



March 17, 2023

National Institute of Standards and Technology  
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Gaithersburg, MD 20899  
*Submitted electronically to [cybersecurityframework@nist.gov](mailto:cybersecurityframework@nist.gov)*

Email Subject: Deloitte & Touche LLP Comments on the Draft CSF 2.0 Concept Paper

Dear NIST CSF Team,

Enclosed are Deloitte's comments on the Draft CSF 2.0 Concept Paper. As one of the largest professional services organizations in the United States, Deloitte provides a vast array of information security and privacy services across 2,800 engagements traversing major commercial industries, and 15 cabinet-level federal agencies. We serve our clients by helping them to understand their level of cyber resilience based on their critical assets, threat landscape, and maturity of cyber capabilities. Our comments within reflect this deep experience that has been garnered from helping a broad range of industries and organizations in managing their cybersecurity risk.

We believe that many of the uses and challenges of CSF 1.0/1.1 are being addressed appropriately through the CSF 2.0 Concept Paper and we agree with the approaches the paper outlines for: retaining the current level of detail; integrating the CSF into larger risk management frameworks; and broadening the scope to include non-critical infrastructure sectors. In addition, Deloitte believes that the creation of use cases, by industry and/or function, could better position organizations to leverage CSF 2.0 in setting strategic goals and integrating CSF 2.0 into their enterprise risk management program.

It is our view that many of the challenges cited by participants during the February 2023 Workshop relate to leveraging CSF for uses beyond its intended purpose. In attempting to "implement" CSF in conjunction with detailed, prescriptive instructions, the core flexibility of the NIST CSF could be lost. While leaders in organizations do look for numerical scores to understand their maturity of cyber and privacy capabilities, they often need some flexibility in how these numbers are attained.

During our support of the development of the NIST CSF and carrying through numerous deployments across federal, state, and commercial, we have viewed the CSF as a flexible tool set to help organizations make strategic decisions on how they implement the cybersecurity concepts in their organizations. The CSF Tiers can be an instrumental tool in helping an organization to establish a baseline understanding of their current state of enterprise security and developing an overall strategy for meeting future state objectives. Through customization, CSF Profiles can be tailored to the specifics of an implementation to ensure better alignment with organizations' cybersecurity strategy, or to define an acceptable basis for suppliers. By design, these pieces do not provide implementation specifics; rather they give an

organization the ability to establish goals that align to the standards most applicable to their unique environment and industry.

In summary, we highly recommend that in addition to following its current direction, the CSF 2.0 provide specific use cases demonstrating how CSF acts as a bridge between strategy and implementation rather than serving as a stand-alone implementation standard. As such, we believe that guidance developed by NIST should retain the same level of detail in the resulting NIST CSF 2.0, as contemplated in the Concept Paper section 2.1. Other general principles that we agree with in the Concept paper include: Section 2.2, alignment with other frameworks such as the Privacy Framework, the National Initiative for Cybersecurity Education Workforce Framework for Cybersecurity, and the Secure Software Development Framework; Section 2.6 to align with contemporary technology trends, such as Zero Trust, IoT, 5G, and Post-Quantum Cryptography; Section 3.1, the inclusion of notional implementation examples of actionable, defensible activities to achieve the outcomes of the CSF Subcategories to support the CSF deployment by small businesses and others; and finally, we think that the proposed addition of the Govern Function in Section 4.1 would be enhanced by providing a description of how CSF adoption can help to integrate cyber and privacy into broader Enterprise Risk Management activities, as was described previously in NISTIR 8286.

We look forward to seeing the continued growth of the NIST CSF and applaud NIST's efforts to continue driving its transparent and thoughtful evolution.

Respectfully submitted,



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