

# PUBLIC SUBMISSION

<b>As of:</b> 7/16/21 6:11 AM
<b>Received:</b> July 15, 2021
<b>Status:</b> Pending_Post
<b>Tracking No.</b> kr5-5lix-ygcl
<b>Comments Due:</b> July 16, 2021
<b>Submission Type:</b> Web

**Docket:** NIST-2021-0003  
RFI: Promoting Access to Voting

**Comment On:** NIST-2021-0003-0001  
Promoting Access To Voting

**Document:** NIST-2021-0003-DRAFT-0070  
Comment on FR Doc # 2021-12619

---

## Submitter Information

**Name:** Miles Matte  
**Address:**  
Davison, MI, 48423  
**Email:**  
**Phone:**

---

## General Comment

This is my comment pertaining to NIST-2021-0003.

To start, I have voted in every election; from presidential to local school board, in the same district polling location for almost 18 years. During the 2020 Presidential Election I voted in person at my local poll location. Being totally blind, I use the AutoMark type machine. Most times I have a slight wait which is no issue, but this time was ridiculous. When I arrived the poll location staff assumed I would just have my driver fill out my ballot. This is and never will be acceptable. I explained that I use the AutoMark which was in view of the table we were standing at, as my driver pointed out to the staff. Not only did the polling staff not understand how the machine works, they did not have the keys to turn it on. Once they located the keys they had to locate and read the manual to understand the setup. After an hour I was finally ready to start my ballot. That is when I realized the large screen used for low vision users was facing the entire room, including the incoming line of voters. unacceptable. They moved the machine and found some headphones. I started to vote and completed my ballot. Then they realized the printer was not setup, no paper, and again was in plain view of everyone. So, since the printer was not enabled, they reset my ballot to the printer. Which promptly double fed a stack of paper. That started the voiding of my ballot since only a portion of it was on a single sheet. After the second ballot attempt, I had a "good" ballot. An unknown lady approached with my paper ballot that had printed out; without a ballot sleeve, and directed me to the ballot reader line.

The ballot reader was "not working" most likely due to the voiding of my original ballot. A Poll worker unlocked the machine and after a moment of poking at it walked away. Leaving the bottom portion containing the ballots wide open. This was passed on to me in Realtime by my driver, that was standing next to me. The poll worker reran ballots up to five times to get them to read. This was the case for all 4 persons in front of me in line. The total time from then I was handed my code to use on the AutoMark to when my ballot was finally scanned was around 2 hours. I have brought it up to the state of Michigan Voter Fraud/ Issues group used by the visually impaired. The lack of training of the poll workers and not

having the AutoMark up and running is horrifying thinking how it might have turned out with a first time visually impaired voter.