

Milli-Q



# User Manual

## Milli-Q® IQ 7000



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## INTRODUCTION

Congratulations!

Thank you for buying a Milli-Q® water purification system.

Milli-Q® IQ 7000 produces ultrapure water from a purified water source. Installation of this product should be performed by a qualified service representative with access to qualified installation documentation.

This user manual is a guide for use during the normal operation and maintenance of a Milli-Q IQ 7000 water purification system. It is highly recommended to fully read this manual and comprehend its contents before handling the water purification system.

### System identification

| System           | Catalog number | Voltage   | Frequency |
|------------------|----------------|-----------|-----------|
| Milli-Q® IQ 7000 | ZIQ7000T0      | 100-240 V | 50-60 Hz  |

Manufacturing site:

Millipore SAS, 67120 Molsheim, France

For more information on your Milli-Q system, please call your local representative or visit our website [www.emdmillipore.com](http://www.emdmillipore.com) (North America) or [www.merckmillipore.com](http://www.merckmillipore.com) (Rest of the World).

### Intended use

The Milli-Q IQ 7000 is intended to produce ultrapure water from a purified water source primarily for use in research and quality control in a variety of laboratories worldwide.

The product is designed to produce ultrapure water with specific characteristics (refer to the requirements and specifications section) when it leaves the water purification system, provided that it is fed with water quality within specifications and properly maintained as required by the supplier.

Merck KGaA does not warrant the product for any specific application. It is up to the user to determine if the quality of the water produced by the product matches their expectations, fits with norms/legal requirements and to bear responsibility resulting from the usage of the water.

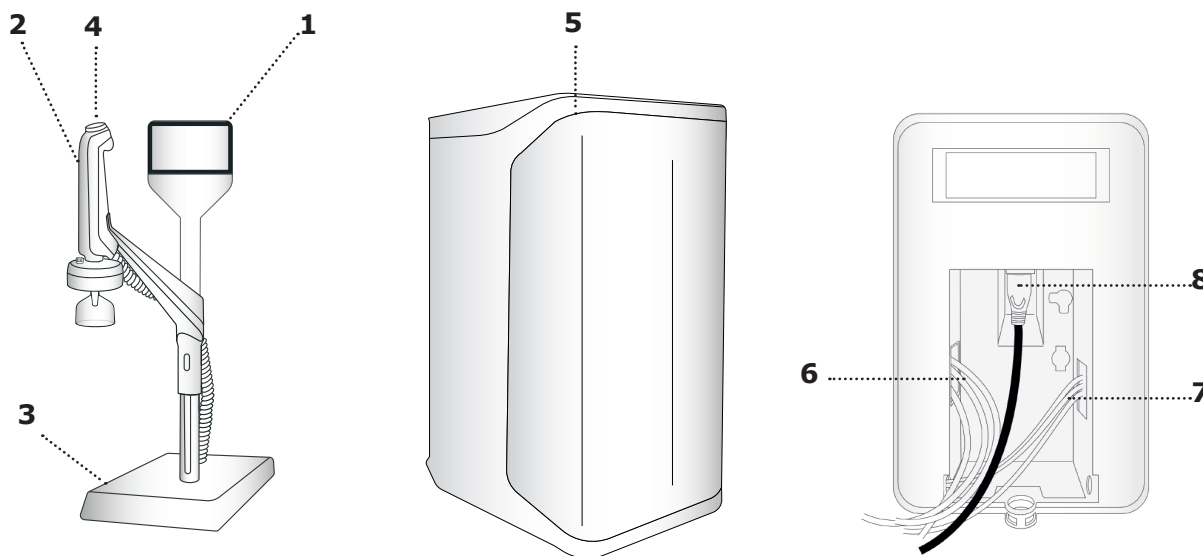
*The product is not intended to produce: water for injection, water for dialysis, sterile water for irrigation or injection, bacteriostatic water for injection, sterile purified water in containers, and sterile water for injection in container or ingestion. The product is not intended to be used in explosive environments according to ATEX Directive – equipment & protective systems intended for use in potentially explosive atmospheres. In addition the product is not intended as a Medical Device, including In-Vitro Devices.*

## System overview

Milli-Q IQ 7000 consists of 2 main units:

Q-POD® unit (Point Of Dispense)

Water purification unit



|          |                             |          |                         |
|----------|-----------------------------|----------|-------------------------|
| <b>1</b> | Q-POD with screen interface | <b>5</b> | Water purification unit |
| <b>2</b> | Q-POD dispenser             | <b>6</b> | Hydraulic connections   |
| <b>3</b> | Q-POD base                  | <b>7</b> | Electrical connections  |
| <b>4</b> | Dispensing wheel            | <b>8</b> | Main power cord         |

### Description of the system

The Milli-Q IQ 7000 manages the production and the distribution of ultrapure water from a purified water source. It consists of two main units:

- The water purification unit manages the production of ultrapure water.
- The Q-POD unit (at least 1, up to 4) integrates the screen interface and manages the dispensing.

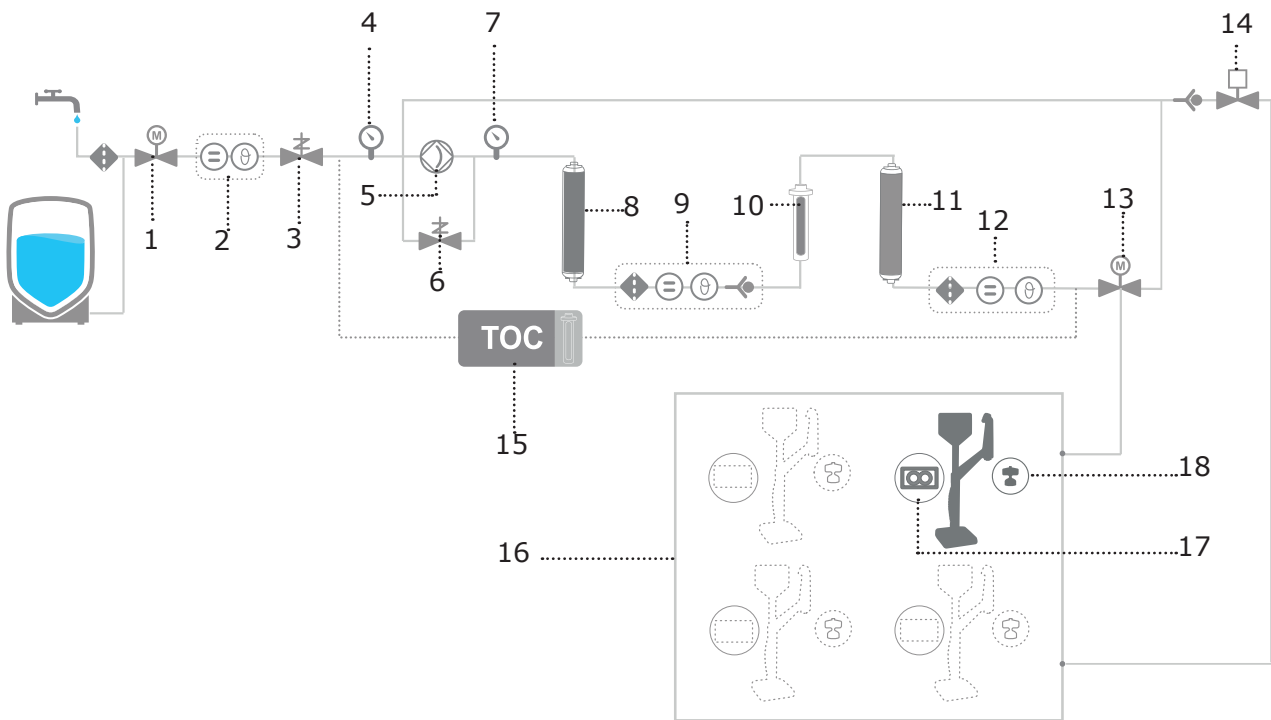
Purified water either from a pressurized loop or a storage tank enters the purification unit. It is first purified by the IPAK Meta® polishing cartridge composed of ion-exchange resins, removing the bulk of the ions. The purified water then flows to the mercury-free ech<sub>2</sub>o™ 172 nm oxidation lamp. Organic molecules are partially oxidized, resulting in ions. These can then be captured in the next stage when the purified water enters the IPAK Quanta® polishing cartridge, composed of ion-exchange resins and synthetic activated carbon. The IPAK Meta and IPAK Quanta cartridges always need to be replaced together to ensure optimal purification down to traces. Throughout the purification steps, quality parameters are monitored with resistivity sensors and the A10® TOC (total oxidizable carbon) monitor. The A10 TOC Monitor uses a small lamp during its TOC analysis mode. This is called the ech<sub>2</sub>o A10 Lamp.

The Q-POD is the main interface with the user. They are configured with 2 or 5 meter connectors to the main production unit depending on the laboratory setting. The Q-POD dispenser is detachable from its support. The arm holding the dispenser on the mast can be moved up and down to adapt to laboratory glassware. Its dispensing 'wheel' delivers water from precise drop-by-drop up to fast 2 L/min flow rate. The Q-POD's large 5" touchscreen offers a wide range of applications for users. It also has a USB port to easily export data. At the outlet of the dispenser, the final purification is performed by the application-specific POD-Pak.

When not in active use, the water within the units will recirculate three minutes every hour. This is to maintain a clean environment and avoid contamination. The system should not be turned off as this will stop the periodic recirculation taking place.

### System flow schematics

The system can be fed either by a pressurized loop or a storage tank relying on gravity.



|          |                                   |           |                                 |
|----------|-----------------------------------|-----------|---------------------------------|
| <b>1</b> | Inlet valve                       | <b>10</b> | Excimer UV Lamp                 |
| <b>2</b> | Feed conductivity cell (optional) | <b>11</b> | IPAK Quanta polishing cartridge |
| <b>3</b> | Pressure regulator                | <b>12</b> | Product resistivity cell        |
| <b>4</b> | Pressure sensor                   | <b>13</b> | Motorized valve                 |
| <b>5</b> | Pump                              | <b>14</b> | Recirculation valve             |
| <b>6</b> | Pump bypass                       | <b>15</b> | A10 TOC monitor                 |
| <b>7</b> | Pressure sensor                   | <b>16</b> | Q-POD (1 to 4)                  |
| <b>8</b> | IPAK Meta polishing cartridge     | <b>17</b> | Flowmeter                       |
| <b>9</b> | Intermediate resistivity cell     | <b>18</b> | POD-Pak                         |

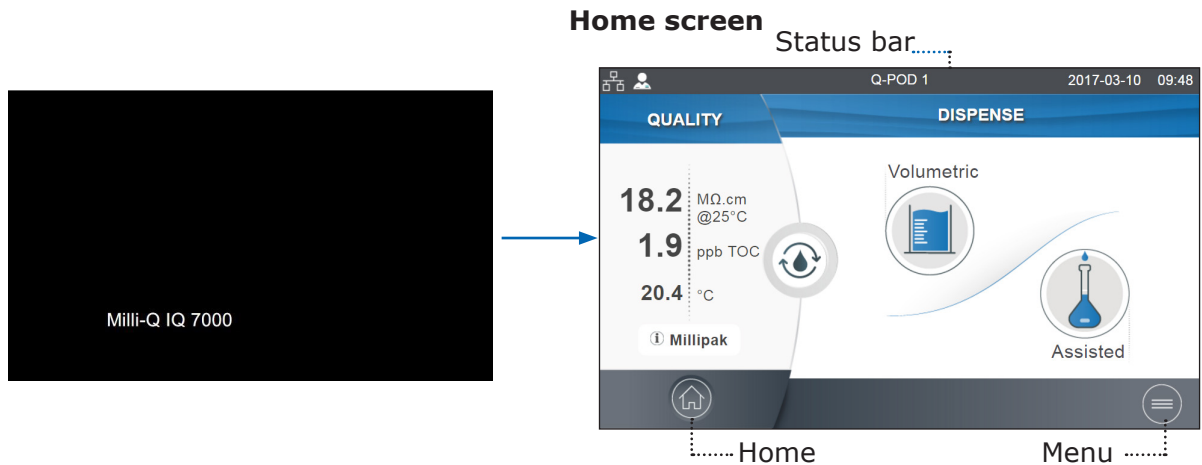
## QUICK START

### Exit screensaver

If the setting is active and there has been a certain time of user inactivity, the screensaver will be displayed on the Q-POD touchscreen.

### Screensaver

Tap anywhere on the screen or initiate a manual dispense by pressing the dispenser wheel to exit the screensaver.



### Dispense ultrapure water

It is a good practice to always recirculate water before dispensing. To do this, press on the recirculation icon, this also refreshes the water quality parameters:

- Product resistivity
- TOC
- Temperature

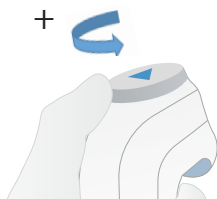
### Recirculate



There are several options to dispense ultrapure water:

#### Manual Dispensing

To start dispensing in drop-by-drop, turn the dispense wheel one notch counter-clockwise.



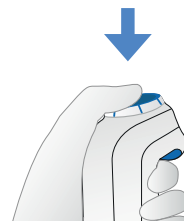
#### Adjust flowrate

To increase the flow rate keep turning the wheel counter-clockwise until full flow is reached. To decrease the flow rate, turn the wheel clockwise.

Drop-by-drop  Full flow 



To start dispensing at full flow, press down on the wheel.



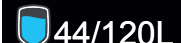
#### Stop

To stop any ongoing dispensing, press down on the wheel or rotate the wheel clockwise until no more water flows from the dispenser.

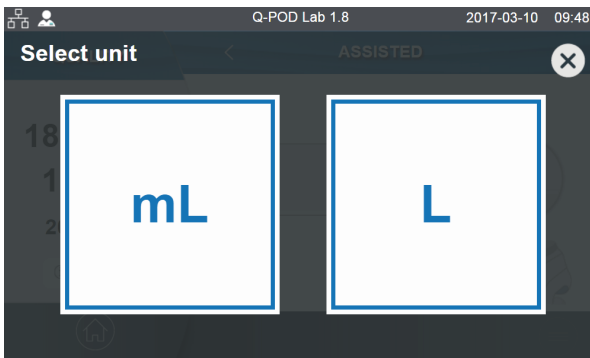


## Volumetric Dispensing (20mL to 100L)

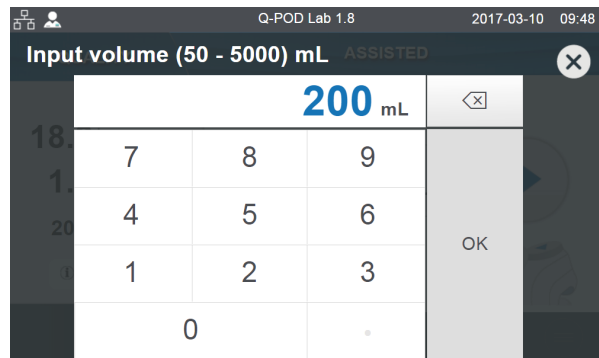
Enables a user to auto dispense a pre-selected volume.

**Note:** When connected to a storage tank, always make sure there is enough water present before dispensing. This information is always displayed in the status bar: 

1- Select unit and input volume to dispense, press ok to validate.



2- Press the start icon on the screen or the dispenser wheel to initiate the dispense.



The system will automatically stop once the inputted volume is reached.

**Note:** The system keeps in memory the last volume dispensed. To repeat a volumetric dispense, click on the start icon or the dispenser wheel.



## Assisted Dispensing (50mL to 5L)

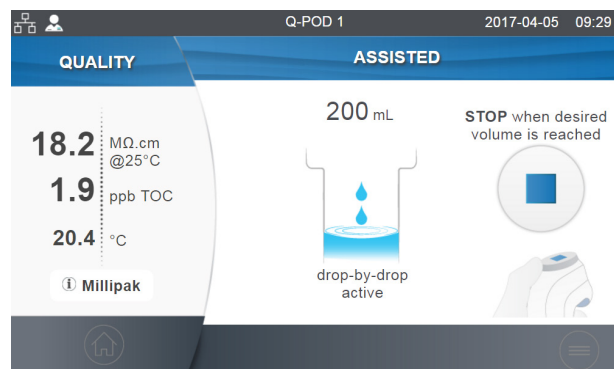
Like volumetric dispensing, a pre-selected volume is auto-dispensed and the last milliliters are distributed drop-by-drop for the user to manually stop the flow when the calibration mark is reached. The assisted dispensing function brings more precision, avoiding the use of an intermediary container and possible source of contamination.

1- Select unit and input volume to dispense, press ok to validate.

2- Press the start icon on the screen or the dispenser wheel to initiate the dispense.

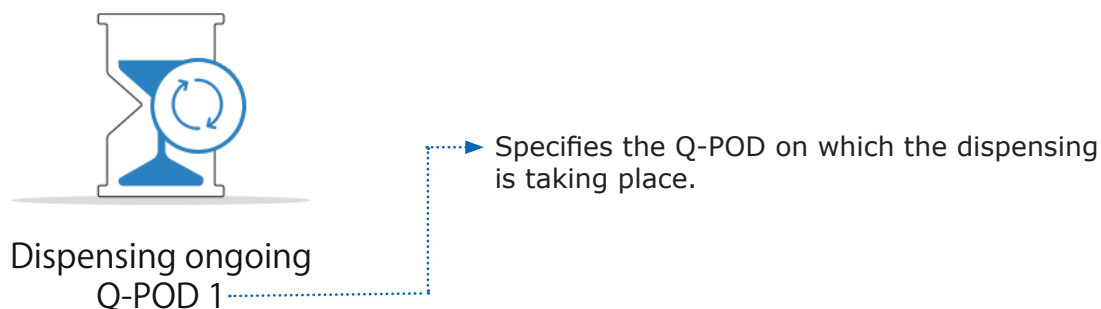
The system dispenses in high-flow 96% of the required volume and automatically switches to drop-by-drop to enable a user to manually and precisely reach the calibration mark of a volumetric flask.

3- User must manually stop the drop-by-drop dispensing.



**Important!** The dispensing must be stopped by the user by either pressing on the dispenser wheel or the *stop dispense* icon on the touchscreen.

**Note:** When multiple Q-PODs are installed and dispensing is taking place on a Q-POD, the other Q-PODs will display the following information:



During this time, only the Information menu is accessible. Dispensing functions will become available again as soon as the dispensing operation is finished on the initial Q-POD.

## Dispense report


A dispense report is automatically produced after each dispensing operation. A dispensing operation is considered to be all dispenses with less than 10 second intervals between them. This can be interrupted at any time by pressing on the dispense report icon that becomes available on the home screen as soon as a dispense is initiated.

### 1. Visualize

Click on the dispense report icon:

Dispense  
report

### 2. Personalize (assign a name or experiment number)

| MILLI-Q DISPENSE REPORT   |                  |
|---|------------------|
|  | 2017-03-09 09:49 |
|   | Volume: 200 mL   |
|   | Q-POD 1          |
| <input type="text" value="Enter user ID"/>  |                  |
| Export  | OK               |

**Quality**

18.2 MΩ.cm @25°C

1.9 ppb TOC

20.4 °C

N/A

In the user ID field, enter the content of your choice (max 15 characters)

### 3. Export

- Scan the QR code from a mobile device to instantly retrieve the report.
- Click on the export button to save the report on a USB key.



### 4. Automatic archiving

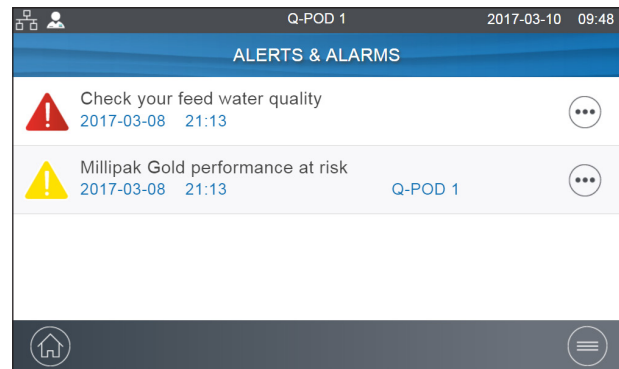
The dispense report icon on the home screen will automatically disappear after 5 mins of inactivity. Each dispense report, whether consulted or not, is automatically archived and can be retrieved anytime by going in the history report section available in the information menu. Go to page 11 [Information > History](#) for further information.



## View & manage Alerts and Alarms

Alerts give you advanced warning when maintenance is required and Alarms notify you when the system has encountered a technical issue.

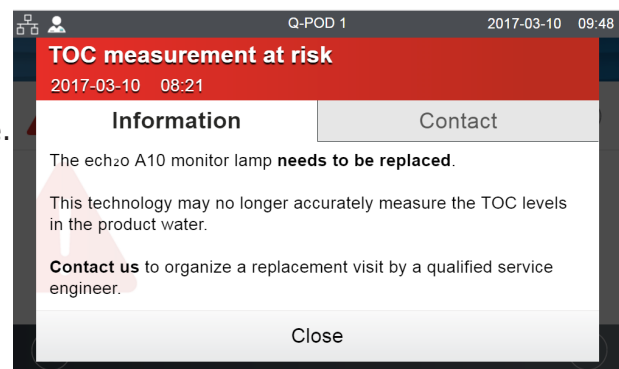
Press on the alert  or the alarm  icon present in the bottom bar to display the alert(s) or/and alarm(s) which are active.



**Note:** The notification number indicates how many active alarms are present. When there are no active alerts or alarms, the icon disappears.

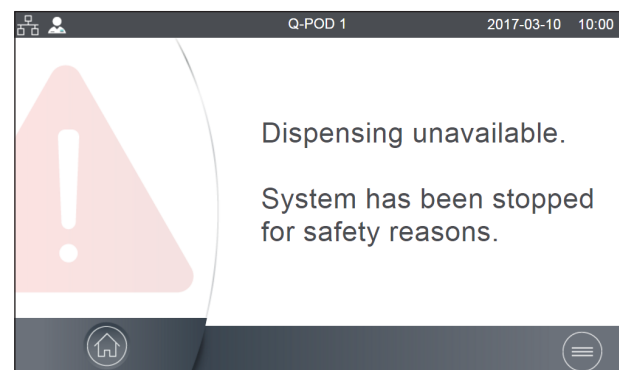
Select a specific alert or alarm to get further information and better understand the root cause. Advice is provided in the information section to help the user troubleshoot.

If the issue is not resolved, select the **Contact** tab to find the technical support hotline number for further assistance.



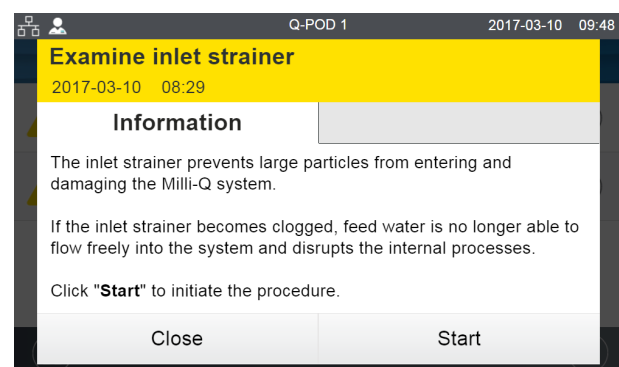
To protect the system and user applications, alarms of a serious nature will automatically stop the system from dispensing water.

**Note:** These are displayed on the screensaver to alert the user when the system is not in active use.



Alerts provide advanced warning of any maintenance actions that will be required. These can be "closed" to be reminded again in 24h or can be "cleared" permanently.

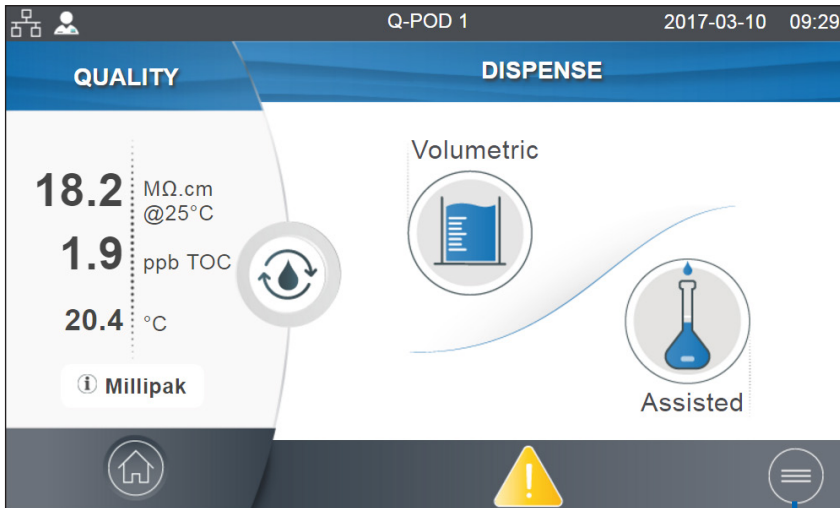
An **Order** tab will be present containing ordering information when applicable.



## Navigate the screen interface

Each Q-POD has a 5" touchscreen that allows a user to control and monitor the water system. All sub-menus and applications can easily be reached in a few clicks or swipes, as on a smartphone.

### HOME SCREEN



Home

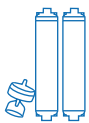
- Water quality information
- Dispensing functions
- Alerts & Alarms (when applicable)
- Dispense report (when applicable)

### MAIN MENUS



Menu

- Consumables
- Information
- Settings
- Maintenance
- Login



Go to [Consumables Menu](#)



Go to [Information Menu](#)



Go to [Settings Menu](#)

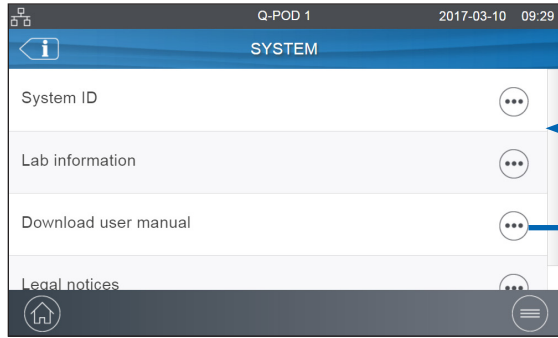
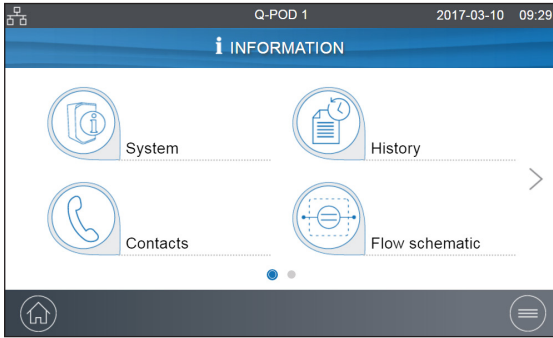


Go to [Maintenance Menu](#)



Go to [Manager access](#)

## Apps



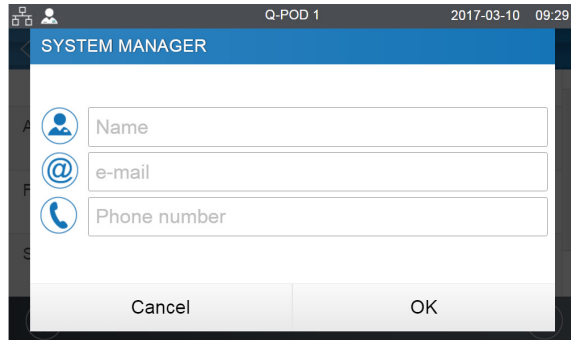
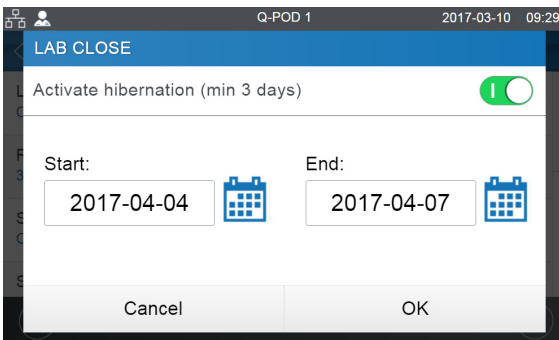
When there are multiple lines, a scroll bar is present to swipe up & down




● Indicates how many screens are present and where you are.

Swipe left & right anywhere on screen to switch between screens.

## Pops-up



When you click in a zone of text, the keypad will automatically appear.

To remove the keypad click on  or on any zone outside the keypad.



**Note:** When in a menu or app level screen, 1 minute of inactivity generates a timeout back to the home screen.

When in a pop-up level screen, there is no timeout, therefore the user remains on this screen until the pop-up is manually closed.

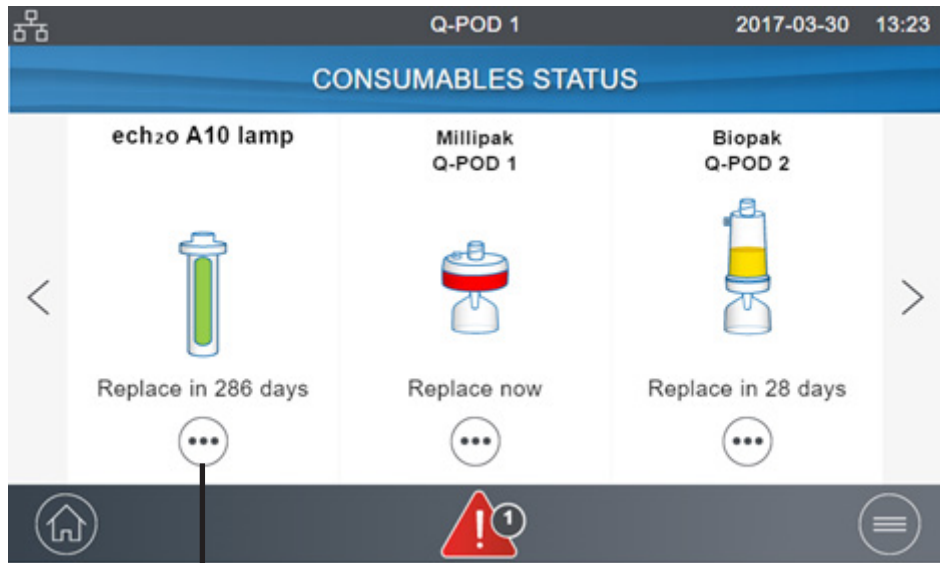
**Important!** If multiple Q-PODs are installed and a pop-up in the settings or maintenance menus is not closed, dispensing will remain unavailable on all Q-PODs until the pop-up is manually closed.

# CONSUMABLE MENU




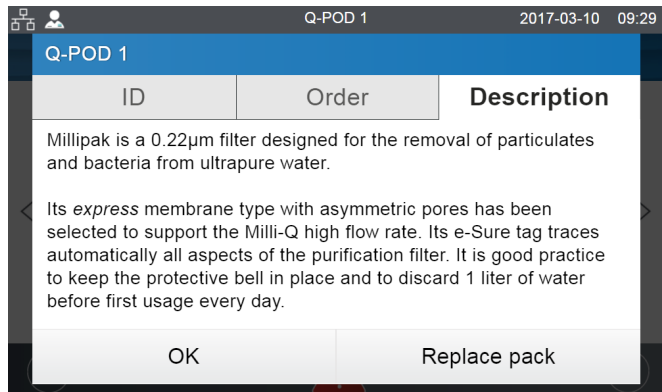
## Viewing Consumables Status

Color icons allow to instantly view the status of all installed consumables.



**Green:** no action required  
**Yellow:** notice for a maintenance action  
**Red:** maintenance required!

Press on the  icon to get the consumable ID, ordering information and a description of the purification technology.



**Note:** Certificates of quality are now available online [www.mymilliqconsumables.com](http://www.mymilliqconsumables.com)

All cartridges have been designed to be easily replaced by a user. A shortcut is available to the replacement wizard by clicking on the "replace pack" button in the pop-up.

**Important!** ech<sub>2</sub>o UV lamps should not be replaced by users. Contact the technical support hotline to organize a replacement visit.

## ech<sub>2</sub>o cartridge collection and recycling program

For United States users only  
Go to page 29 [recycling section](#).








## INFORMATION MENU



This menu contains useful system information and provides a system status. Dispensing is available while in this menu.

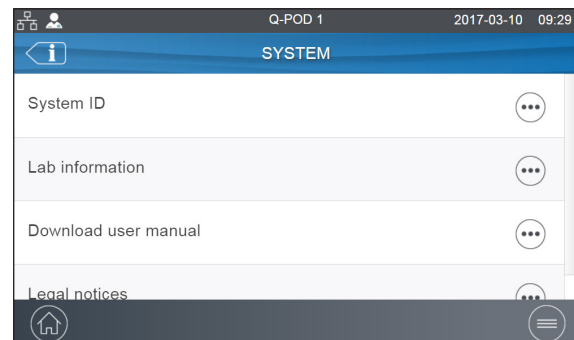
Available apps:

|  |  |   |
|--|--|---|
|  System   |  History        |  Troubleshooting |
|  Contacts |  Flow schematic |   |

### System

#### Find system details

Select *System ID* to find the information on the water system model and installation details.



#### Download user manual

The user manual is available in 9 languages and it can be downloaded through a USB key or if connected to a network, to any computer device.



### History

2 user reports exist:

- [Daily quality measures report](#)

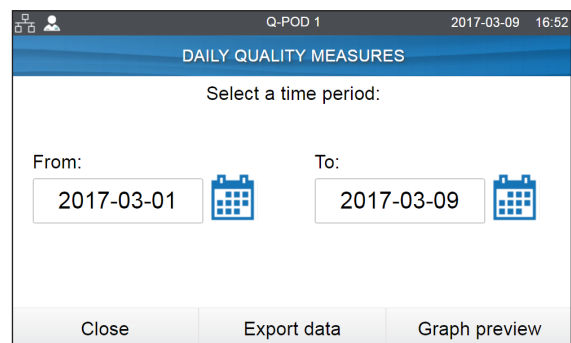
Each row represents a day (24h) and is dated. It contains daily averages for product resistivity, temperature and TOC. Also included is the total volume dispensed during the day.

- [Dispensing events report](#)

Each row is a dispense operation. It is an archive of all the dispense reports.

To export data or preview a graph:

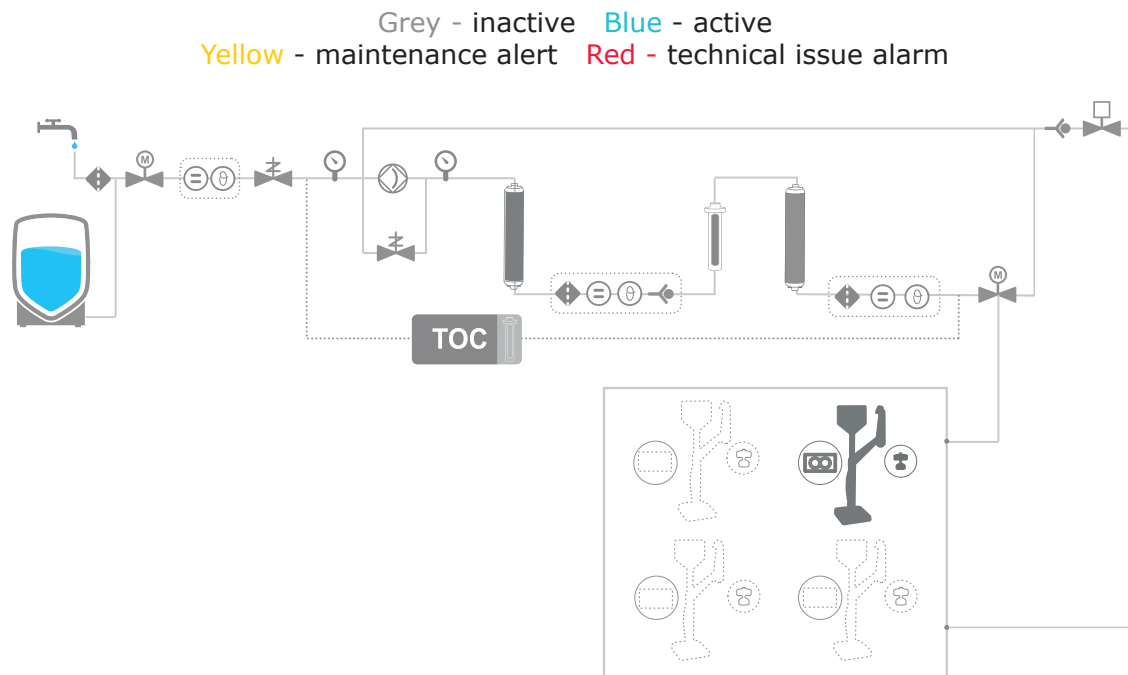
1. Select a time period of interest with a start and end date.
2. A graph pre-view of the last 30 records is available on the Q-POD screen.
3. Export the report in .ods (open document source) format to visualize the full data and integrate them into a data management system.



**Note:** A complete history report with all system activity is available. By default it is only available when logged-in as the system manager. This can be modified by de-activating the system manager profile in the settings menu, go to page 14 [Settings > Manager access](#).

## Flow schematic

This is a graphic representation of the hydraulic components of the water purification system. Components change color depending on the state and system status.



## Troubleshooting

Access a diagnostic summary.

This app contains all the necessary information in one location for effective troubleshooting when in contact with the technical support hotline.

- System information & last service visit
- Water quality & consumables (installed dates)
- Active alerts, alarms & autotest results
- Diagnostics

## Contacts

To edit contact information, login as the system manager, go to page 14 [Settings > Manager access](#). The user parameters are used on various reports generated by the system and can quickly help users identify the right contact for any questions or issues.

|                                  |  |
|----------------------------------|--|
| <b>Technical support hotline</b> | In case of troubleshooting                                   |
| <b>Application specialist</b>    | Application enquiries or quote requirements                  |
| <b>Field service engineer</b>    | <i>Only in selected countries, contact technical support</i> |
| <b>System manager</b>            | Responsible for system configuration & quality settings      |
| <b>Maintenance operator</b>      | Responsible for maintaining the system                       |








## SETTINGS MENU



Different settings are available to customize the water purification system operation. Depending on the user profile (end-user operator / system manager) some of the settings will have either read-only or read & write access.

| Settings              |                            | End-user  | System Manager |
|-----------------------|----------------------------|-----------|----------------|
| System configuration  | Lab close                  | ✓         | ✓              |
|                       | Recirculation              | Read only | ✓              |
|                       | Safety stop                | Read only | ✓              |
|                       | Dispensing Mode            | Read only | ✓              |
|                       | Screen saver               | Read only | ✓              |
|                       | Tank/Loop setting          | Read only | Read only      |
|                       | Water sensor               | Read only | ✓              |
|                       | Feed quality measure       | Read only | ✓              |
|                       | Alarm relay activation     | Read only | ✓              |
|                       | Alarm relay configuration  |           | ✓              |
| Q-POD configuration   | Q-POD name                 | Read only | ✓              |
|                       | Brightness                 | ✓         | ✓              |
|                       | Volume                     | ✓         | ✓              |
|                       | Flowmeter offset           | Read only | ✓              |
|                       | Foot pedal                 | Read only | ✓              |
| Alarm configuration   | Product resistivity        | Read only | ✓              |
|                       | Product TOC                | Read only | ✓              |
|                       | Feed conductivity          | Read only | ✓              |
|                       | Inlet strainer clean       | Read only | Read only      |
|                       | IPAK Polishing kit         |           | ✓              |
|                       | Millipak                   |           | ✓              |
|                       | Millipak Gold              |           | ✓              |
|                       | LC-Pak                     |           | ✓              |
|                       | VOC-Pak                    |           | ✓              |
| EDS-Pak               |                            | ✓         |                |
| Connectivity          | Local network              | Read only | ✓              |
| Date, Time & Language | Time zone                  | Read only | ✓              |
|                       | Date                       | Read only | ✓              |
|                       | Time                       | Read only | ✓              |
|                       | Language                   | Read only | ✓              |
| Password              | Activate / Change password |           | ✓              |
| Units                 | Resistivity / Conductivity | Read only | ✓              |
|                       | Temperature                | Read only | ✓              |
|                       | Tank volume                | Read only | ✓              |
|                       | Temperature compensation   | Read only | ✓              |
|                       | Pressure                   | Read only | ✓              |

Available apps:

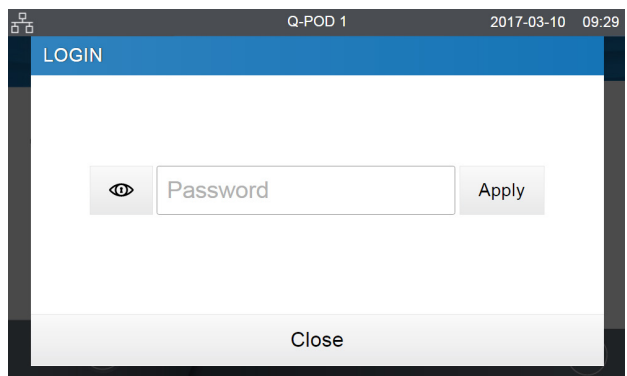
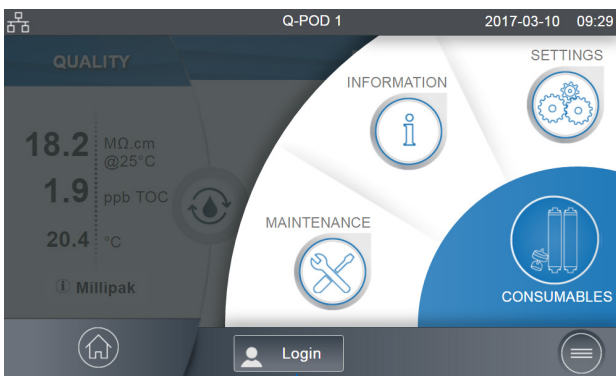
|  |   |   |  |
|--|---|---|--|
|  System Configuration |  Q-Pod Configuration |  Date, Time & Language |  Password |
|  Alarm Configuration  |  Connectivity        |  Units                 |  |

**Note:** Dispensing while in this menu is not available.


**Manager access & password**

Login as a Manager

1. Press on the menu button  from the Home page.



2. Press on Login:.....
3. Enter system manager password.


To display & see the password while typing, click on the password viewer 

Once logged-in, the manager icon  is displayed in the top left corner.

If a manual logout is not performed, the system manager profile will be automatically logged off after 1 hour.

**Note:** By default this parameter is activated. The default password is **PASS**  
If the system manager password is forgotten, contact the technical support hotline.

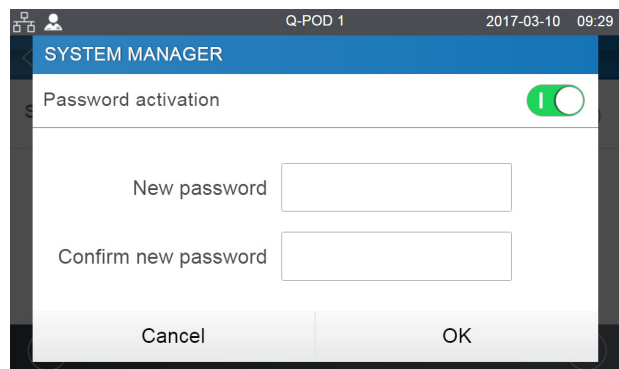
Log off as a Manager

1. Press on the menu button .
2. Press on "Logout".

Modify system manager settings

This can only be done when logged-in as a manager.  
In the **Password** app:

1. Deactivate/re-activate the manager password through the password activation slider button.
2. If required, change the password.



**Important!** Deactivating the system manager profile will enable all settings to be modifiable by any user.

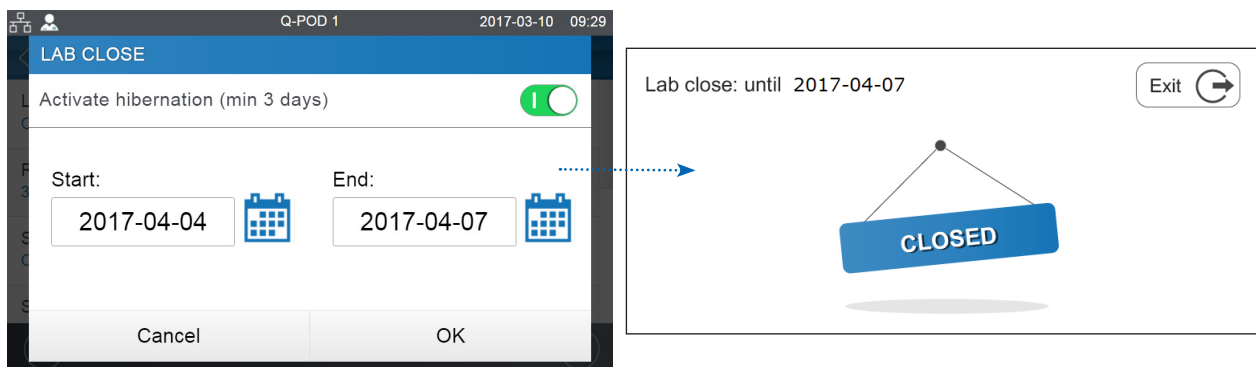


## System configuration

### Lab close

When leaving the lab for long periods of inactivity, this mode can be activated to save energy and reduce wear of system components. Recirculation is reduced to once a day. 24h prior to resuming lab activity, the system automatically resumes a recirculation every hour, ensuring it is ready for use.

1. Activate Lab close via the slider button.
2. Enter a Start and End date (minimum of 3 days). Lab close mode will be initiated at 00:01 on the selected date.



### Safety flow stop

A precautionary measure that stops a Q-POD dispensing after having continuously delivered water for a certain duration.

1. Activate / deactivate via the slider button.

**Important!** Deactivating the Safety flow stop function will put the system at risk of continuous dispensing and associated flooding hazards.

2. Adjust to the preferred time by using the arrows or click on the box to access the keypad..

By default the timer is set to 30 minutes and is active. This setting will not impact volumetric dispensing functions.

### Screensaver

This is the maximum duration of inactivity on a Q-POD before the screensaver starts.

1. Activate / deactivate via the slider button.
2. Adjust to the preferred time by using the arrows or click on the box to access the keypad.

This setting applies to all connected Q-PODs. By default the screensaver is active and the timer is set to 5 minutes.

## Q-POD configuration

This app allows a user to configure all parameters specific to Q-PODs. These are unique to the Q-POD that is being used to input the values.

To duplicate Q-POD parameters, the action(s) should be repeated on all other Q-PODs.

### Q-POD Name

This can be personalized. Click on the text box and input up to a maximum of 8 characters.

### Screen brightness

Adjust to the preferred brightness from 1 to 7 using the arrows or click on the box to access the keypad and type-in the value.

### Sound volume

Each Q-POD can emit a sound when alerts/alarms are triggered. This can be activated or deactivated using the slider button. The sound can be adjusted to the desired volume by using the arrows or click on the box to access the keypad and type-in the value. By default, the sound is deactivated.

### Flowmeter offset

The flowmeter has been calibrated in order to achieve volume precision of +/- 2%. Laboratory glassware accuracy can vary a lot. This setting provides a user with the ability to adapt the flowmeter to their current glassware accuracy by using an offset function.

Adjust the offset by using the arrows or click on the box to access the keypad and type in the value. To gain back the original calibration settings, set the value back to 0.

## Accessories

### Water sensor

A water sensor can be connected to the system unit to stop the system from producing water in case of water spillage. Up to 3 sensors can be connected in series to cover a wider surface area.



### Foot pedal

The pedal is connected to the base of the Q-POD. In the Q-POD configuration app, activate the foot pedal via the slider button.



### Dispense using the foot pedal

1. Press once and release to dispense in full flow.
2. Press and hold to start dispensing in drop-by-drop, keep pressing to increase the flow rate up until full flow is reached. Release at the chosen flow rate.
3. Press once to stop the flow dispensing.

### Feed water conductivity sensor

A conductivity sensor can be installed inside the system to monitor the feed water quality entering the system. If bad water quality is detected, an alarm that stops water production will appear, informing the user that the system is at risk and to check the feed water quality. This will protect the downstream purification technologies in case of a problem.



### Alarm relay

This accessory will allow to relay all, or a selection of alarms to a remote device.

Select the alarm(s) that will activate the relay.

| ALARM RELAY SELECTION               |                                      |
|-------------------------------------|--------------------------------------|
| <input type="checkbox"/>            | All                                  |
| <input type="checkbox"/>            | Feed temperature error (max)         |
| <input type="checkbox"/>            | Feed temperature error (min)         |
| <input checked="" type="checkbox"/> | Milli-Q water purity at risk         |
| <input checked="" type="checkbox"/> | Check your feed water quality        |
| <input type="checkbox"/>            | Intermediate resistivity error (max) |
| Cancel                              |                                      |
| OK                                  |                                      |

### Alarm set points

Adjust the alarm set points by either clicking on the arrows or alternatively, click in the box to access the keypad and directly type-in the value.

| PRODUCT RESISTIVITY |                      |      |
|---------------------|----------------------|------|
| 1                   | ◀ 16.5 MΩ.cm @25°C ▶ | 18.2 |
| Cancel              |                      | OK   |

### Water quality

- Product resistivity/conductivity
- Product TOC

### Inlet strainer clean

This is only applicable when set-up in Loop configuration. It is recommended to clean the inlet strainer once a year to avoid it becoming clogged. Depending on the feed water and its particle concentration, the inlet strainer clean frequency can be adapted.

### Cartridge lifetimes

Cartridges should be changed when the system alerts the user.

Saturated pack content will start to let ion and organic contaminants through. This is called breakthrough and often starts with traces that cannot be detected by on-board monitoring. Some technologies will clog, creating a back pressure which can result in flow-rate issues or pressure alarms in the system.

In validated settings, to adjust lifetimes according to existing SOPs, click on the applicable filters and adjust accordingly.

- IPAK polishing cartridges
- POD-Paks

## Connectivity

The system offers the possibility to be connected to a laptop with a fixed IP address or to your local network (DHCP protocol/fixed IP address) via an Ethernet port. The DHCP (Dynamic Host Configuration Protocol) is an "automatic configuration" of a device anytime it connects to an IP Network. This "automatic configuration" is called allocation. The system is automatically recognized and configured so that the networks resources can be used. Check with your local IT resources which type of connection is best suited to you.

### Change network connection settings

1. For a direct connection, change the network settings if necessary (default IP address: 192.168.1.69).
2. For network connection, activate DHCP via the DHCP activation button.

### Duplicate user interface in a browser

Once connected:

1. Go to your browser. For best browsing performance, Chrome® is recommended.
2. Enter the IP address of your system which can be found in the connectivity pop-up screen.

**Note:** The view from a laptop enables a user to view the Q-POD display remotely. Dispensing operations cannot be conducted remotely for safety reasons.

## Date Time & Language

The norm ISO® 8601 has been used as a reference for a standardized way of presenting dates and times.

### Date

Calendar date representations are shown in the form "2017-03-06" [YYYY-MM-DD]. [YYYY] indicates a four-digit year. [MM] indicates a two-digit month of the year, 01 through 12. [DD] indicates a two-digit day of that month, 01 through 31.

Start by setting the year:

1. Click on the *month & year* title, this displays months and only the year as a title. Click again on the *year* title to display years.
2. Select the year, this then displays months.
3. Select the month, this then displays the days.
4. Finally select the day to confirm the date setting.

### Time ZONE

1. Select the continental or oceanic zone you are in on the left. This updates the right-hand side with all the major cities within this time zone.
2. Select the appropriate city. If you have not found a city, make sure you are in the right time zone.

The Milli-Q® system is now configured to display current local time and automatically updates when daylight saving time applies.

### Time

The time is set and displayed in a 24h clock format. A time of day is written in the 24-hour notation in the form hh:mm (for example 14:23), where hh (00 to 23) is the number of full hours that have passed since midnight, mm (00 to 59) is the number of full minutes that have passed since the last full hour.

### Language

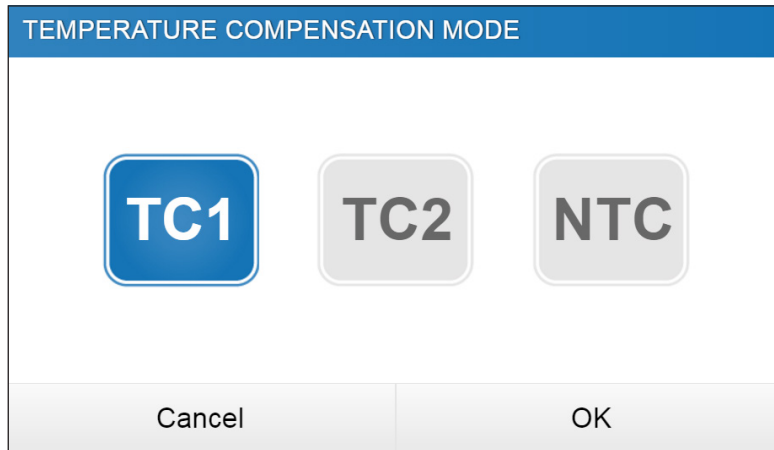
There are 9 languages available: Chinese / English / French / German / Italian / Spanish / Portuguese / Japanese / Russian

## Units

Units can be formatted to local needs:

|                            |                 |       |
|----------------------------|-----------------|-------|
| Resistivity / Conductivity | MΩ.cm           | μS/cm |
| Temperature                | °C              | °F    |
| Storage tank level         | L               | %     |
| Pressure                   | Bar / kPa / psi |       |

Select and press on the unit of interest. The selected unit will appear in blue. Press "OK" to confirm selection and exit the pop-up.



### Temperature compensation mode

It is possible to show non-temperature compensated resistivity or non-temperature compensated conductivity. Temperature compensation is a way of standardizing resistivity or conductivity to measurements that would be seen if the water temperature was 25°C.

Select the preferred mode among the 3 modes of temperature compensation available:

|            |  |
|------------|--|
| <b>TC1</b> | <p><b>By default TC1 mode is selected.</b></p> <p>The resistivity or conductivity values are temperature compensated to 25°C. The values are normalised. The system firmware eliminates small fluctuations of temperature compensated resistivity or conductivity due to the fact that these two parameters are not measured exactly at the same time.</p>   |
| <b>TC2</b> | <p>The actual temperature compensated resistivity or conductivity values are displayed. The TC2 setting should be used in applications that require the detection of trace ionic levels or when performing the verification of the system resistivity meter operation with an independent calibrated resistivity meter. In some operating conditions the feed water can be warmer or cooler than the water temperature inside the system. As a result, this can cause small fluctuations of the resistivity and conductivity values. Resistivity values could fluctuate between 18.0 Mohms.cm and 18.4 Mohms.cm @25°C while the actual resistivity is 18.2 Mohms.cm @25°C.</p> |
| <b>NTC</b> | <p>Non Temperature Compensation. The temperature compensation is off. The displayed resistivity or conductivity is not temperature compensated. The temperature of the water is shown at the same time as the non-temperature compensated resistivity or conductivity value.</p>   |

## MAINTENANCE MENU



The maintenance of the system is easy thanks to the step-by-step instructions contained in the wizards. In addition, a new cartridge design means that pack removal and installation in the system unit is quick and effortless.

### Available apps:



**Note:** Dispensing in this menu is only available in the applicable wizards.

### Maintenance screens



Maintenance ongoing from the current facing Q-POD.




**Note:** To unlock all Q-PODs from maintenance mode and regain access to dispensing functions, click on "Exit maintenance".



Maintenance ongoing from another Q-POD or from a remote location if "External" is indicated on the screen.

## Consumable installation wizards

A maintenance wizard can be accessed in different ways:

1. Through the Maintenance menu 
2. A shortcut from an Alert  or Alarm  pop-up
3. A shortcut from a consumable pop-up

## IPAK Meta and IPAK Quanta replacement

IPAK Meta & Quanta consumable kit: IPAKKITA1

1. Select **Install consumables** app and click on *Install IPAK Meta & Quanta*.
2. Follow the self-guided wizard.

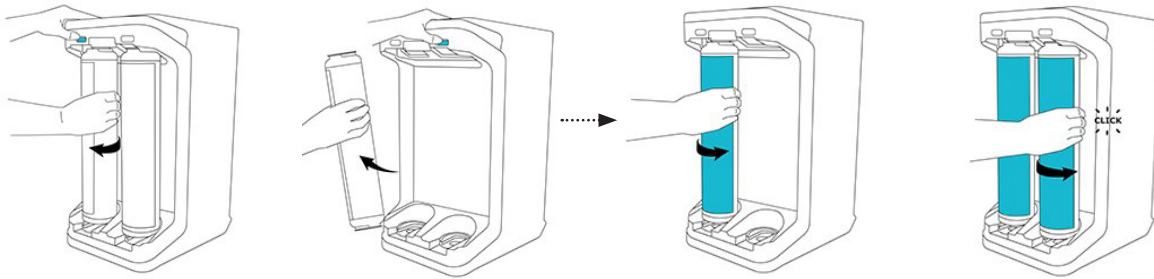
IPAK Meta & IPAK Quanta both need to be replaced at the same time.

This is because they have been designed to achieve the expected best-in-class Milli-Q ultra-pure water with the unique combination of the proven Jetpore® ion-exchange resin and the innovative IQnano™ resin. *Only together*, and when integrated into the hydraulic design of the system, they can purify water to remove contaminants down to their traces from a pre-treated source.



**Note:** If the Milli-Q feed is from a storage tank, before starting, ensure there is at least 30L of water present. If there is not enough water present, the wizard will finish but the cartridges may not be fully rinsed. The remaining rinse will need to be performed manually.

**Important!** During the physical pack replacement in the water purification unit, both cartridges must first be removed before installing the new set.



Remove **BOTH** old cartridges

Then insert new cartridges

**Note 1:** When properly installed, the blue side should face you with the **e-Sure** ))) symbol behind.

**Note 2:** If the sound has been activated, it is normal to hear a buzzer when changing the consumables. This is temporary and is only present when the IPAK or POD-Paks are removed. As soon as they are put back into place, the buzzer will stop.

## Application POD-Pak installation

1. Select **Install consumables** app and click on *Install application POD-Pak*.
2. Select the POD-Pak to be installed, click on the *Next* button and follow the self-guided wizard.

Do not over tighten the twist & lock action when installing a new POD-Pak.

3. Rinsing must be performed manually to complete the installation as indicated on the screen. When completed press "Finish" to exit the wizard.



**Note:** All certificates of quality are now available online.

Visit [www.mymilliqconsumables.com](http://www.mymilliqconsumables.com)

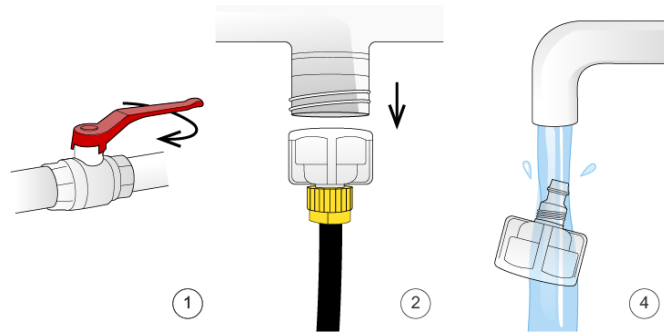
## Cleaning & Sanitization

### Cleaning the inlet strainer

This setting is only available when in a pressurized loop feed configuration.

The purpose of the inlet strainer is to prevent large particles from entering the Milli-Q system. If the inlet strainer becomes clogged, then feed water does not flow freely to the system.

Select **Care/Cleaning** app and click on *Inlet strainer clean*. Follow the self-guided wizards.



### Cleaning the A10 TOC Monitor

This is recommended when:

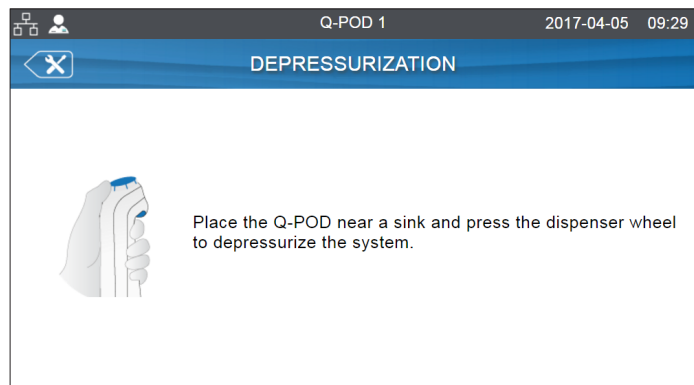
- A new set of IPAK cartridges are installed
- TOC values are fluctuating
- TOC values are higher than normally seen

Select **Care/Cleaning** app and click on *A10 monitor clean*. For best results, an A10 clean should be performed for its full duration (60 minutes). If necessary, repeat the procedure.

## Depressurization

This temporarily stops production and all water processes.

This function is not necessary during normal system operation. See [self help guide section](#).



## ech<sub>2</sub>o UV lamps - mercury free

Contact the technical support hotline to organize a replacement visit.

It is highly recommended to have a qualified Milli-Q field service representative to change the 172 nm UV lamps. Replacement of the lamps involves removing the panels of the Milli-Q system.



Hazardous voltage!

Hazard of electrical arc flash will cause death or serious injury.

**Important!** Never open the system, even when the power switch has been switched off.

It is not sufficient to switch off the system, the plug must be physically removed from its power source. Installation and maintenance should only be done by a qualified person. Appropriate personal protective equipment (PPE) must be worn and safe work practices must be followed.



## SELF HELP GUIDE

### Depressurize system

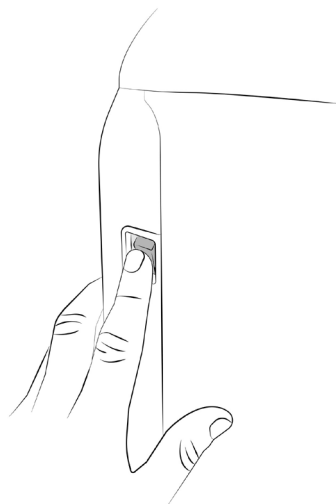
Depressurize system in case of water leak to temporarily stop production and all water processes. Go to page 22 [Maintenance > Depressurization](#).

Identify the source of the leak. Once fixed, to exit this mode, a user will need to go back to the home screen on which the initial depressurization took place and select *Exit maintenance* for dispensing to become available again on all Q-PODs.

### Turn system off

Press the ON/OFF switch located on the left back-side of the unit.

**Note:** When the system is on, the power switch is lit.



**& UNPLUG**

**Important!** Never open the system, even when the power switch has been switched off. Hazardous voltage is present with a hazard of electrical arc flash. Will cause death or serious injury.

It is not sufficient to stop all power to system, the plug must be physically removed from its power source. Installation and maintenance should only be done by a qualified person. Appropriate personal protective equipment (PPE) must be worn and safe work practices must be followed.

If the system is powered off for 20 days, the capacitor will completely discharge. When powering on again the system, the time & date settings will need to be reset, see page 18 [Information>Date Time & Language](#). It takes about 45 minutes to recharge the capacitor.

### Inaccurate volumetric dispensing

Volumetric dispensing has been validated to work with a +/- 2% precision. Lab glassware precision can vary and to accommodate local needs a flow meter offset menu has been created. Go to page 16 [Settings>Flow meter offset](#) for more information.

### High TOC values

TOC levels can vary depending on the type of feed water or the laboratory environment. Here are a few recommendations to follow:

1. A pack replacement can temporarily increase the TOC until they have been completely rinsed out.
2. Clean the A10 TOC Monitor cell, go to page 22 [Maintenance>A10 Cleaning](#)

**Note:** There are specific conditions to meet to be able to reach < 2 ppb of TOC.

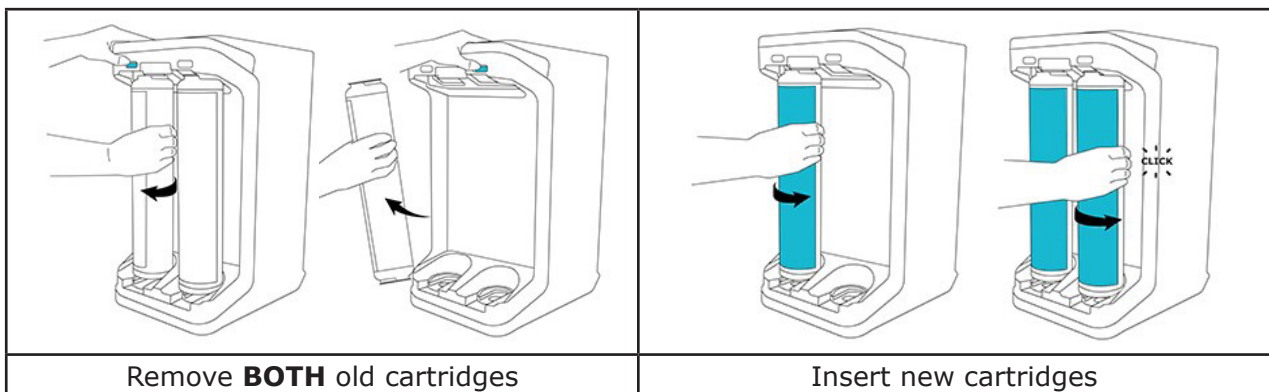
## Low flowrate

- Ensure the POD-Pak is not air-locked. This can happen in the weeks that follow a replacement of IPAK cartridges. Dispense water and open the POD-Pak air vent to see if there is any trapped air. Close the vent once the air has been released.
- One possible reason for a decrease in Milli-Q Water flowrate is a clogged POD-Pak. The POD-Pak should be replaced when it appears to be clogged.
- For pressurized loop feed configurations - Check inlet strainer, go to page 22 [Maintenance>Inlet strainer cleaning](#).

## IPAK & other cartridges installation

IPAK & other cartridges installation – new cartridges not recognized.

**Important!** During the physical replacement in the system unit, both cartridges must first be removed before installing the new set.











Check that the e-Sure tag is correctly working. A pre-scan can be initiated by entering into the IPAK Meta & Quanta installation wizard. If the e-Sure tag is working correctly, it will be recognized when scanning the cartridge on the end of the dispenser.

## Contact US

Get in contact with the local technical support hotline. The details can be found in the contacts app, go to page 13 [Information >Contacts](#) or visit our website [www.emdmillipore.com](http://www.emdmillipore.com) (North America) or [www.merckmillipore.com](http://www.merckmillipore.com) (Rest of the World).

## ICONS

| Icon  | Meaning/Function                     | Icon  | Meaning/Function                |
|---|--------------------------------------|---|---------------------------------|
|    | Recirculation                        |    | Dispensing                      |
|    | Volumetric dispensing                |    | Assisted dispensing             |
|    | Start dispense                       |    | Stop dispense                   |
|    | Alarm with number of active alarm(s) |    | Alert                           |
|   | Home                                 |   | Menu                            |
|  | Storage tank                         |  | System manager logged in        |
|  | Mass storage USB connected           |  | Ethernet - LAN status connected |
|  | Slider ON                            |  | Slider OFF                      |
|  | Password viewer                      |  | Calendar entry                  |
|  | Back                                 |  | Back to main menu               |

## REQUIREMENTS AND SPECIFICATIONS

### Water specifications

#### Product Water

The system has been designed to produce water according to specifications when operating within feed water requirements.

| Parameter                  | Value or range   |
|----------------------------|--|
| Resistivity                | 18.2 Mohm.cm @ 25°C  |
| Conductivity               | 0.055 µS/cm @ 25°C   |
| Total Organic Carbon (TOC) | ≤ 2 ppb*   |
| Particles (size > 0.22µm)  | No particles with size > 0.22µm (with Millipak® filters)   |
| Bacteria                   | < 0.01 CFU/mL (with Millipak® and Biopak® filters)<br>< 0.005 CFU/mL (with Millipak® Gold installed and used in a laminar flow hood) |
| Pyrogens (endotoxins)      | < 0.001 EU/mL (with Biopak® filter)  |
| RNases                     | < 1 pg/mL (with Biopak® filter)  |
| DNases                     | < 5 pg/mL (with Biopak® filter)  |
| Proteases                  | < 0.15 µg/mL   |
| Flow rate                  | 0.05 - 2 L/min   |

\* in the appropriate operating conditions, otherwise typically < 5ppb.

The Milli-Q IQ 7000 system is intended to produce ultrapure water that meets or exceeds requirements as described by the organizations below:

| Organization  | Water quality / grade                                       |
|---|---|
| European Pharmacopeia                               | Highly purified water                                       |
| U.S. Pharmacopeia                                   | Purified Water in bulk                                      |
| Japanese Pharmacopeia                               | Purified Water  |
| Chinese Pharmacopeia                                | Purified Water  |
| ASTM® D1193   | Type I water  |
| ASTM® D5196   | Bio-Application Grade Water (with appropriate final filter) |
| ISO® 3696   | Grade 1 water   |
| Chinese National Standard                           | GB 6682 Grade 1 water                                       |
| JIS K 0557  | A4 water  |
| Clinical and Laboratory Standards Institute (CLSI®) | Clinical Laboratory Reagent Water (CLRW)                    |

## Feed Water

The system has been designed to operate within feed water requirements:

| Parameter                  | Value or range  |
|----------------------------|---|
| Pressure                   | < 6 bar<br>(for pressures below 0 bar, the system will operate, but product flow rate may be lower) |
| Feed water                 | Pretreated water, using EDI, DI, RO or distillation technologies                                    |
| Temperature                | 5 - 35°C (41 - 95°F)  |
| Conductivity               | < 100 µS/cm @ 25° C   |
| Total Organic Carbon (TOC) | < 50 ppb  |

## System specifications

### Electrical

The power supply converts mains voltage to 28 V. The power supply is compatible worldwide.

| Catalog          | Frequency     | Max power | Voltage           |
|------------------|---------------|-----------|-------------------|
| <b>ZIQ7000T0</b> | 50-60 Hz ±10% | 350 VA    | 100 – 240 V ± 10% |

### Environmental

Specific environmental conditions have to be respected to ensure normal operation of the Milli-Q system.

|                                      |  |
|--------------------------------------|--|
| <b>Location</b>                      | indoor use only  |
| <b>Ambient operating temperature</b> | room temperature ranges from 4°C to 40°C   |
| <b>Relative humidity</b>             | room relative humidity conditions of 80% for a temperature up to 31°C, decreasing linearly to a relative humidity of 50% at 40°C |
| <b>Altitude</b>                      | up to 3000m above sea level  |
| <b>Installation category</b>         | bench / underbench or wall mounted   |
| <b>Pollution degree</b>              | 2  |
| <b>Noise level</b>                   | < 50 dB at 1m  |

## Communication

Each Q-POD has a large HD capacitive 5" touch screen (Resolution: 800\*480) that allows control and monitoring of the system.

## USB

The Q-POD has a built-in USB port that offers the possibility to download the water system user manual or to export the system data and/or history. The Host interface is compliant with the USB 2.0 Highspeed standard.

USB keys only work when formatted FAT32. NTFS format is not compatible.

## Ethernet

When connected through an Ethernet protocol, the display interface can be accessed remotely using internet web browsers.

For best browsing performance, the recommended browser is Chrome®.

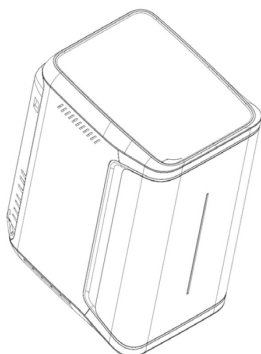
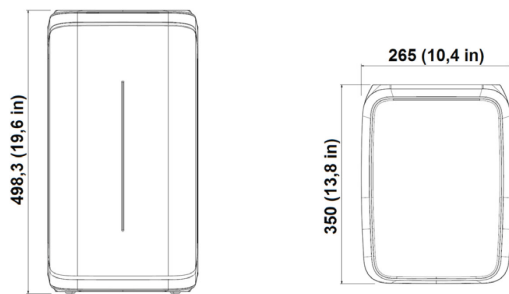
## System software

System software included in this product contains copyrighted software that is licensed under the GNU GPL.

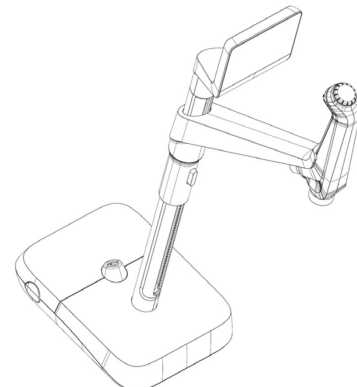
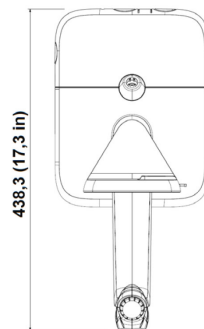
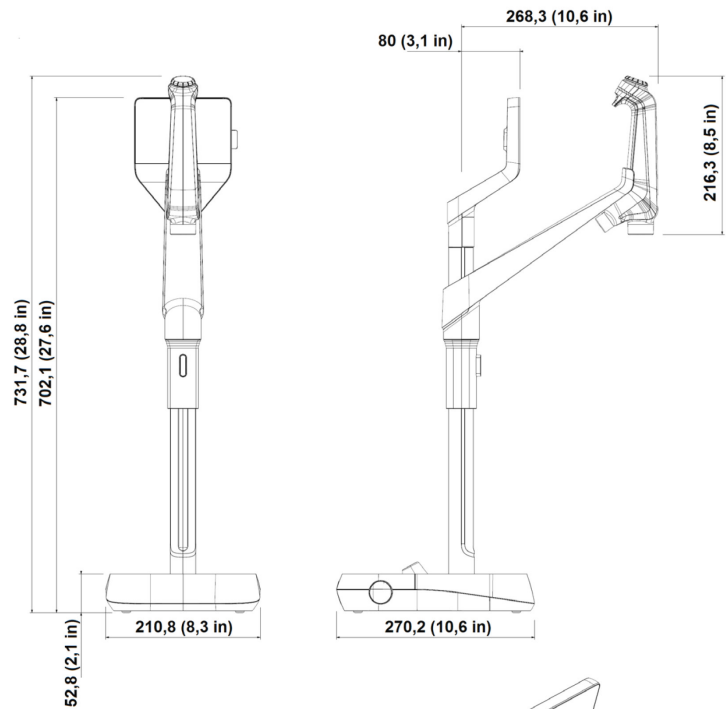
The legal notices are available in the Q-POD display: Information menu > System app > Legal Notices

## Dimensions and weight

Water purification unit



Q-POD dispenser



| System Type             | Dry weight        | Shipping weight   | Operating weight  |
|-------------------------|-------------------|-------------------|-------------------|
| Water purification unit | 13.0 kg (28.7 lb) | 17.0 kg (37.5 lb) | 16.0 kg (35.3 lb) |
| Q-POD dispenser         | 4.7 kg (10.4 lb)  | 7.2 kg (15.9 lb)  | 5.5 kg (12.1 lb)  |

**Dry Weight** is defined as a system without its shipping container. Consumables and accessories are not included.

**Shipping Weight** is defined as a dry system in its shipping container. Consumables and accessories are not included.

**Operating weight** is defined as a wetted system with all its consumables, but not any accessories.

## Recycling

### Directive 2012/19/UE:



#### For European users only

The symbol "crossed bin" on a product or its packaging indicates that the product should not be treated like household waste when discarded. Instead the product should be disposed of at a location that handles discarded electric or electronic equipment.

Proper disposal of equipment containing electric or electronic components will help to reduce pollution effects to the environment or to human health. Proper recycling of these products helps in environmental preservation and helps to protect natural resources. For more information about recycling of products containing electric or electronic components, please contact your local recycling representative or organization.

### ech<sub>2</sub>O™ cartridge collection and recycling program

#### For United States users only

By joining the ech<sub>2</sub>O recycle program, cartridges are 100% recycled into lumber products. The program is traceable for reporting convenience and can easily be integrated into your organization's existing waste or recycling plans.

## Ordering Information

### Accessories

| Name                   | Catalog Number |
|------------------------|----------------|
| Q-POD® System 2m Kit   | ZIQP0D020      |
| Q-POD® System 5m Kit   | ZIQP0D050      |
| Q-POD® Xtra 2m Kit     | ZIQP0DX20      |
| Q-POD® Xtra 5m Kit     | ZIQP0DX50      |
| Water sensor           | ZWATSENA1      |
| Foot pedal             | ZMQSFTSA1      |
| Wall mounting bracket  | SYSTFIXA1      |
| Tank level adapter     | ZSTWIN0A1      |
| Feed conductivity cell | ZFC0NDCA1      |
| e-Sure dispenser tip   | ZFDISTPA1      |
| Alarm relay cable      | ZMQ0ALCA1      |

**Consumables** – order at [www.mymilliqconsumables.com](http://www.mymilliqconsumables.com)

| Description                              | Catalog Number |
|--|----------------|
| IPAK Meta® & IPAK Quanta® consumable kit | IPAKKITA1      |
| Millipak® 0.22µm filter                  | MPGP002A1      |
| Millipak® Gold 0.22µm sterile filter     | MPGPG02A1      |
| Biopak® polisher                         | CDUFBI0A1      |
| LC-Pak® polisher                         | LCPAK00A1      |
| EDS-Pak® polisher                        | EDSPAK0A1      |
| VOC-Pak® polisher                        | V0CPAK0A1      |



## LEGAL INFORMATION & WARRANTY

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### Product warranty and limitation of liability

The applicable warranty and limitation of liability for the products listed in this publication may be found at [www.merckmillipore.com](http://www.merckmillipore.com) or [www.emdmillipore.com](http://www.emdmillipore.com) within the "Conditions of Sale" applicable to your purchase transaction.

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### Safety information

Your Milli-Q system should be operated according to the instructions in this user manual. In particular, the hydraulic and electrical specifications should be followed and met. It is important to use this equipment as specified in this manual; using this equipment in a different manner may impair the safety precautions of the Milli-Q System.

Never open the system, even when the power switch has been switched off. Hazardous voltage is present with a hazard of electrical arc flash. Will cause death or serious injury. It is not sufficient to stop all power to system, the plug must be physically removed from its power source. Installation and maintenance should only be done by a qualified person. Appropriate personal protective equipment (PPE) must be worn and safe work practices must be followed.








**Document Reference:** MILLI-Q\_IQ\_7000\_User\_Manual

**Revision:** V1.0

## Safety information

**Never open the system, even when the power switch has been switched off.**

### HIGH VOLTAGE INSIDE!

| Symbol  | What it means   |
|---|---|
|              | This UV RADIATION sticker is used to refer to a position on the Water System Cabinet or inside of it where exposure to UV light is possible                                       |
|              | This DANGER sticker is used to refer to a position on the Water System Cabinet or inside of it that could be hazardous.   |
|              | This ELECTRICAL GROUND sticker is used to refer to a position on the Water System Cabinet or inside where an electrical ground connection is made.                                |
|             | This ELECTRICAL DANGER sticker is used to refer to a location on or inside the Milli-Q system where an electrical danger could exist.   |
|            | This CAUTION sticker is used to refer to a surface that can be hot. Disconnect and switch power off to allow surface to cool before servicing.                                    |
|  Hazard    | The Milli-Q system must be connected to a source of electrical power that is earth grounded.  |
|  Attention | Before the system is serviced, unplug the electrical power cord. The Milli-Q system must be powered OFF before plugging in or removing any components on the electronic board(s). |

The Milli-Q IQ 7000 has been tested by an independent and accredited company for compliance with EU directives related to safety and electromagnetic compatibility. The declaration of conformity is available upon request. The system has been manufactured using components and practices recommended by UL and has been cULus marked. The registration and CB certificates can be verified at [www.members.IECEE.org](http://www.members.IECEE.org).