

ISO\IEC 17025 Crosswalk – MANAGEMENT REVIEW

2005	ELEMENT FOCUS	2017	ELEMENT FOCUS
4.15.1	Ensure continuing suitability & effectiveness QMS and lab activities. Introduce necessary changes or improvements. Predetermined schedule and procedure	8.9.1	Ensure continuing suitability, adequacy, effectiveness of policies & objectives. Planned Intervals [Increased Flexibility]. Procedure not required [Best practice OWM recommends]
4.15.1 4.15.2	Responsibility. Laboratory top management conducts MR and ensure actions are carried within appropriate and agreed timescale	8.9.1	Responsibility. Laboratory management. Deadlines not required [Best practice OWM recommends]
4.15.1 NOTE 1	Frequency. Periodically conduct review lab activities. Typically, once per 12 months (annual)	8.9.1	Planned Intervals [Increased Flexibility]
4.15.1 NOTE 2	Flow into planning system for the next year (e.g., goals, objectives, action plans)	*	[Best practice]
4.15.1 NOTE 3	Includes related subjects at regular management meetings	*	[Best practice]
Topics/Elements/Inputs			
*		8.9.2(a)	Changes in relevant issues (both internal & external)
*		8.9.2(b)	Objectives fulfillment
4.15.1	Suitability of policies and procedures	8.9.2(c)	Suitability of policies and procedures
4.15.1	Reports from managerial and supervisory personnel	8.9.2(d)	Previous MR action status
4.15.1	Internal audits	8.9.2(e)	Internal audits
4.15.1	Corrective and preventive actions	8.9.2(f)	Corrective actions
4.15.1	External assessment (e.g., Accreditation, Recognition)	8.9.2(g)	External assessments (e.g., Accreditation, Recognition)
4.15.1	ILC or PT results	8.9.2(n)	Assurance validity of results outcomes
4.15.1	Changes work volume and type	8.9.2(h)	Changes work volume and type. Work with laboratory scope
4.15.1	Customer feedback	8.9.2(i)	Customer and personnel feedback
4.15.1	Complaints	8.9.2(j)	Complaints
4.15.1	Improvement Recommendations	8.9.2(k)	Implemented improvements effectiveness
4.15.1	Other relevant factors, such as quality control activities, resources and staff training.	8.9.2(l) 8.9.2(o)	Resource adequacy. Other factors (e.g., monitoring activities, training)
*		8.9.2(m)	Risk identification (New)
Records			
4.15.2	Record findings and arising actions, implement with appropriate deadlines	8.9.2 8.9.3	Record inputs and outputs, including decisions and actions related to 1) QMS & process effectiveness 2) Improvements 3) Resource provision 4) needed changes. Deadlines not required [Best practice OWM recommends]