hours
7.5 mg every 24 hours

100 kg 15 mg/kg/dose every 6 hours
1500 mg every 6 hours

200 times the dose for teenager.

Liquid Formulations

- Amlodipine
- Amiodarone
 - Look-alikes that get confused
 - Both are used in adult medicine
 - Tablets however do not look alike

More prone to error

Amlodipine



Amiodarone


Which is Which

Amiodarone and Amlodipine are used in adults



Amiodarone is used in kids, pretty safe

Amlodipine is lethal in infants.





Amlodipine Amiodarone

Comme	Name	Strength	Formula	Take	Route	Frequency	Duration	Disp
Start	Amlodij	10 mg	Tablet	1 tablet	Orally	Once a da	30 day(s)	30
Start	Amioda	100 MG	Tablet	1 tablet	Orally	Once a da	30 day(s)	30

- Amiodarone Amlodipine Amiodarone Amlodipine Amiodarone Amlodipine
 Amiodarone Amlodipine Amiodarone Amlodipine Amiodarone Amlodipine
- Amiodarone Amlodipine Amiodarone Amlodipine Amiodarone Amlodipine

Which is which?-You cannot catch the mistake

Amiodarone Amlodipine Amiodarone Amlodipine





MG/KG-Pediatric Dose can be larger than adult dose

- Primary prevention of rheumatic fever (treatment of streptococcal tonsillopharyngitis)
- Children 3 18 years: 50 mg/kg once daily (maximum dose: 1000 mg) for 10 days
- Adult: Extended release tablets: 775 mg once daily for 10 days

Not what the doctor ordered



Usability Guidelines - Dosing

- IIA. Protect against mode errors for mg/kg dosing and ml dosing
- IIB. Flag that an intended dose is unusual
- IIC. Support high-precision dosing for low-weight patients
- IID. Do not permit automated defaults to adult doses
- IIE. Support custom formulations for liquid medications
- IIF. Support documentation of incomplete medication information
- IIG. Reduce displayed options for medication orders
- IIH. Display the recommended dose range for the selected mg/kg dose
- III. Display "input masks" for data entry to clarify type of data
- IIJ. Avoid truncation of medication names and dosages in menus
- IIIE. Display normal ranges for medication doses and lab values based upon weight, height, Body Surface Area, Body Mass Index, and age information

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vaccines

- Types of Administration Errors
- Wrong vaccine or wrong diluent
- Wrong dosage
- Expired vaccine
- Wrong route / site / needle size
- Wrong time
- Wrong patient



Vaccines

Most common error –wrong vaccine

 Such errors usually involved vaccines whose generic or trade names looked or sounded alike (Tdap and DTaP; Adacel and Daptacel) or those with similar packaging.

Vaccine Acronyms & Abbreviations

DTaP	DTaP	Diphthe	ria, Tetanus	& Acellular Pe	rtussis	DAPTACEL	®, Infan	rix®,Tripedia®
DTaP-HepB-IPV	DTaPHBIP	Diphthe Hepatit	ria, Tetanus tis B, Polio	& Acellular Pe	rtussis,	Pediarix [®]		
DTaP-IPV	DTaP-IPV	Diphthe	ria, Tetanus ited Polio	& Acellular Pe	rtussis,	Kinrix [™]		
HepA	HAV	Hepatiti	s A Virus			Havrix [®] ,VAC	©ATC	
НерВ	HBV, HBV2dose	Hepatiti	s B Virus			ENGERIX B	®, REC	OMBIVAX®
HepA-HepB	HAV-HBV	Hepatiti	s A and Hep	atitis B		Twinrix®,Tw	vinrix J	unior®
Hib-HepB	HIB-HBV	Hepatiti	s B and Hae	mophilus influe	nzae type b	COMVAX®		
Hib	HIB	Haemop	hilus influenz	zae type b		ACTHIB [®] , H	liberix	Ð
Hib	HIBPEDVX	Haemop	hilus influenz	zae type b		PedvaxHIB [®]		
DTaP-IPV/Hib	DTaPIPHi	Diphthe Haemo	eria, Tetanus philus influen	& Acellular Pe zae type b, Po	rtussis, lio	Pentacel®		
HPV2	HPV	Human	papillomavir	us (bivalent)		Cervarix [®]		
HPV4	HPV	Human	papillomavir	us (quadravel	ent)	Gardasil®		
IPV	IPV	Inactivat	ted Polio			IPOL®		
LAIV	FLU-LAIV	Live, At	tenuated Inf	fluenza (nasal :	spray)	FluMist®		
MMR	MMR	Measles	, Mumps & F	Rubella		MMR-II®		
MMRV	MMR-VZV	Measles	Mumps, Ru	bella & Varicel	la	ProQuad®		
Nou	Maria		10		Acellular Pert	ussis TM		
			TIV	FLU	Trivalent (inac	tivated) Influenza		Afluria [®] , Fluarix [®] , FluLaval [®] , Fluvirin [®] , Fluzone [®] , Agriflu [®] , Fluzone High-Dose [®] , Fluzone Intraderma
			TT	TT	Tetanus Toxoi	d		
			VAR	VZV	Varicella			VARIVAX®

Zoster

VAR

ZOS

Varicella Zoster Virus (Shingles) Note: You can find the most recent version of CDC's list at www.cdc.gov/vaccines/about/terms/vacc-abbrev.htm

VARIVAX®

Zostavax®

Varicella

FIGURE 3. Catch-up immunization schedule for persons aged 4 months through 18 years who start late or who are more than 1 month behind —United States • 2012 The figure below provides catch-up schedules and minimum intervals between doses for children whose vaccinations have been delayed. A vaccine series does not need to be restarted, regardless of the time that has elapsed between doses. Use the section appropriate for the child's age. Always use this table in conjunction with the accompanying childhood and adolescent immunization schedules (Figures 1 and 2) and their respective footnotes.

Vaccine		Minimum Age	Willington Interval Detween Doses							
vacone		for Dose 1	Dose 1 to dose 2	Dose 2 to dose 3	Dose 3 to dose 4	Dose 4 to dose				
Hepatitis B		Birth	4 weeks	8 weeks and at least 16 weeks after first dose; minimum age for the final dose is 24 weeks						
Rotavirus ¹		6 weeks	4 weeks	4 weeks1						
Diphtheria, teta	anus, pertussis²	6 weeks	4 weeks	4 weeks	6 months	6 months ²				
Haemophilus ir type b³	nfluenzae	6 weeks 6 weeks 6 if first dose administered at younger than age 12 months 8 weeks (as final dose) if first dose administered at age 12-14 months No further doses needed if first dose administered at age 15 months or older		4 weeks ³ if current age is younger than 12 months 8 weeks (as final dose) ³ if current age is 12 months or older and first dose administered at younger than 15 months dose administered at younger than 15 months No further doses needed if previous dose administered at age 15 months or older	8 weeks (as final dose) This dose only necessary for children aged 12 months through 59 months who received 3 doses before age 12 months					
Pneumococcał	٩	6 weeks	4 weeks if first dose administered at younger than age 12 months 8 weeks (as final dose for healthy children) if first dose administered at age 12 months or older or current age 24 through 59 months for healthy children first dose administered at age 24 months or older	4 weeks if current age is younger than 12 months 8 weeks (as final dose for healthy children) if current age is 12 months or older No further doses needed for healthy children if previous dose administered at age 24 months or older	8 weeks (as final dose) This dose only necessary for children aged 12 months through 59 months who received 3 doses before age 12 months or for children at high risk who received 3 doses at any age					
Inactivated poli	iovirus⁵	6 weeks	4 weeks	4 weeks	6 months⁵ minimum age 4 years for final dose					
Meningococca	le	9 months	8 weeks ^s							
Measles, mum	ps, rubella ⁷	12 months	4 weeks							
Varicella ⁸		12 months	3 months							
Hepatitis A		12 months	6 months							
			Persons aged 7 th	rough 18 years						
Tetanus, diphth diphtheria, pert	neria/ tetanus, tussisº	7 years ^e	4 weeks	4 weeks if first dose administered at younger than age 12 months 6 months if first dose administered at 12 months or older	6 months if first dose administered at younger than age 12 months					
Human papillor	mavirus ¹⁰	9 years		Routine dosing intervals are recommended ¹⁰						
Hepatitis A		12 months	6 months							
Hepatitis B		Birth	4 weeks	8 weeks (and at least 16 weeks after first dose)						
Inactivated poli	iovirus⁵	6 weeks	4 weeks	4 weeks ⁵	6 months⁵					
Meningococcal	le	9 months	8 weeks ⁶							
Measles, mum	ps, rubella ⁷	12 months	4 weeks							
Varicella®		12 months	3 months if person is younger than age 13 years 4 weeks if person is aged 13 years or older							

 (HPV4) at age 13 through 18 years if patient is not previously vaccinated.
 Use recommended routine dosing intervals for vaccine series catch-up; see Figure 2 ("Recommended immunization schedule for persons aged 7 through 18 years").

> minimum interval between

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old

.... subsequent nation providers .gov/vaccines/ line (http://www. relevant Advisory

Range of recommended ages for all

children

Range of recommended ages for catch-up immunization

Range of recommended ages for certain high-risk groups

t adverse events that

Adi

Clinically significant adverse events that foliow vaccination should be reported to the Vaccine Adverse Event Reporting System (VAERS) online (http://www.vaers.hts.gov) or by telephone (600-622-767). Suspected cases of vaccine-preventable diseases should be reported to the state or local health department. Additional information, including precautions and contraindications for vaccination, is available time CCD online (http://www.taers.html.gov).

The following are sample schedules for completing a series using Pediarix (DTaP-IPV-HepB) and Hib vaccines for children previously vaccinated with Pentacel (DTaP/IPV-Hib).

Guidance for

When using combination vaccines, ensure that minimum intervals between doses and the minimum age have been met for each of the component vaccines.

hortage

1 prior dose of Pentacel

Birth	1 month	2 months	4 months	6 months	12-15 months	15-18 months	4-6 years
HepB	He	ерB					
			Pediarix	Pediarix*		DTaP**	DTaP
		Pentacel					IPV
			Hib	Hib	Hib		

2 prior doses of Pentacel

Birth	1 month	2 months	4 months	6 months	12-15 months	15-18 months	4-6 years
HepB	He	pВ					
				Pediarix		DTaP**	DTaP
		Pentacel	Pentacel				IPV
				Hib	Hib		

3 prior doses of Pentacel

Birth	1 month	2 months	4 months	6 months	12-15 months	15-18 months	4-6 years
HepB	He	pВ		HepB			
						DTaP**	DTaP
		Pentacel	Pentacel	Pentacel			IPV
					Hib		

*Administration of a 4th dose of HepB vaccine is permissible when a combination vaccine containing HepB is given after the birth dose.

** The 4th dose of DTaP can be given as early as 12 months of age, provided at least 6 months have elapsed since the 3rd dose. Off label Advisory Committee on Immunization Practices recommendation.

Vaccine	Use for
DTaP	Any dose in the 5-dose series for children 6 weeks through 6 years of age
DTaP/IPV/HepB (Pediarix)	Doses 1, 2, and 3 of DTaP and IPV; any dose of HepB for children
	6 weeks through 6 years of age
НерВ	Any dose in the HepB series for children at birth and older
Hib (ActHIB, PedvaxHIB)	Any dose in the Hib series for children 6 weeks through 4 years of age
Hib (Hiberix)	The last (booster) dose in the Hib series for children
	12 months* through 4 years of age
IPV	Any dose in the polio series for persons 6 weeks of age and older
DTaP/IPV (Kinrix)	Dose 5 of DTaP and dose 4 of IPV for children 4 through 6 years of age
	Do <u>not</u> use for doses 1 through 3 of DTaP and IPV or dose 4 of DTaP

*Off label Advisory Committee on Immunization Practices recommendation

Vaccine errors



Name	1		Date	Time
DTaP	Hepe	-IPV		13:51:16
Polio	(IPV)		, ,	13:51:28

Long list of combo vaccines with various sorting options.

Name 🔺	Date 🔼	Time	Location	LotNumbe
DTaP	:012	01		
DTaP-HepB-IPV	:011	51		
DTaP-HepB-IPV	:011	10		
Hep B Peds/Adol 3	:012	40		
Нів	:011	13		
Ніь (НЬОС)	011	51		
Hib (PRP-OMP)	012	04		
Influenza (split) Pre	012	22		
Influenza (split) Pre	012	21		
Pneumococcal Cor	011	21		
Pneumococcal Cor	011	43		
Pneumococcal Cor	012	57		
Rotavirus, Pentava	012	12		
4 C · · · · · ·	044			

Usability Guidelines-Vaccines

- VA. Allow ordering vaccination via reminder
- VB. Allow data entry for vaccinations given at other institutions
- VC. Support display and tracking of components of combination vaccines
- VD. Display the days prior vaccinations were given and support alerts for recommended minimum/ideal/maximum intervals between vaccinations
- VE. Allow sorting of vaccination data by multiple fields



What do we need?

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Pediatric Normal Values

- Wt
- ♦ Ht
- BSA
- BMI
- Age
- Gestational age





Usability Guidelines- Normal

- VIA. Support communications to change inaccurate normal ranges
- VIB. Enable seeing where normal ranges originated from (adult normal, pediatric normal, weight-based normal, age-based normal, body surface area normal)
- VIC. Enable integrated view of lab results from different sources
- IIIE. Display normal ranges for medication doses and lab values based upon weight, height, Body Surface Area, Body Mass Index, and age information



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- Other.....

Privacy

- Certain parts of your chart are handled differently
- Teenagers have special rights to protect their privacy.

What is the difference between....

- Private Note
- Confidential Note
- Secure Note
- Internal Note
- Sticky Note
- What happens when you export the chart.

Guidelines- Privacy

- VIIIA. Support documenting consent agreements for nontraditional parents (children in foster or custodial care, adults who are not parents, adoptive parents, and guardians)
- VIIIB. Support "break the glass" privacy law violations for urgent care situations
- VIIIC. Make easily visible the rules that describe what information can be viewed, printed, and transferred with different levels/types of security on notes and all text in the chart



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States Report Hundreds of Medical Errors

New States Report Hundreds of Medical Errors in Perinatal Hepatitis B Prevention

"In 2000, we had 25 cases where the babies of positive moms did not receive HBIG at birth. Three of these babies are now infected. In one of the cases, the mother's status was erroneously marked as unknown, another was marked as negative, and in one the status was correctly marked, but the HBIG was still not given."

hies

e.org/catg.d/p2062.pdf •

www.vaccineinfor

nature infants) should receive hepatitis B vacci nd HBIG within 12 hours of birth.

Case report examples:

mmuni

 "The mother had been diagnosed with chronic hepatitis B in 1994. In her prenatal record she was documented to be HSAs and HBcAg positive, and this information appeared in several places on the record that was sent to the hospital. Despite this, her baby did not receive HBIG or the first dose of hepatitis B vaccine in the hospital. In fact, the hepatitis B vaccine order was crossed out in the infant's chart. Follow-up

ne not properly prophylaxed.

If the mother's HBsAg status is unknown, infants must receive hepatitis B vaccine within 12 hours of birth. For premature infants weighing less than 28, HBIG is also given. [Authors' note: It's not recommended to wait for the HBsAg lab result to determine your course of action. Order hepatitis B vaccine from the pharmacy and give it immediately—within 12 hours of birth.]

Case report examples: • "The mother's positive lab result was not rethat a copy of the mother's original HBsAg lab report be sent to the birthing hospital as part of the prenatal record. Labor and delivery units and nursery units should carefully review this original lab report to determine the appropriate course of action. Do not rely on transcribed results! Case report examples:

UBV in the boonital

 "We had a mom who was reported to the hospital as HBsAg negative by the prenatal care provider. Unfortunately, this woman was actually HBsAg positive. The baby did not receive HBIG or the birth dose of hepatitis B vaccine, and by three

www.immunize.org/catg.d/p2062.pdf • Item #P2062 (2/09)

Immunization Action Coalition • 1573 Selby Ave. • St. Paul, MN 55104 • (651) 647-9009 • www.immunize.org • www.vaccineinformation.org

1 minute old baby

- Before born can have
 - Surgery
 - Cath
 - Blood transfusion

 Needs work arounds to get post natal blood transfusion because does not have MRN

Usability Guidelines- Newborns

- VIIA. Enable efficient creation of newborn records
- VIIB. Support updating information that is initially inaccurate or unknown (e.g., last names, sex, weight)
- VIIC. Support the use of gestational age and corrected age for patient care (in addition to chronologic age)
- VIID Support efficient processes for administration of breast milk, including labeling and matching mother to baby to milk
- VIIE. Support connecting prenatal data (e.g., fetal imaging procedure) with post-birth data
- VIIF. Support efficient documentation of blood type
- VIIG. Support the use of alternative weights for dosing
- VIIH. Support conversion from Days of Life (DOL) to Days Old (DO) during care transitions
- VIII. Display weights in grams and ages in days, weeks, or months under thresholds



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- Radiology issues —
- Patient ID

Radiology

- Kids often are sedated/intubated for radiology procedures
- Ionizing radiation can be more important issue due to rapid cell growth
- Entire lifetime to have affect.
- Dose of contrast agents based on mg/kg
- More variation in what is typically ordered
- Need to keep track of radiation exposure

Usability- Radiology

- IXA. Support physician-radiologist communications to clarify which scan variation to order for highstakes sedation and intubation procedures.
- IXB. Support alerts for contraindicated procedures
- IXC. Monitor cumulative radiation exposure over time



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Patient ID

- All Babies born the same Day
- BG SMITH----> Sara Jones
- ◆ BG SMITH----> Rebecca Smith-→ Rebecca Porter
- BB Chen-----→ John Chan
- BB Chen-----→ John Chen
- ▶ BG Martinez-→ Sarah Rabinowitz
- ▶ BG Martinez → Sheila Rivera
- BG DOE \rightarrow BG Harrison \rightarrow Amanda Kuo

Usability-Patient ID

- IA. Use unique patient identification numbers that are not based upon social security numbers
- IB. Include photographs of newborns with primary caregivers for patient identification
- IC. Include age, gestation, gender, and weight on constant-identification banner headers on all screens
- ID. Distinguish between newly generated and copied information

In Summary

- Pediatric patients have special requirements
- Pediatric patients have critical special functions required in EHR
- Absense, difficult to use or malfunctioning of those functions can cause errors
- There are human factor solutions to these important issues
Thank you

- NIST
- ONC
- Authors
 - Svetlana Z. Lowry, Mala Ramaiah, Emily S. Patterson, Jiajie Zhang, Patricia Abbott, Michael C. Gibbons

Peer Review/Contributors

Ben-Tzion Karsh, PhD, University of Wisconsin, Ayse Gurses, PhD, Johns Hopkins University, Daniel Essin, MA, MD, USC Keck School of Medicine, Susan Torrey, MD, NYU Langone Medical Center, Roberts Wears, MD, PhD, University of Florida Health Center Jacksonville, Debora Simmons, PhD, RN, CCNS, St. Luke's Episcopal Health System, Mary Patterson, MD, Med, Akron Children's Hospital, Deepa Menon, MD, Johns Hopkins University, Dean Sittig, PhD, University of Texas Houston, Marta Hernanz-Schulman MD, Vanderbilt Children's Hospital, Kevin Jones, MS, Ohio State University, Colleen McLaughlin, MPH PhD, Patient Safety Center, New York State Dept. of Health, Sean Petty, RN, Jacobi Medical Center, Anne B. Francis, MD, Elmwood Pediatric Group, Rochester, NY, George Kim, MD, Johns Hopkins University Children's Center, Rainu Kaushal, MD, MPH, Weill Cornell Medical College, Marta Hernanz-Schulman MD, Vanderbilt Children's Hospital, David Kreda, Social Research Corporation, Willa Drummond, MD, University of Florida College of Medicine, Andrew Kroger, M.D., M.P.H., National Center for Immunization and Respiratory Diseases, Arthur Smerling, MD, Columbia University College of Physicians and Surgeons, Herschel R. Lessin MD, The Children's Medical Group, S. Andrew Spooner, MD, MS, Cincinnati Children's Hospital Medical Center, Eugenia Marcus, MD, Pediatric Health Care at Newton Wellesley, Scott Finley, MD, MPH, Westat and VHA, Office of Health Information, Yiannis L. Katsogridakis, MD, MPH, Children's Memorial Hospital, Michael S. Victoroff, MD, University of Colorado School of Medicine, Nancy F. Krebs, MD, MS, University of Colorado School of Medicine, Anne Bobb, R.Ph, Children's Memorial Hospital.

The End

