



Welcome NIST Safety Update

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Chief Safety Officer, NIST

Visiting Committee on Advanced Technology
February 8, 2017

AGENDA

Report regularly to VCAT on NIST's safety improvement efforts.



**SAFETY
INCIDENTS**

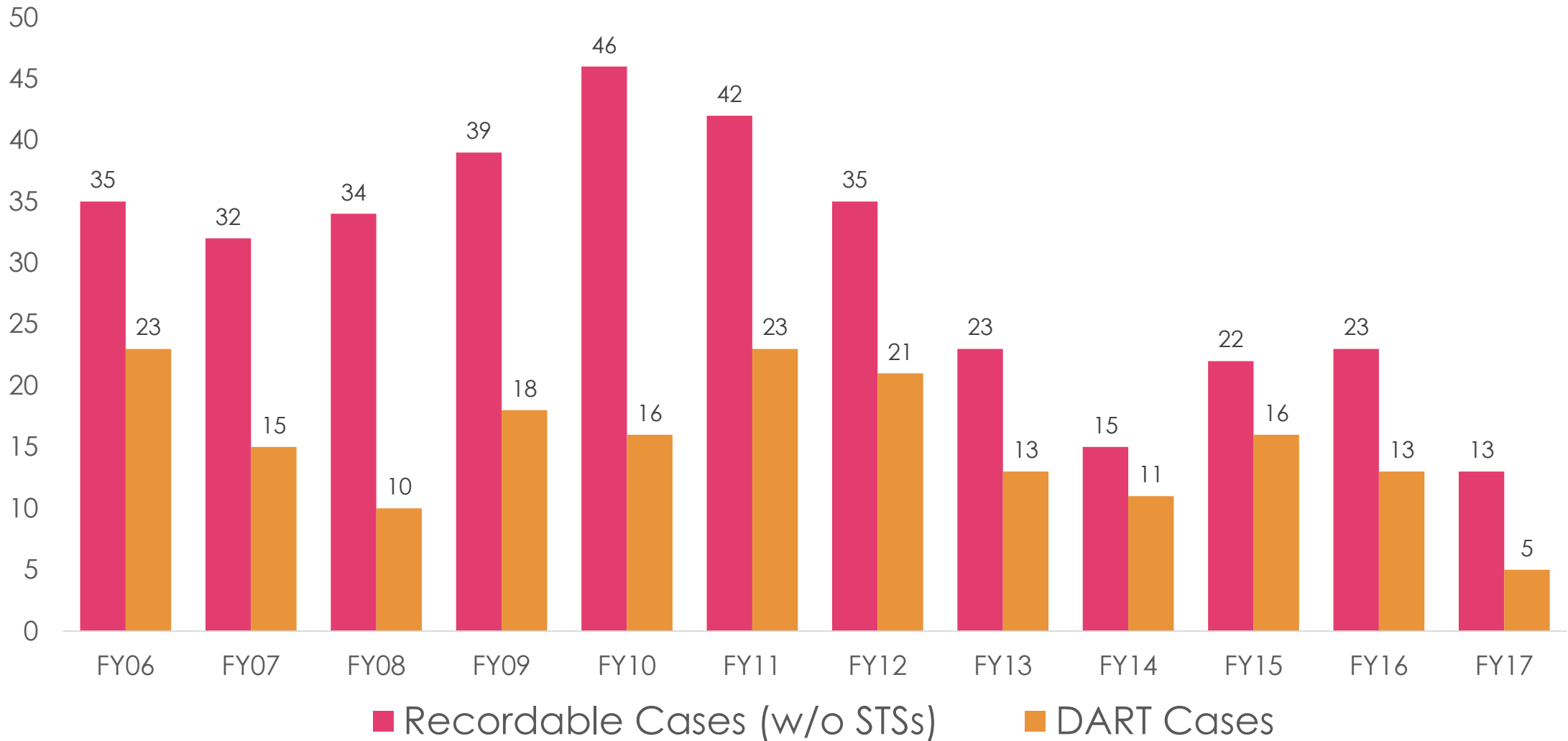


**CONTINUAL
IMPROVEMENT**



**ACTIONS
TAKEN**

NIST Safety Incident Metrics



FY2017 OSHA Recordable Cases

EVENT	INJURY
Employee was descending stairs when knee buckled	Employee experienced pain in the knee
Employee was working in an area where fans were blowing	Debris became entrenched in employee's eye resulting in irritation
Employee was entering building when door hit employee in head	Employee received concussion
Employee was cutting a pipe with a powered pipe cutter	Employee lacerated right thumb
Associate was reattaching a cover on piece of equipment, a bolt was sheared, and the employee's hand slipped and struck the sheared bolt	Associate lacerated knuckle
Associate (DOC employee) slipped on a piece of broken plastic laying on walking surface	Associate experienced pain to the left side of the body, specifically shoulder and wrist
Employee fell descending stairs	Employee tore knee ligament
Employee was using a folding knife while cutting plastic band on package	Employee lacerated thumb
Employee was walking across grassy area, stepped in a hole, and fell	Employee sustained bruises and scrapes to the face; experienced pain in the shoulder and arms
Employee was prepping glass slides when one slipped and hit knuckle	Employee lacerated knuckle
An odor from a roofing chemical permeated an office area	Employee became ill
Employee was walking down a hallway when a piece of debris entered the eye	Employee received scratched cornea
Employee stood to walk away from desk when the individual fell due to a numb foot	Employee fractured ankle

OBJECTIVE

Reduce the occurrence of the most common types of incidents by identifying and eliminating their causes.

Reported Incidents FY 2013 – FY 2016

Slips, Trips, and Falls	42%
Struck By, Struck Against, Contact With	23%
Overexertion	17%

Incident Causes

PRELIMINARY ANALYSIS

6

Slips, Trips, and Falls

- ▶ Uneven Surfaces
- ▶ Obstacles in Walkways/Work areas
- ▶ Snow and Ice
- ▶ Wet/Slippery Indoor Surfaces
- ▶ Work Practices

Struck By, Struck Against, Contact With

- ▶ Work Practices
- ▶ Distraction/Lack of Awareness
- ▶ Sharp Tool/Workpiece/Object
- ▶ Equipment or Furnishing Failure
- ▶ Material/Equipment Storage Practices



OUR COMMITMENT TO CONTINUAL IMPROVEMENT

Safety Performance Improvement Drivers

8



LEKB Photography

A 2014 Report from NIST's Office of Safety, Health, and Environment

NIST Safety Climate Assessment

EMPLOYEE PERCEPTIONS OF SAFETY AT NIST

NIST
National Institute of
Standards and Technology
U.S. Department of Commerce

- ✓ VCAT and VCAT Subcommittee recommendations
- ✓ Safety climate assessments
- ✓ Incidents, unsafe conditions, and management/staff observations
- ✓ Enhanced workplace inspections (NEW)



ACTIONS TAKEN

2014 NIST Safety Climate Survey Planned Actions

01

EMPLOYEE RIGHTS AND RESPONSIBILITIES

Improve communication to employees of their safety rights and responsibilities.

04

SAFETY TRAINING

Improve the quality of safety training.

02

UNSAFE CONDITIONS AND PRACTICES

Provide guidance on addressing unsafe conditions and practices.

05

MANAGEMENT OBSERVATIONS

Incorporate discussions of safety culture issues into management observations.

03

INCIDENT REPORTING & LESSONS LEARNED

Implement improved incident reporting processes and mechanisms for sharing lessons learned.

06

PERFORMANCE APPRAISALS

Re-emphasize the importance of employees receiving safety performance feedback during performance appraisals.

NIST Safety Leadership Training



Why

To foster a shared understanding and sense of purpose



Who

All managers, supervisors, and safety personnel



What

Why we value safety, our safety policy, engaging the staff, managing risk, learning from our mistakes,

Preparing Supervisors to Support Employees' Safety Rights

Colleagues,

Early next week, I will be sending an all-staff email on the safety rights and responsibilities of NIST employees and associates. This email will constitute one of the [planned actions](#) I committed to take in response to the [2014 NIST Safety Climate Assessment](#). The goal is to communicate clearly to every NIST staff member his or her safety rights and responsibilities.

I am providing you with this heads-up because you are a manager or supervisor, OU/Division safety program coordinator, DSR, or OSHE safety professional who recently completed the NIST Safety Leadership Training. As you know from that training, you play a critical role in ensuring that our employees and associates understand and exercise their safety rights and carry out their safety responsibilities.

I am providing a [safety-rights-and-responsibilities flyer](#) with my all-staff email. Please take time to review the flyer and associated information on the [Supervisor Safety Resources](#), [NIST Safety Policy](#), the [Nuclear Regulatory Commission Safety Culture](#), and [Safety Rights and Responsibilities Suborder](#) of particular interest.

I encourage you to support your staff members in exercising their safety rights in a safe and conscious work environment in which there is no fear of reprisal. The result is a safer workplace. It will make NIST a better place to work.

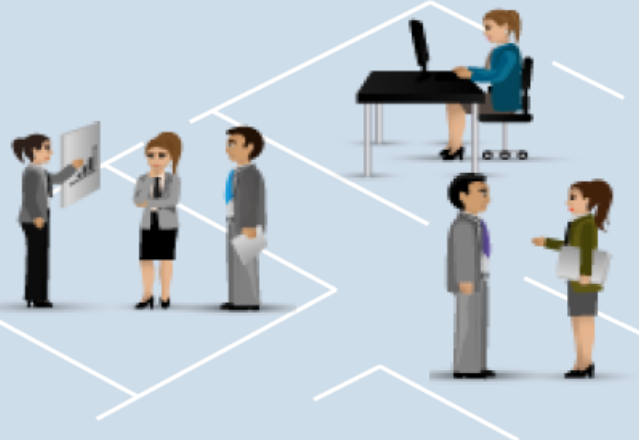
YOUR SAFETY RIGHTS & RESPONSIBILITIES @ NIST

NIST employees, associates, and visitors are entitled to a workplace free of safety and health hazards.

YOUR RIGHTS

1 SAFETY REQUIREMENTS

You have the right to receive information about NIST safety requirements and Occupational Safety and Health Administration (OSHA) standards that apply to your job and the benefits of complying with those standards.



2 HAZARD INFORMATION

You have the right to receive information and training on the work-related hazards you could be exposed to and on the methods to prevent your exposure.



4 SPEAKING UP

You have the right to talk with your management about work-related safety and health matters, to ask safety-related questions, express safety concerns, and receive safety information.

3 DATA AND RECORDS

You have the right to obtain copies of injury and illness statistics, your NIST medical records, and exposure test results.



5 REFUSING TO PERFORM UNSAFE WORK

You have the right to refuse to perform an assigned task when you believe it could seriously harm you.

6 REQUESTING INSPECTIONS OF UNSAFE CONDITIONS

You have the right to request formal inspections of unsafe conditions by NIST's Office of Safety, Health, and Environment or OSHA.

7 EXERCISING SAFETY RIGHTS WITHOUT FEAR

You have the right to exercise your safety rights without restraint, interference, coercion, discrimination, or reprisal.



8 FILING GRIEVANCES

You have the right to file a grievance with NIST's Office of Human Resources Management or a complaint with the U.S. Office of Special Counsel if you believe you have been subject to restraint, interference, coercion, discrimination, or reprisal.



YOUR RESPONSIBILITIES

1 TAKING PERSONAL RESPONSIBILITY FOR SAFETY

You are responsible for your own safety and the safety of others, including visitors. This requires speaking up when you have safety concerns.



2 FOLLOWING SAFETY REQUIREMENTS

You are responsible for following all NIST and OU safety requirements that apply to your work.



3 IMPROVING SAFETY

You are responsible for participating as appropriate in the development, implementation, and continual improvement of NIST's safety program and culture.



REPORTING UNSAFE CONDITIONS AND PRACTICES AT NIST



Everyone at NIST has the authority and responsibility to fix or report unsafe conditions and practices observed at work. This includes the right to do so without fear of reprisal.

NIST has a system to enable you to notify your management or others about work conditions or practices that appear hazardous and receive a timely response to your concern.

REPORTING METHOD

If you observe a condition or practice that appears unsafe, take the following actions. You are encouraged to follow steps 1 or 2 first.

1. Identified in **your** work activity or space or in a common area:

- Fix it if you know how to and can do it safely. If you can't fix it immediately, take measures to protect other people from it, if necessary, such as blocking off the area or posting a warning sign. If you fix a serious or possibly life-threatening condition, tell the appropriate managers so they can verify the actions you took were adequate.

If you fix a condition in a common area, tell the responsible party.

- If you don't know how to fix it safely, you're unable to fix it, or you lack the resources to fix it, take measures to protect other people from it, if necessary. Then request assistance from your management, OU/division safety personnel, the Office of Safety, Health, and Environment (OSHE) at x5375, Option 3, Gaithersburg Plant Service Desk at x6928, or the Boulder Maintenance Service Desk at x3191, or others.

2. Identified in **someone else's** work activity or space:

- Inform the activity or space owner of your concern. If the activity or space owner agrees with your concern, that person should take steps to protect other workers from the hazard, if necessary; fix it; and then let you know that they've fixed it. If the activity or space owner doesn't agree with your concern, that person should explain why.

Continued on back...

3. If you're not satisfied with the way your safety concern was addressed or you choose not to follow steps 1 or 2:

- You have the right to request an inspection of the condition or practice by reporting it to NIST's Chief Safety Officer (CSO) at x5375, Option 3. The OSHE staff member taking your call will verify that you are requesting an inspection (not merely asking for assistance). You will be asked if you prefer your name to be kept confidential.

4. If you're not satisfied with NIST's response to your concern or you elect not to follow steps 1, 2, or 3:

- You have the right to report your concern to OSHA by calling 800-321-OSHA (24 hours a day, 7 days a week). Your name will be kept confidential.

REPORTING RESPONSE FROM CSO

If you report an unsafe condition or practice to the CSO, expect to receive a response within a time frame based on the seriousness of your concern.

- Suspected Imminent-Danger Conditions:** OSHE will advise you or a line manager in the responsible OU to secure the work activity or space, and it will inspect the condition as soon as possible.
- Suspected Serious Conditions:** OSHE will inspect the condition within **3 business days**.
- Suspected Other-than-Serious Conditions:** OSHE will inspect the condition within **20 business days**.

EXAMPLES OF UNSAFE CONDITIONS AND PRACTICES

Unsafe Conditions:

- Defective tools, equipment, or supplies.
- Inadequate supports or guards.
- Workplace congestion.
- Inadequate warning systems.
- Fire and explosion hazards.
- Poor housekeeping.
- Hazardous atmospheric conditions.
- Excessive noise.

Unsafe Practices:

- Not following required procedures.
- Lacking or improperly using required PPE.
- Bypassing or removing safety devices.
- Using defective equipment.
- Using tools for unintended purposes.
- Working in hazardous locations without adequate protection.
- Making improper repairs to equipment.
- Wearing improper clothing for the workplace hazards.

The [FY 2014 Shared Standard of Safety Performance \[3SP\]](#) provides specific examples of unsafe conditions and practices related to:

- Tripping hazards.
- Safe use of electrical cords.
- Proper chemical container labeling.

NOTE: Unsafe conditions/practices are NOT considered incidents because they are being caught before events occur that could hurt someone or something. Report incidents using NIST's Incident Reporting and Investigation System (IRIS).

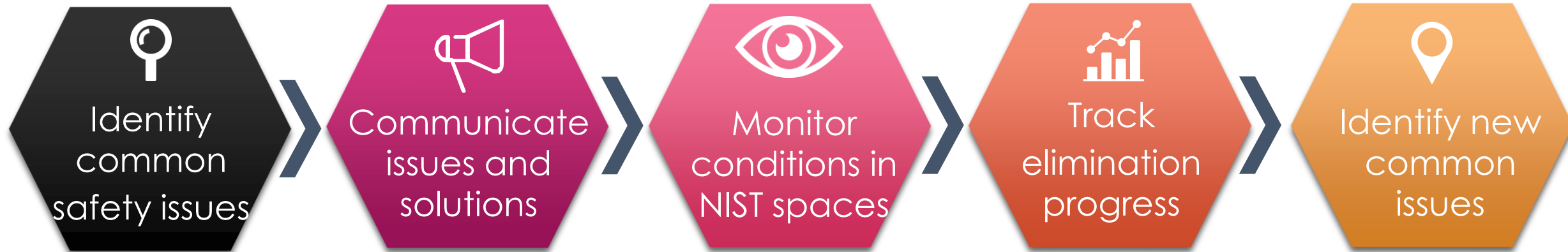
Our Shared Standard of Safety Performance

15

OVERARCHING PRINCIPLES

The content of the “Shared Standard” is owned by NIST leadership.

Meeting the “Shared Standard” is owned by all.



Communications: Provide senior executives with training; provide resources to management and staff.

Monitoring: Senior leadership conducts periodic and focused walkthroughs during routine safety management activities, e.g., management observations, laboratory visits. Common issues integrated into the Workplace Inspection Program.

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Shared Standard of Safety Performance

Focusing our collective attention on eliminating common safety issues at NIST

Willie May 3SP Message



Slips, Trips, & Falls Resources



Electrical Cord Resources



Chemical Labeling



Safe Storage Practices



Share Solutions

NIST Safety Minutes

Sharing lessons learned across NIST

Strongly Motivated



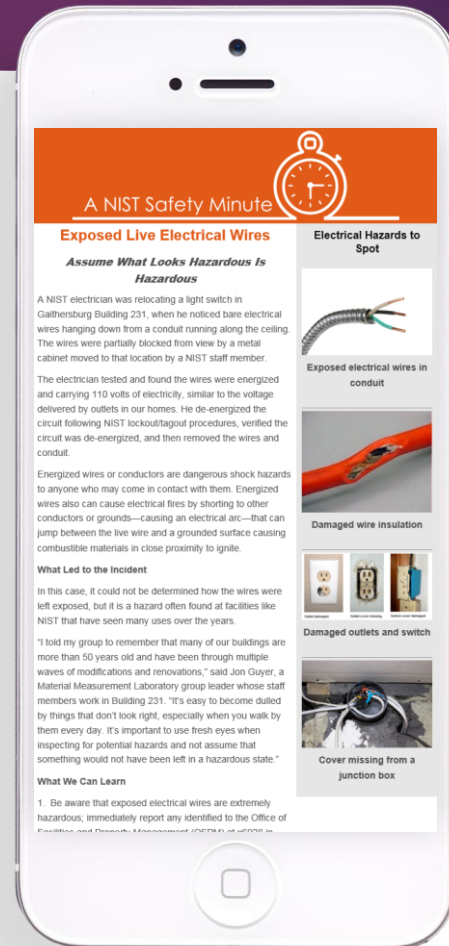
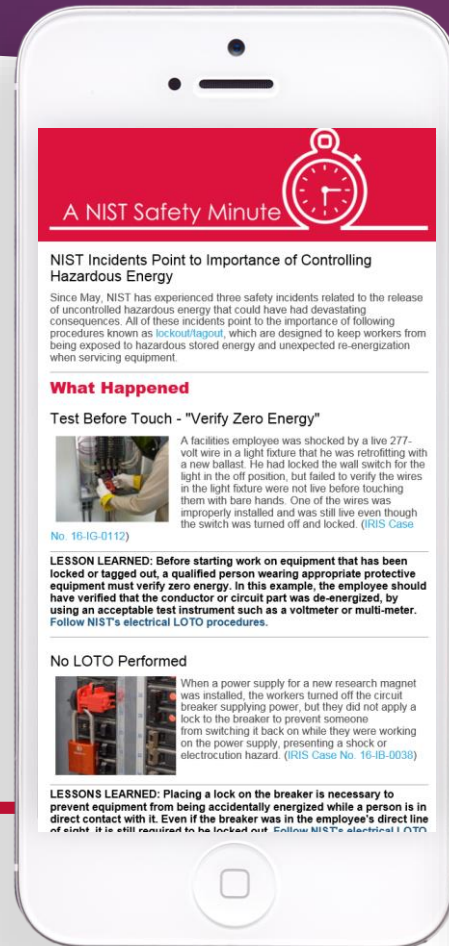
INTERNAL AND EXTERNAL INCIDENTS



WORKPLACE INSPECTION DATA



MANAGEMENT & STAFF OBSERVATIONS



Engaging Content

CRITICAL-THINKING EXERCISES



VIDEO STORYTELLING



PEER-TO-PEER CONVERSATIONS, GOOD CATCHES



NIST Safety Minutes

Sharing Lessons Learned Across NIST

Following Lockout/Tagout

Thorough Hazard Reviews

Slips on Ice & Snow


Cutting Tools & 3D Printers

Turnstile Safety Revisited

Decontaminating Equipment

A NIST Safety Minute

Researchers Obtain Contaminated Lab Equipment from Excess



Required Actions

- Ensure all hazardous substances are removed from equipment you are excessing or transferring. As the owner you know the operation and history of the equipment better than anyone else.
- Complete a **NIST-5 form** to certify that the equipment has been decontaminated and include the form with equipment picked up by the Excess Property Office.
- Contact OSH-65375, Oplon #3) to assist with decontamination or to verify the effectiveness of decontamination, when needed.
- Properly dispose of equipment that can't be decontaminated. Contact OSH-65375, Oplon #3) to dispose of equipment.

Resources

[Laboratory and 3D Printer Decontamination Procedures](#)
[Mercury Release From Excessed Water Bath](#)

What We Can Learn

Use caution when obtaining lab equipment from excess or another owner. Thoroughly examine the equipment and learn its proper operation, and if possible, its past use.

A NIST Safety Minute

Security Turnstiles Reactivated



The Building 101 security turnstiles were reactivated today (Monday, Jan. 30, 2017) after the changes were made to make them safer. The changes include:

- **Turnstiles will allow one-way traffic only.** When approaching the turnstiles, always stay to your right. Follow the posted entry signs.
- **Sensors will now prevent the doors from closing on people or objects within the turnstile lane.**
- **The turnstile doors are now smaller and lighter.**
- **A security guard will remain posted at the turnstiles during business hours.**

As before, you must swipe your badge before passing through the turnstiles. You can't bypass guests through, but you must be on the same side of the turnstile as your guests. Badge your guests through one at a time and then badge yourself through after the doors have closed behind your last guest.

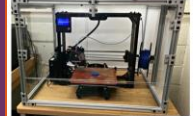
CAUTION: Entering from the "DO NOT ENTER" side of a turnstile after someone has tagged from the opposite side will cause the doors to close immediately. The turnstiles have sensors located on each end that trigger the doors to close when an unauthorized entry is detected.

Don't miss the NIST video:
[https://files.nist.gov/handle/changes-to-the-nist-security-turnstiles_03x0303](#)

For questions, comments, or suggestions, please contact the Office of Security at 301-975-2660.

A NIST Safety Minute

Removing Objects from 3-D Printers Results in 3 NIST Injuries



Safety Tips

- Before using any alternative methods for removing a 3-D object from a printer platform, consult the printer manufacturer's instructions or visit its website for guidance.
- Use your hand or pliers on the printed object to rock and head it with repetitive force to remove it from the build platform.
- Cut away from your body and keep body parts out of the hours path.
- Wear cut-resistant gloves with safety wrist cuffs when using a sharp tool. The NIST Storeroom sells cut-resistant gloves (item # 60621).
- Instead of using a utility wire, use wire cutting pliers or a sensor tool to remove support structures, wires, and ribs.
- Use dental floss to help remove stuck parts. Run the string underneath the edge of the part and begin to move it horizontally in a sawing motion.
- Use a blunt plate that is flexible. A flexible plate enables you to flex the plate to lift objects pop off. Flexible build platforms are available from various manufacturers and come in many sizes.

Read full article online

[Comment on Article](#)

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A NIST Safety Minute

Slips on Ice & Snow



What Happened

On a Wednesday last March, a large snowstorm hit the NIST Boulder campus. During the day, the snow continued to fall and the ice and snow multiple times, freezing night temperatures turned wet and snowy surfaces to ice. The next morning, the site was still covered, but a few employees were called to help power up systems that were down from Wednesday's power outage. Around 6 a.m., he left his building and began walking across the campus for a meeting to discuss the power outages. As he stepped off the sidewalk onto the pavement, he felt his foot slip from under him and he fell to the ground, hitting his head on the pavement.

He believes he may have briefly lost consciousness. When he regained it, he says he couldn't move anything or feel anything, but began calling out for help. A worker in the nearby control utility shed heard his cry and helped him inside a building until an ambulance arrived. He was taken to a local emergency room where he was diagnosed with a concussion on the frontal lobe, bruised by the head strike to the back of his head. The head trauma caused him to lose control of the right leg, which required weeks of physical therapy to regain.

Lesson Learned

Incident investigators said the lesson learned from this incident is for NIST to provide all employees required to report to work when the site is closed due to inclement weather, with the same special broadcast devices issued to those employed in snow clearance operations.

How to Prevent it from Happening to You

With 24 to 36 months of winter ahead, it is important not to underestimate the dangers of snow and ice. While no snow or ice-related incidents have been reported this winter season, each year, winter-related slips and falls seriously injure our fellow colleagues. These injuries have resulted in trips to the emergency room, surgery, physical therapy, and days away from work.

Even when surfaces do not look icy or slippery, it is possible that a thin sheet of transparent or "black ice" is covering your path and putting you at risk for a fall. As NIST, we have had numerous falls on ice or patches hidden under a light dusting of snow.

To help avoid a winter slip and fall, keep these tips in mind:

- Take small steps and walk slowly and deliberately with your hands under your pockets to maintain balance.
- Wear boots with good traction or slip-resistant footwear such as Yaktrax or Oriskanyes.
- Be extremely cautious when getting in and out of your vehicle and walking to and from your home or building. Slowly enter raised steps and walk across when people are leaving their homes and getting out of their vehicles.
- Look out and enjoy your holiday!

Take care and enjoy your holiday!

SAFETY NIST GOV

A NIST Safety Minute

Thorough Hazard Reviews



What Happened

A corrosion experiment was being performed in a pressure vessel containing supercritical carbon dioxide and nitric acid at 1,100 psi and 45 °C. On the fourth day of the experiment, the pressure vessel unexpectedly vented into the walk-in enclosure where it was housed, setting off an alarm (RHS Case No. 15-16-0041).

A researcher assumed it was an oxygen deficiency alarm, contacted the Boulder safety office, and then secured the area. Personnel from the safety office arrived with an oxygen meter, and it was determined that it was a nitrogen dioxide alarm sounding, not the oxygen meter.

Why it Happened

The vessel was originally designed for high pressure and high-temperature corrosion experiments using carbon dioxide, but not nitric acid. The addition of nitric acid into the vessel had only begun recently.

New Gasket Corroded

The investigation found some of the pressure vessel's gaskets were made of copper, which reacts with nitric acid, a strong oxidizing agent that forms a poisonous gas (nitrogen dioxide) when exposed to copper and other compounds. In this incident, the nitric acid corroded the gaskets (see image) on top of the vessel to the point that they failed under pressure, allowing the vessel's contents to escape into the walk-in enclosure (pictured above).

The researchers were unaware of the copper gaskets in the vessel.

How to Prevent it from Happening to You

1. Hazard reviews need to dig deep into the details of a new operation. In this case, the vessel was not specifically assembled for use with nitric acid, which should have raised a red flag. The gaskets and other small components that came with the vessel were not specifically addressed in the hazard review.
2. Whenever the conditions of an experiment change, such as increasing the quantity of chemicals involved, or, in this case, adding a new corrosive agent to the test atmosphere that has unique incompatibilities with other chemicals and metals, the effect that the change may have on safety must be considered. A new hazard review must be performed.
3. Whenever a lab has more than one sensor or alarm, be sure you know each alarm's unique sound and which sensor it is connected to in the lab. If you cannot tell which alarm is sounding, take precautions against all hazards (oxygen deficiency, poisonous gas) that might possibly be present.
4. In this experiment, redundant engineering controls were designed in and were effective at controlling the potential hazard, but engineering controls should not be your first line of defense. It is a safer option to foresee potential hazards and mitigate any risk before an incident occurs. In this incident, the experimental design should have been aware of the types of materials and components used in the pressure vessel, the incompatibilities of the chemicals being used in it, and the potential effect of nitric acid on copper (corrosion and formation of a poisonous gas).

Questions? Need Safety Assistance? Contact OSH-65375, Oplon #3

SAFETY NIST GOV


A NIST Safety Minute

NIST Incidents Point to Importance of Controlling Hazardous Energy

Since May, NIST has experienced three safety incidents related to the release of uncontrolled hazardous energy that could have had devastating consequences. All of these incidents point to the importance of following procedures known as lockout/tagout, which are designed to keep workers from being exposed to hazardous stored energy and unarrested re-energization when servicing equipment.

What Happened


Test Before Touch - "Verify Zero Energy"



A facilities employee was shocked by a live 277-volt wire in a light fixture that he was retrofitting with a new ballast. He had locked the wall switch for the light in the off position, but failed to verify the wires in the light fixture were not live before touching them with bare hands. One of the wires was improperly installed and was still live even though the switch was turned off and locked. (RHS Case No. 16-15-0112)

LESSON LEARNED: Before starting work on equipment that has been locked or tagged out, a qualified person wearing appropriate protective equipment must verify zero energy. In this example, the employee should have verified that the conductor or circuit part was de-energized, by using an acceptable test instrument such as a voltmeter or null-meter. Follow NIST's electrical LOTO program.


No LOTO Performed



When a power supply for a new research magnet was installed, the workers turned off the circuit breaker supplying power, but they did not apply a lock to the breaker to prevent someone from switching it back on while they were working on the power supply, presenting a shock or electrocution hazard. (RHS Case No. 16-16-0038)

LESSON LEARNED: Placing a lock on the breaker is necessary to prevent equipment from being accidentally energized while a person is in direct contact with it. Even if the breaker was in the employee's direct line of sight, it is still required to be locked out. Follow NIST's electrical LOTO procedures.

Sudden Release of High-Pressure Gas




A technician needed to vent a pressure vessel for maintenance. Instead of using the valve designed for this purpose, he decided to vent the vessel by loosening a flange on it. This resulted in a sudden release of high-pressure gas that could have resulted in an injury. (RHS Case No. 16-12-0072)

LESSON LEARNED: Releasing hazardous energy such as high-pressure gas in an uncontrolled manner can result in injuries by causing objects to become airborne. In this case, the uncontrolled release of gas could have also resulted in temporary hearing loss. Develop and follow safe operating procedures for releasing hazardous energy to prevent injuries. Follow NIST's LOTO program requirements.

Test your knowledge on: Controlling hazardous energy at work

Take the quiz



DISCUSSION

The image features a large, dark silhouette of a pine tree on the right side, set against a soft, pinkish-orange sunset sky. A dark, semi-transparent diagonal overlay covers the left portion of the image, containing the word "DISCUSSION" in a bold, white, sans-serif font. The overall mood is serene and contemplative.