

# Assessing Methodologies for Operational Testing and Evaluation on Biometric Black Boxes

Antoine  
CABANA

ELITT & GREYC

Christophe  
CHARRIER

GREYC

Alain  
LOUIS

ELITT



Normandie Université



## ■ Spread of biometric authentication solution

### ■ Grant access to various applications/data

#### ■ Critical data

- Banking information
- E-mails
- Privacy

### ■ Necessity of an evaluation process

#### ■ Performed by third parties

- Manufacturer's cooperation ?
- On operational devices ?

#### ■ Black boxes evaluation



- **Presentation of the problematic**
- **Presentation of the two experiments**
  - Common protocol
  - Nomad evaluation
  - Static evaluation
- **Outcomes confrontation**
- **Conclusion**

## ■ Biometric black boxes

- e.g. smartphones, tablets...
- No access to intermediate data
  - Biometric samples & templates
  - Comparison scores
- Access to final decision only



## ■ Constraints on the evaluation

- Availability for test of the users along the whole evaluation
- Manually performed

## ■ Objectives ?

- Estimate error rate
- **Ensure an upper bound**

- How to perform a biometric evaluation considering these constraints?
  - Optimized way?
    - Industrial perspectives : time gain, reasonable costs, relevant results
    - Methodology conform to the state of the art, and standards (ISO 19795)
  - Which information could be collected during the evaluation?
    - e.g. To reproduce some observed error case
    - to exploit a possible vulnerability, in security test
  - How to achieve the expected upper bound?

## Objectives

- e.g.  $10^{-4}$  ~ PIN entropy

## Time estimation

- 60h
- 10 working days

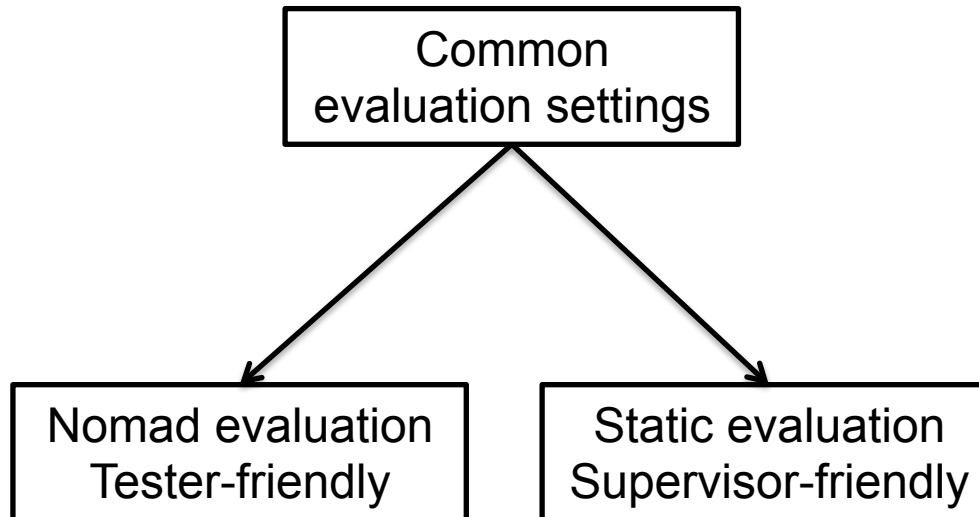
## Population size

- Rule of 3 (*cf.* ISO 19795)
- Settings :
  - 30 users
  - 8 fingers
  - 5 presentations per finger

## ■ Standards

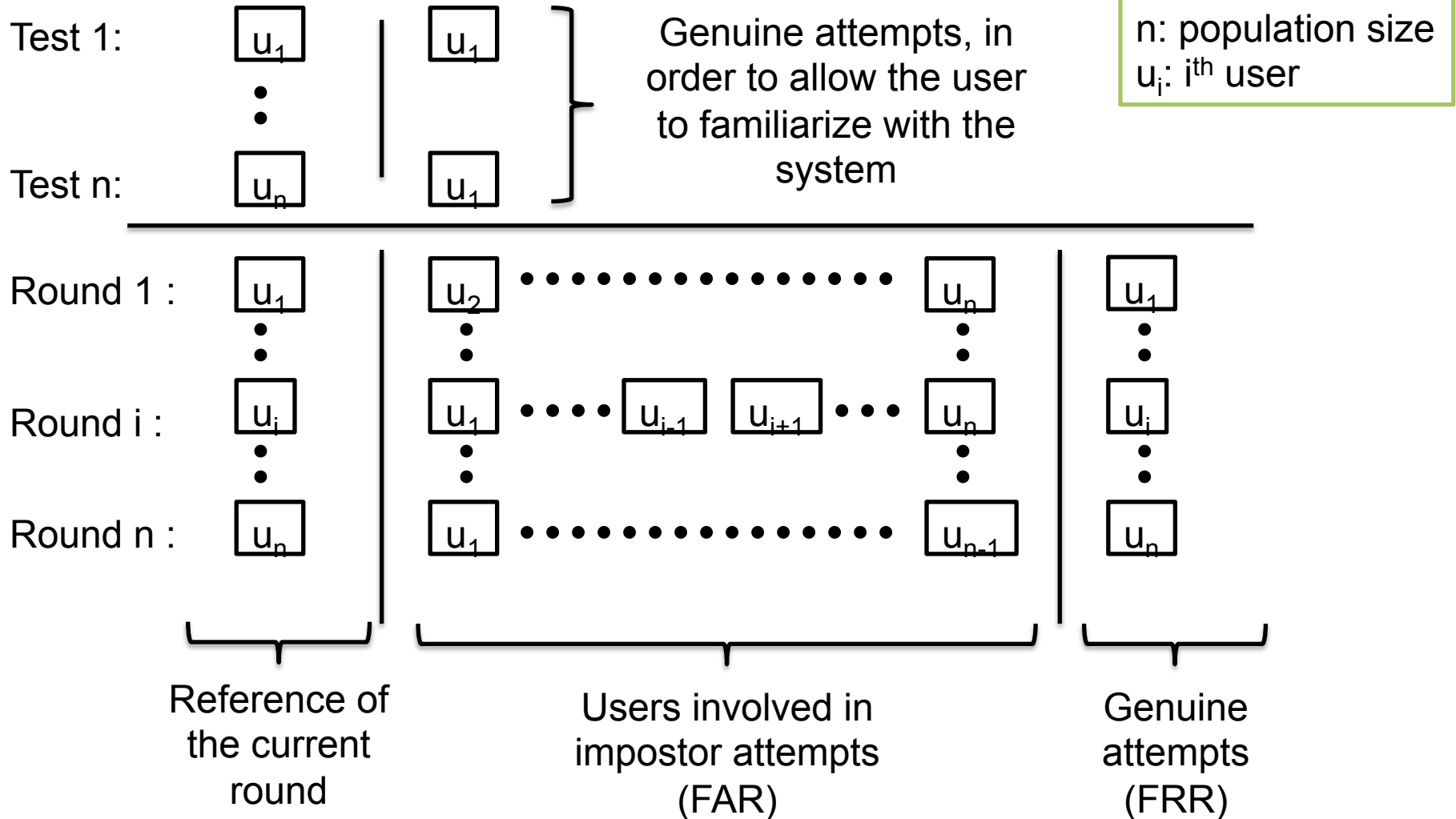
- ISO 19795 : biometric performance testing and reporting
- ISO 29197 : Evaluation methodology for environmental influence in biometric system performance

- **Two experiments:**
  - Nomad experiment
  - Static experiment





# EVALUATION EXECUTION



## Unit under test

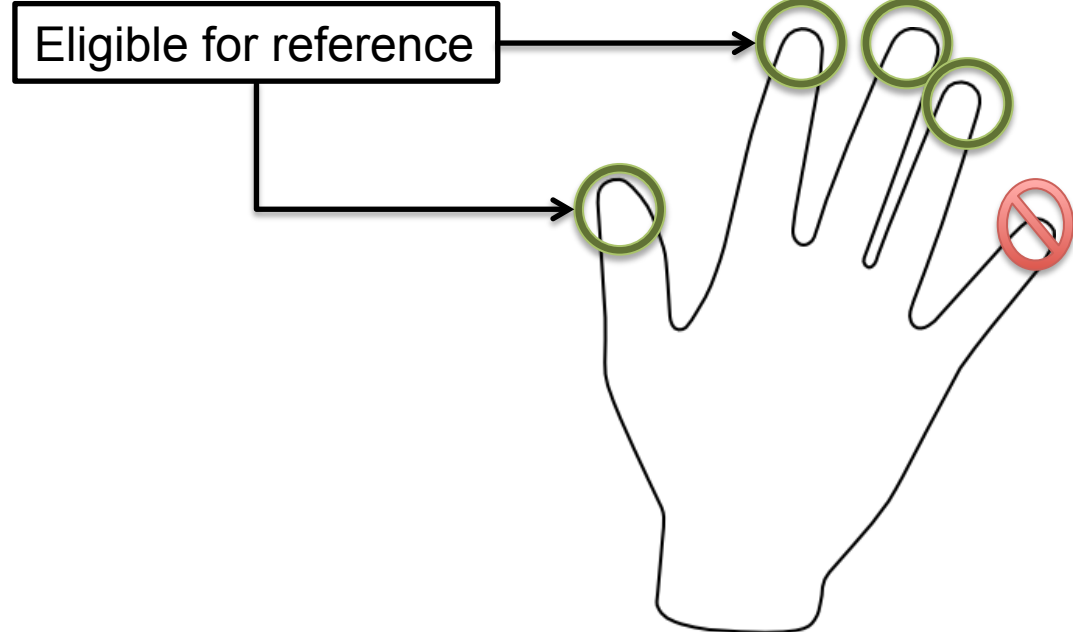
- smartphone

## Presentation setting

- 4 fingers per hand
- Both hands
- Little finger discarded
- Capture issues

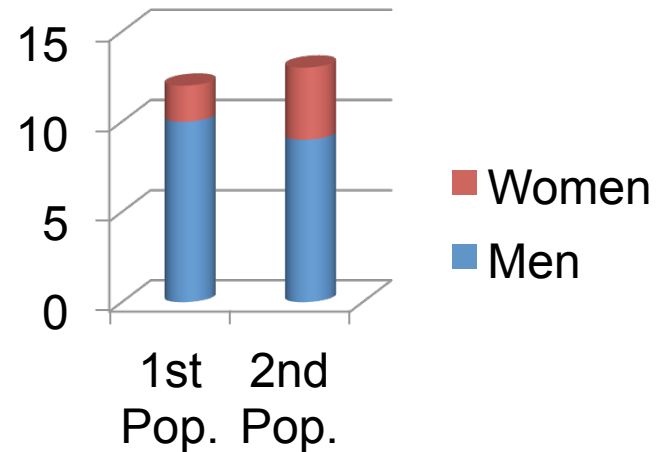
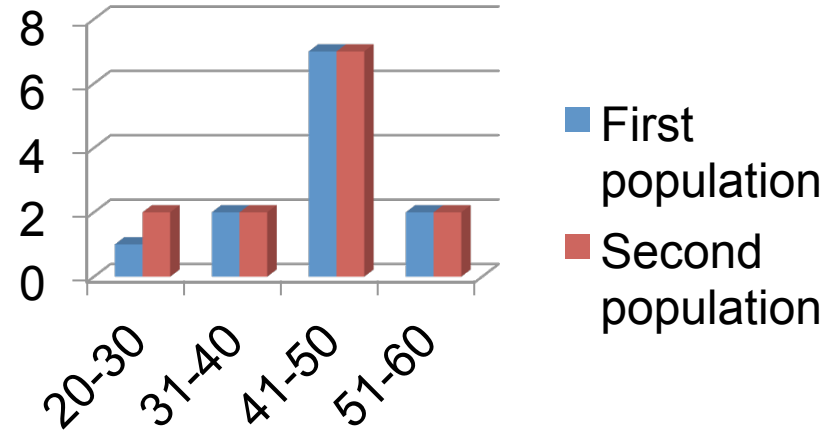
## Reference setting

- Thumb and index of preferred hand



## Test populations

- Similar size : 12 and 13 people
- Similar gender representation
- Similar age representation



## ■ Base idea : trade-off between

- User's scarce availability for testing (not a dedicated population)
- Time consumed
- Execution of the evaluation

## ■ Specific protocol

- Supervisor records results (fillable forms)
- Various offices/rooms (same building)

## ■ Limitations

- No environmental recording (conformity to ISO 19795)
- Manual processing of the results (error rate computation)
- Users' interaction hardly observable

## ■ Results

- Average time per session
  - First round : 6 min 30 s
  - Last rounds : ~ 2 min 30 s
- Accommodation effect along the evaluation
  - Familiarization with the system
  - Habituation to the evaluation process
- Observations
  - Few information collected
  - No FAR error case
- Time consumption
  - 3 days
  - 5000 comparisons results thus  $FAR < 6 \cdot 10^{-4}$

## ■ Base idea

- Assisted evaluation

- Test tool : records results in a dedicated database

## ■ Specific protocol

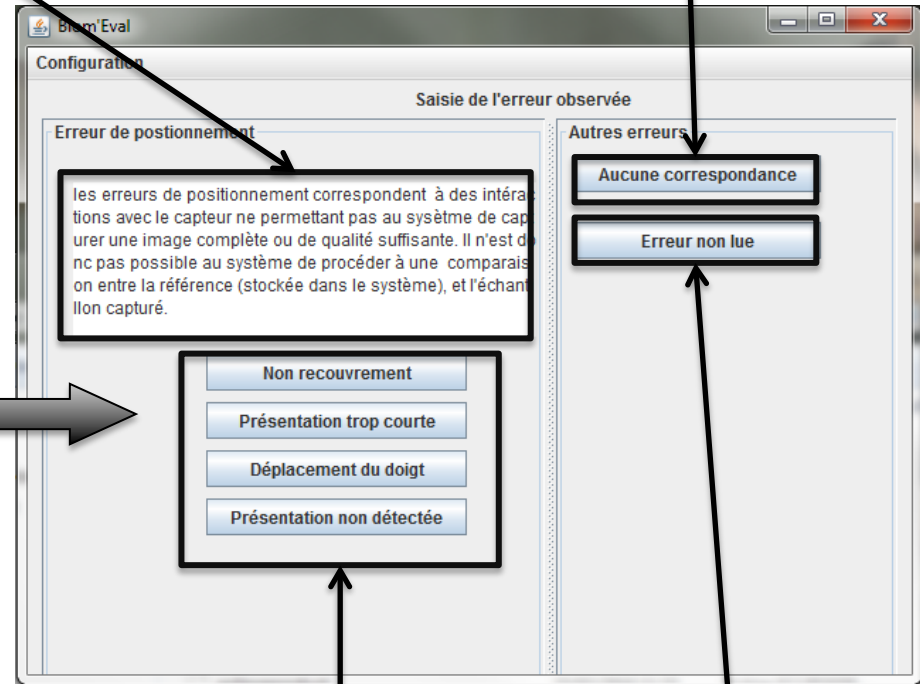
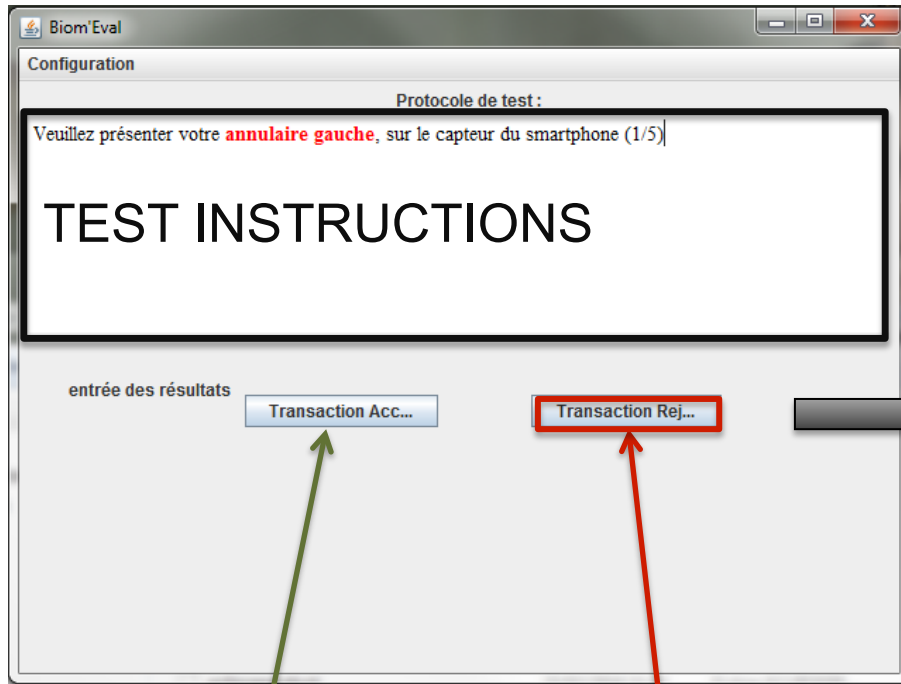
- Users proceed to record results
- Same location/office
- Supervisor has time to observe interactions
  - Collect system's feedback messages
  - Determine failures' conditions

## ■ Limitations

- Less convenient for users

Explanations on  
Error classification

Strict rejection



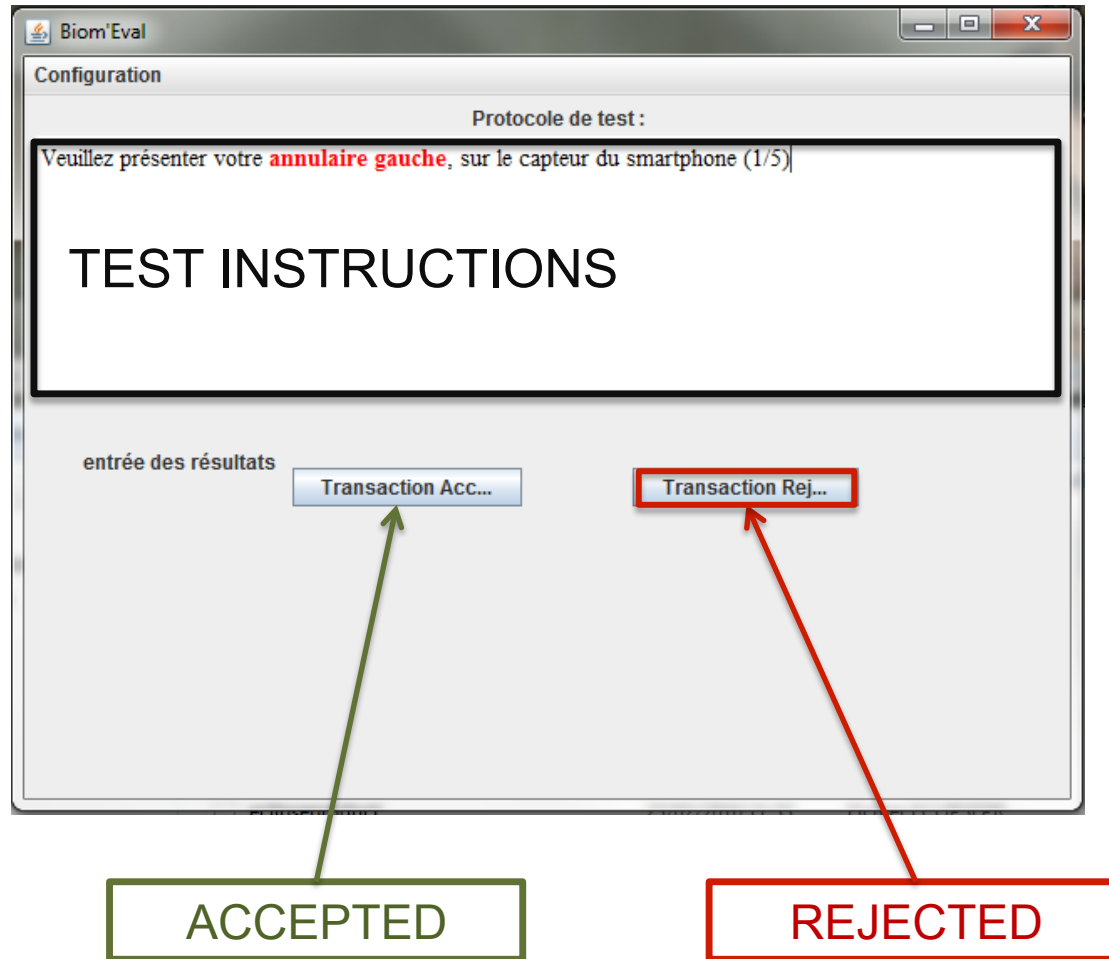
ACCEPTED

REJECTED

FTA-type error

Uncollected  
error-type

# TEST TOOL USER INTERFACE





Explanations on Error classification

Strict rejection

The screenshot shows a window titled 'Blom Eval' with a 'Configuration' section. The main area is titled 'Saisie de l'erreur observée' (Observed error entry). It is divided into two columns. The left column is titled 'Erreur de positionnement' (Positioning error) and contains a text box with the following explanation: 'les erreurs de positionnement correspondent à des interactions avec le capteur ne permettant pas au système de capturer une image complète ou de qualité suffisante. Il n'est donc pas possible au système de procéder à une comparaison entre la référence (stockée dans le système), et l'échantillon capturé.' Below this text are four buttons: 'Non recouvrement', 'Présentation trop courte', 'Déplacement du doigt', and 'Présentation non détectée'. The right column is titled 'Autres erreurs' (Other errors) and contains two buttons: 'Aucune correspondance' and 'Erreur non lue'. The window has standard OS window controls (minimize, maximize, close) in the top right corner.

Uncollected error-type

FTA-type error

## ■ Results

### ■ Time consumption

- Average time : 6 min 30 s
- Min : 3 min 30 s
- Max : 11 min

### ■ Observations

- information collected
- No FAR error case

### ■ Time consumption

- 3 days (tests stopped)
- 2700 comparisons results  $FAR < 1,1.10^{-3}$

	Strengths	Weaknesses
Nomad evaluation	<ul style="list-style-type: none"> <li>Low time consumption</li> <li>Little constraining</li> </ul>	<ul style="list-style-type: none"> <li>Lack of observations</li> <li>No environmental conditions recording</li> </ul>
Static evaluation	<ul style="list-style-type: none"> <li>Possible observations:               <ul style="list-style-type: none"> <li>Interactions</li> <li>Modality condition</li> </ul> </li> <li>Efficient system's feedback message recording</li> </ul>	<ul style="list-style-type: none"> <li>Slower</li> <li>Constraining for users</li> </ul>

## ■ Experiments

- Estimation of the required time
- Determinate difficulties
  - Test crew presence and availability for test
  - Planning the evaluation
- Improve the test tool
  - Camera recording

## ■ Next step

- “gray box”
  - Parallel analysis of the modality
  - Ground truth (similarity score on a reference system)
- Security part
  - Spoofing & black boxes