



PARTNERSHIP for
HEALTH IT PATIENT SAFETY
Making healthcare safer together

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Partnership Goals

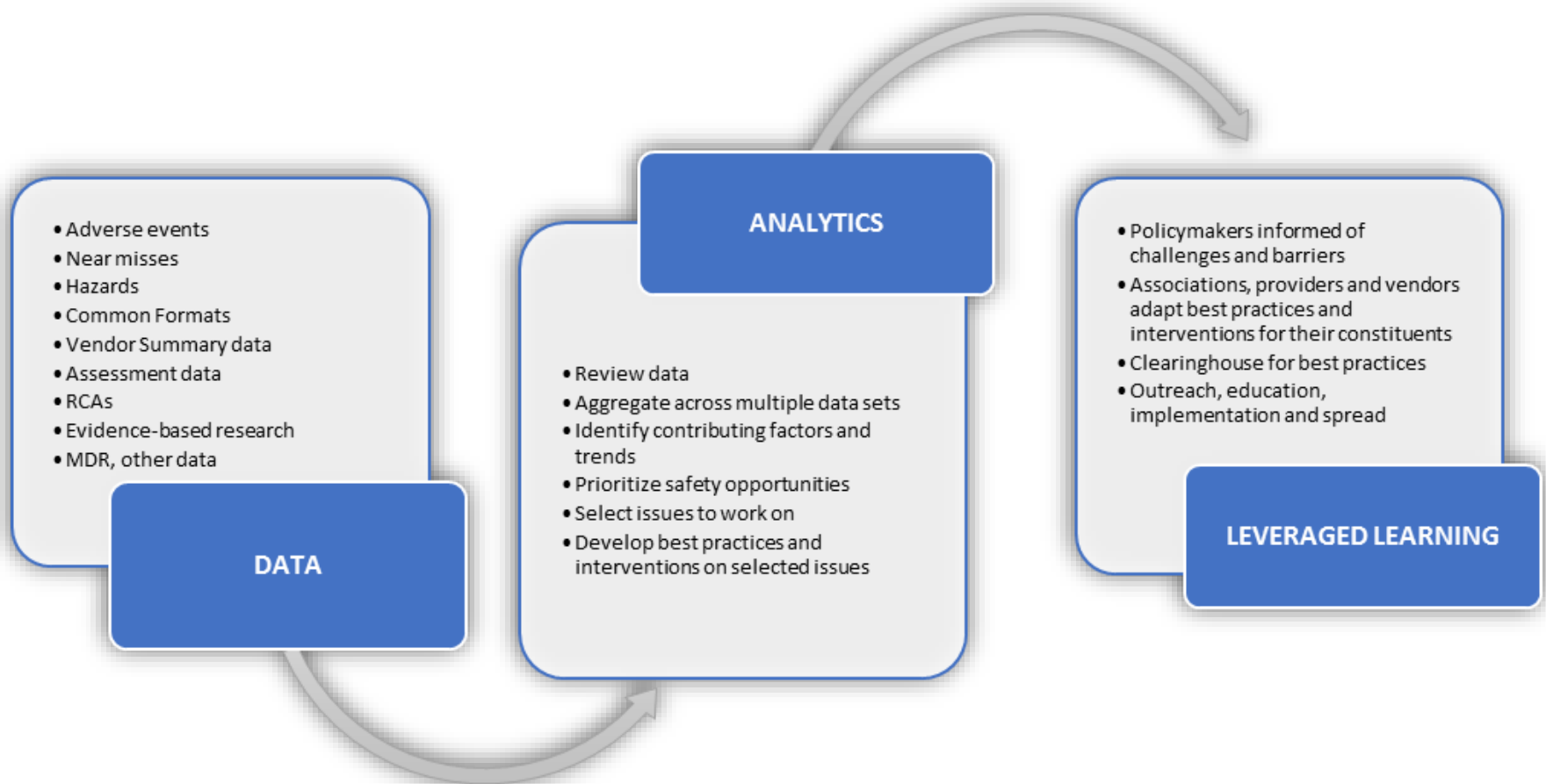
Making health IT safer together by:

- ▶ Establishing a nonpunitive environment for sharing and learning
- ▶ Testing a collaborative model for collecting and analyzing safety issues
- ▶ Achieving robust stakeholder engagement
- ▶ Sharing best practices and lessons learned
- ▶ Informing the national safety strategy for health IT

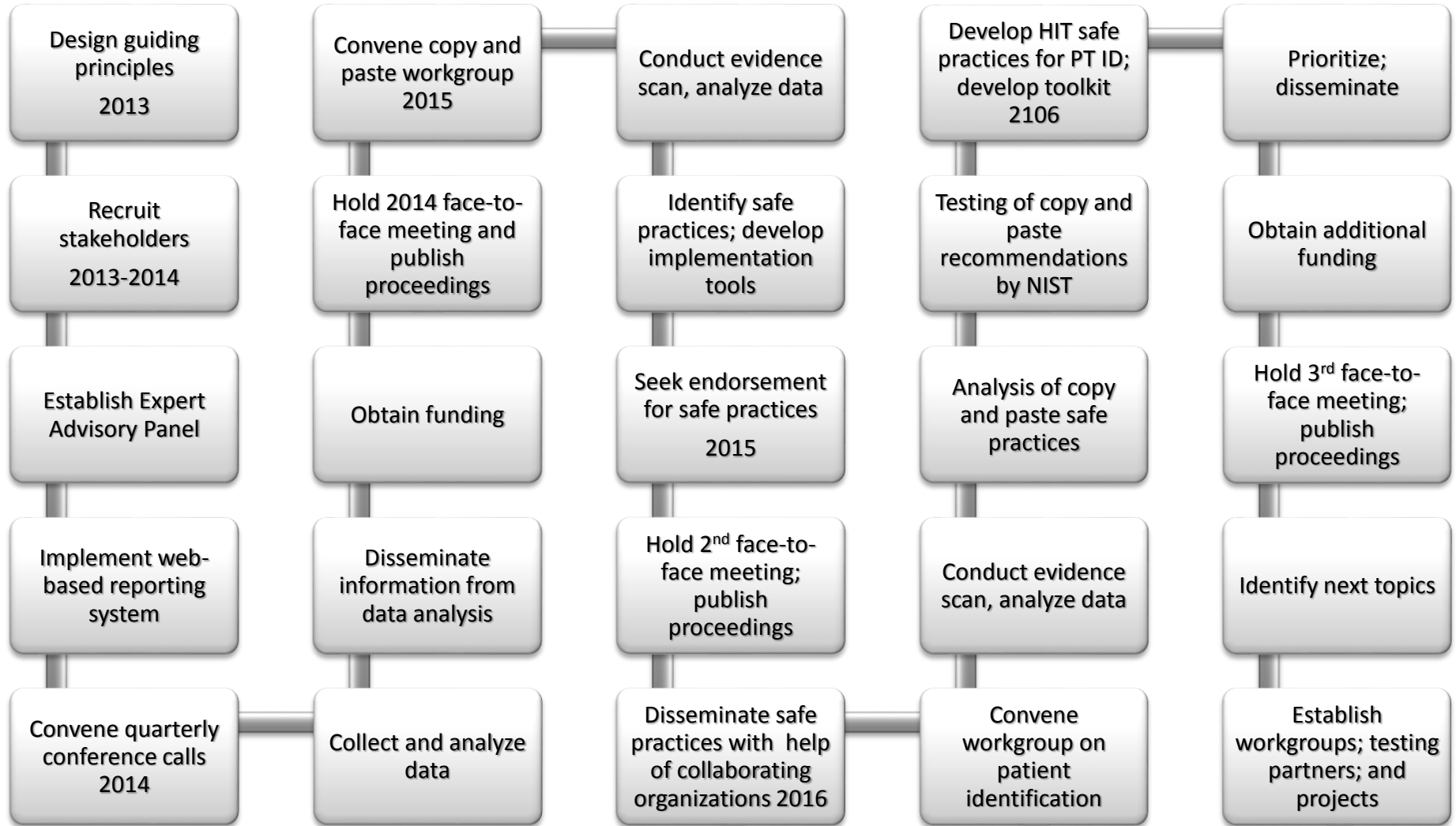
Working Together



A Multi-Stakeholder Collaboration



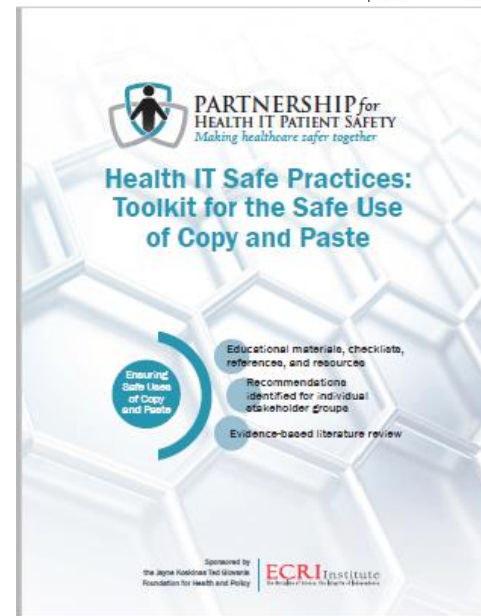
Partnership Activities



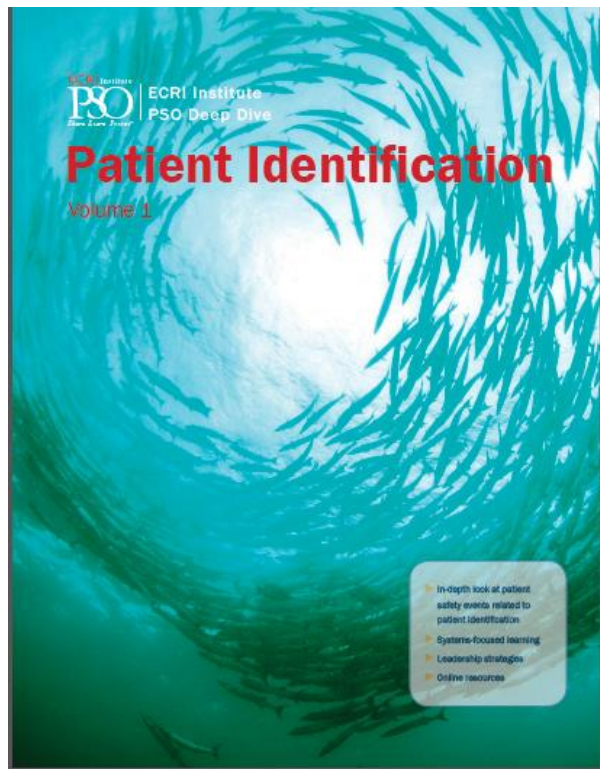
Engage, Exchange, Analyze, Prioritize, Develop, Disseminate

Health IT Safe Practices: Toolkit for the Safe Use of Copy and Paste

- Evidence review
- Toolkit
 - Implementation tools
 - Checklists
 - Resources



Health IT Safe Practices: Patient Identification



Observations

- Health IT-related events not always apparent
- Majority communicated internally, not to vendor
- Usability identified as the leading contributing factor
 - Confusing information display
 - Mismatch between real workflows and HIT
 - Mismatch with user expectations
- Other leading contributing factors
 - Decision Support – Missing safeguard
 - Local Implementation – Faulty local configuration or programming
 - Other Factors – Inadequate training
- *We need health IT best practices*

*Over 2/3
usability
issues*

Partnership Expert Advisory Panel

- ▶ David W. Bates, MD, MSc, Brigham and Women's Hospital
- ▶ Pascale Carayon, PhD, University of Wisconsin-Madison College of Engineering
- ▶ Tejal Gandhi, MD, MPH, National Patient Safety Foundation
- ▶ Terhilda Garrido, MPH, ELP, Kaiser Permanente
- ▶ Omar Hasan, MBBS, MPH, MS, FACP, American Medical Association
- ▶ Chris Lehmann, MD, Monroe Carell Jr. Children's Hospital at Vanderbilt University Medical Center
- ▶ Peter J. Pronovost, MD, PhD, The Johns Hopkins University School of Medicine
- ▶ Jeanie Scott, MS, VHA Office of Informatics and Analytics/Health Informatics
- ▶ Patricia P. Sengstack, DNP, RN-BC, CPHIMS, Bon Secours Health System, Inc.
- ▶ Hardeep Singh, MD, MPH, Michael E. DeBakey VA Medical Center
- ▶ Dean Sittig, PhD, The University of Texas Health Science Center at Houston, School of Biomedical Informatics
- ▶ Paul Tang, MD, MS, Palo Alto Medical Foundation, Sutter Health



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Questions? Contact hit@ecri.org



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