

# 2016 Dallas Regional Conference

September 22, 2016

Schedule subject to change

September 21			
1:00 – 4:00 pm	Pre-Conference Workshop for Baldrige Beginners (Optional) Cindy Milrany, Chief Financial Officer, <b>Freese and Nichols</b>		Trinity 1-3
September 22			
7:00 – 8:00 am	<b>Continental Breakfast</b>		Gallery
8:00 – 9:30 am	Opening Plenary, Welcome <ul style="list-style-type: none"> <li>Mac McGuire, Chief Executive Officer, Quality Texas</li> <li>Robert Fangmeyer, Director, Baldrige Performance Excellence Program</li> </ul> Plenary Session: Leadership Presentations by 2015 Award recipients <ul style="list-style-type: none"> <li>Deanna Herwald, Vice President, Quality Management Systems, MidwayUSA</li> <li>Tim Tuter, Executive Director, Charter School of San Diego</li> <li>David L. Ramsey, President and Chief Executive Officer, Charleston Area Medical Center Health System</li> <li>Dean F. Kappel, President Emeritus, Mid-America Transplant</li> </ul>		Trinity 1-5
9:30 – 9:45 am	<b>Networking Break</b>		Gallery
<b>Concurrent Sessions</b>			
	<b>Oak Ballroom</b>	<b>Trinity 6-8</b>	<b>Chinaberry</b>
9:45 – 10:30 am	<b>Strategic Planning: Engaging the Entire Organization in Performance Improvement</b> Brenda Grant Chief Strategy Officer <b>CAMC Health System</b>	<b>Employee Engagement</b> Allyson Young HR and Brand Director <b>K&amp;N Management</b>	<b>Getting Started: A Primer for Designing Your Institutional Measurement System</b> Bao Huynh, Director, Institutional Effectiveness <b>Richland College</b>
10:45 -11:30 am	<b>Category 3 – Are You Listening?</b> Deanna Herwald Vice President, Quality Management Systems <b>MidwayUSA</b>	<b>Leading for Innovation</b> JoAnn Sternke Superintendent <b>Pewaukee School District</b>	<b>Take it Off the Shelf: A Strategic Plan That Works</b> Debbye Dooley, Executive Director, Business Intelligence <b>Hill Country Memorial</b>
11:45am – 12:30pm	<b>Measurement Analysis: Using Data to Improve and Innovate</b> Steve Haven Director, Performance Improvement & IT <b>Mid-America Transplant</b>	<b>Identifying and Addressing Performance Gaps Using the Baldrige Criteria</b> Allison Carter Director <b>PricewaterhouseCoopers Public Sector</b>	<b>Strategy</b> Tim Tuter, Executive Director Arline McGowan, Data and Assessment Coordinator <b>Charter School of San Diego</b>
12:30 -1:30 pm	<b>Lunch</b>		Trinity 1-5
1:30 – 2:15 pm	<b>Best Place to Work- Best Place to Learn- “Growing Our Own”</b> Cindy Burkholder, Corporate Director, Human Resources Glenn Crotty, Executive Vice President and COO <b>CAMC Health System</b>	<b>How Baldrige Has Helped Address Challenges in Education</b> Lisa Muller Assistant Superintendent, Teaching and Learning <b>Jenks Public Schools</b>	<b>Customers</b> Cindy Milrany Chief Financial Officer <b>Freese and Nichols</b>
2:15-2:30 pm	<b>Break</b>		Gallery
2:30-3:15 pm	<b>Operations</b> Tiffany Yandell, Operations and Technology Administrator; Tim Tuter, Executive Director <b>Charter School of San Diego</b>	<b>Quality Texas State Award Recipient Session</b> Bruce Leslie, Chancellor <b>Alamo Colleges District Support Operations</b>	<b>Introduction to Human Resources in the SCF Nuka System of Care</b> Melanie Binion, Senior Improvement Advisor; Barbara Sappah, Senior Improvement Advisor <b>Southcentral Foundation</b>
3:30-4:00 pm	<b>Continuing The Journey – Gerry Agnes, President and CEO, Elevations Credit Union, 2014 Baldrige Award Recipient</b>		Trinity 1-5