

The USPS Corporate Information Security Office (CISO) supported Cybersecurity Awareness Month (CSAM) 2022 by highlighting the cybersecurity awareness resources of CyberSafe at USPS® with the theme: Stay CyberSafe and Deliver for America.

The Postal Service's virtual observance of CSAM ran throughout the month of October and provided an opportunity for USPS employees and contractors to improve their understanding of internally produced CyberSafe at USPS® branded awareness resources and how maintaining a culture of cybersecurity awareness strategically supports the Postal Service's Delivering for America 10-year plan.

The engaging content on the Postal Service's intranet consisted of internally developed CyberSafe at USPS® branded awareness materials - videos, best practice posters, online awareness activities, along with a hybrid awareness activity "The CyberSafe Desk Challenge".

The topics for each week highlighted a top cybersecurity initiative of the Postal Service:

- Week 1: Phishing
- Week 2: Access Management
- Week 3: Insider Threat and Social Engineering
- Week 4: Intrusion Detection

The CSAM content on the website was championed by the Chief Information Officer and the Chief Information Security Officer to encourage all 450,000 employees and contractors to participate.

The impact of the CSAM website saw an increase in overall participation in both the viewing of materials and participation in the online activities. Total participation increased by nearly 300% from the previous year.