Hi,

I have been doing IT for 28 years. I can program and have a small company wherein I
manage IT for small and medium businesses. I have two simple suggestions.

1. The criteria for any software will only be valid if validated by an outside organization. On both a commercial and private basis I have seen extensive false information about software to the point where I don't believe any statement made by the software company. An example is the fact that Intuit's package for Quicken in 2016 said the software would be valid for five years. In 2019, they made that same software unusable by requiring monthly payments. Microsoft says Windows will operate on a certain level of hardware. If you try running it on that level of software, you might call it walking and not running.
2. The criteria should include specific information on how long the software will be valid, how long it will be supported and the cost of extended support, if available. Wait times for telephone support, etc. should be included or otherwise the support is just not really there. I have had wait times as long as three hours, some of which were never responded to.

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