

Securing
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Protecting Your Community

A Global Concern

Liz Fraumann

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ESET North America



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A Presidential Directive



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Global Concern



2 Billion People on the Internet



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WORLD INTERNET USAGE AND POPULATION STATISTICS

World Regions	Population (2010 Est.)	Internet Users Dec. 31, 2000	Internet Users Latest Data	Penetration (% Population)	Growth 2000-2010	Users % of Table
Africa	1,013,779,050	4,514,400	110,931,700	10.9 %	2,357.3 %	5.6 %
Asia	3,834,792,852	114,304,000	825,094,396	21.5 %	621.8 %	42.0 %
Europe	813,319,511	105,096,093	475,069,448	58.4 %	352.0 %	24.2 %
Middle East	212,336,924	3,284,800	63,240,946	29.8 %	1,825.3 %	3.2 %
North America	344,124,450	108,096,800	266,224,500	77.4 %	146.3 %	13.5 %
Latin America/Caribbean	592,556,972	18,068,919	204,689,836	34.5 %	1,032.8 %	10.4 %
Oceania / Australia	34,700,201	7,620,480	21,263,990	61.3 %	179.0 %	1.1 %
WORLD TOTAL	6,845,609,960	360,985,492	1,966,514,816	28.7 %	444.8 %	100.0 %



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The U.S. Challenge

600 Million eye-balls - Reach and engage!



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Researchers found...



The weakest link...



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San Diego Cyber-Scape

Laying the Ground-Work



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Island of San Diego

- **International boarder**
- **Population – 1.3M – 2010**
- **2010 designated as iHub Innovation Center**
- **Host to largest Naval Fleet in world**
- **Top Two Employers**
 - **U.S. Navy**
 - **San Diego Unified School District**

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Cybercrime

Cybersecurity

Cyberterrorism



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Where do people get their cyber information from?



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Friends – 15%

Survey Says...



Professionals 8%



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Active and Engaged Ecosystem

Government



Law Enforcement

Education



Industry

Non-Profit



Community





Building The Base

- 3 days
- 17 Meetings
- 29 Organizations

Questions:

1. Do you believe Cybersecurity is an issue?
2. Are you willing and able to help address it?



Briefing Team



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- **First gathering – Jan. 2010**
- **136 Stakeholders – all sectors represented**

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- **A Beautiful Mind**
 - Workgroups
 - Next steps



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Discussion



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Beyond Admiring the Problem



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Mission & Vision

Mission:

Our mission is to enable every digital citizen to live, work and play safely in the cyber world.

VISION:

Our vision is to create a safe digital neighborhood that is both resistant to cyber-threats and resilient to man-made or natural disasters, where our citizens, businesses, organizations and government can effectively and securely navigate, collaborate and compete in today's fast-changing technological environment. The secure cyber city model we establish will empower our citizens and serve as a beacon for cities across North America and the world.



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Platform

- Awareness
- Education
- Preparation



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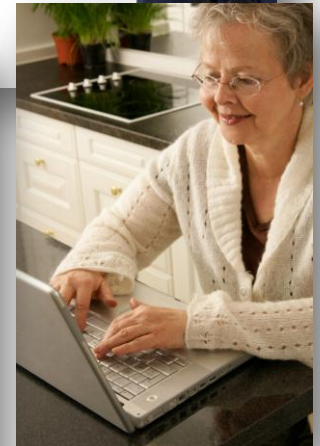
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Our Focus

- Business
- Family
- Youths
- Seniors



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Structure





Work in Workgroups

- **Awareness:** increase visibility of cybersecurity best practices, foster a unified message and promote programs and campaigns that help digital citizens stay safer in cyberspace.
- **Cluster:** coordinate with local groups focused on economic development that are focused on cybersecurity and related businesses.
- **Critical Infrastructure:** engage with the eighteen industry segments that make up critical infrastructure elements and help ensure improved cyber security.
- **Education:** foster general and curriculum-based learning for all digital citizens..
- **Law Enforcement:** enhance cybercrime prevention and improved criminal implications
- **Metrics:** measure the success of projects, programs and campaigns; provide research data on cybersecurity issues.
- **Public/Private Partnerships:** facilitate interaction between the regional sectors, industry and government to support the SOeC mission.
- **Policy:** enlighten city, state and federal policy makers as it relates to cyber. work with local organizations to foster internal cybersecurity policies that protect business.





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Stakeholder Engagement

- Workgroup
- Projects
- Activities
- Events



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Body of Materials

- **Collateral**
 - Handouts
 - Education
- **Advertisements**
- **PSAs**
- **Promo Items**

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Samples



Bringing IT Home

Critical Infrastructure for Small Businesses: Prepare, Prevent and Respond

Into the Breach:

A Guide to Cybercrime Triage

16 million records were exposed through 662 data breaches in 2010.

What are you doing to protect your customers and employees?

Law Enforcement Workgroup

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Messaging Goes Here And Here

Taking A Stand

Cybersecurity Awareness, Education & Preparation

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Discussion



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Implementation



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Challenge – Awareness



We don't know what we don't know!

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Solution

RIGHT MESSAGE
to the **RIGHT PEOPLE**
at the **RIGHT TIME**

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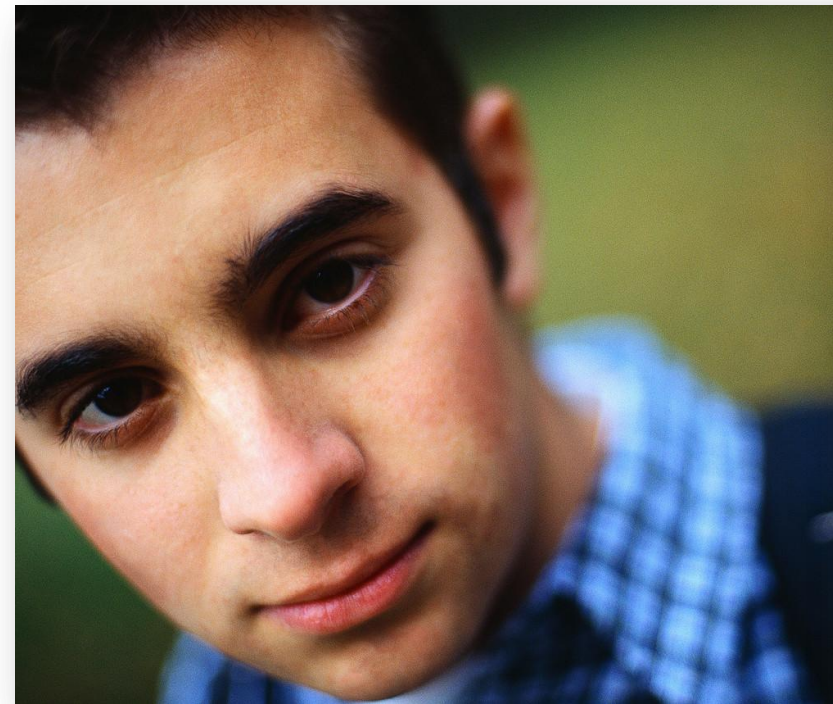
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Starts with Individuals

Touches EVERYONE

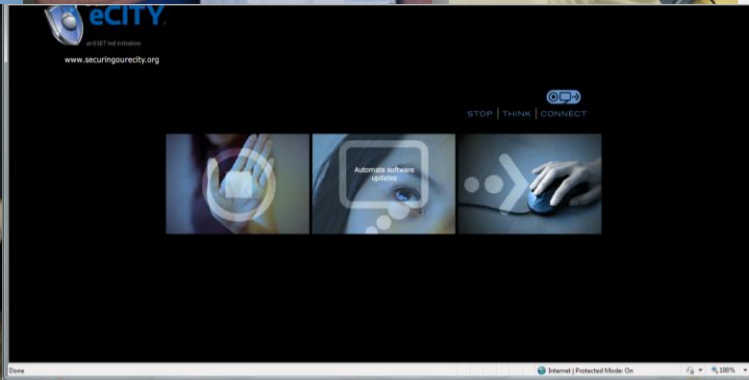


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Community Engagement



How important is cybersecurity to me?

...Tremendously.

We at SDG&E take our cyber responsibility seriously. We provide customers with the advantages of today's digital world, while remaining vigilant with their data's safety. Securing Our eCITY is a trusted resource for cybersecurity knowledge and training.

— Jessie Knight, Chairman and CEO, San Diego Gas & Electric

Defend your business against cybercrime. Sign up for a free workshop at: www.securingourcity.org/request-a-workshop



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Stay safe in cyberspace. www.securingourcity.org



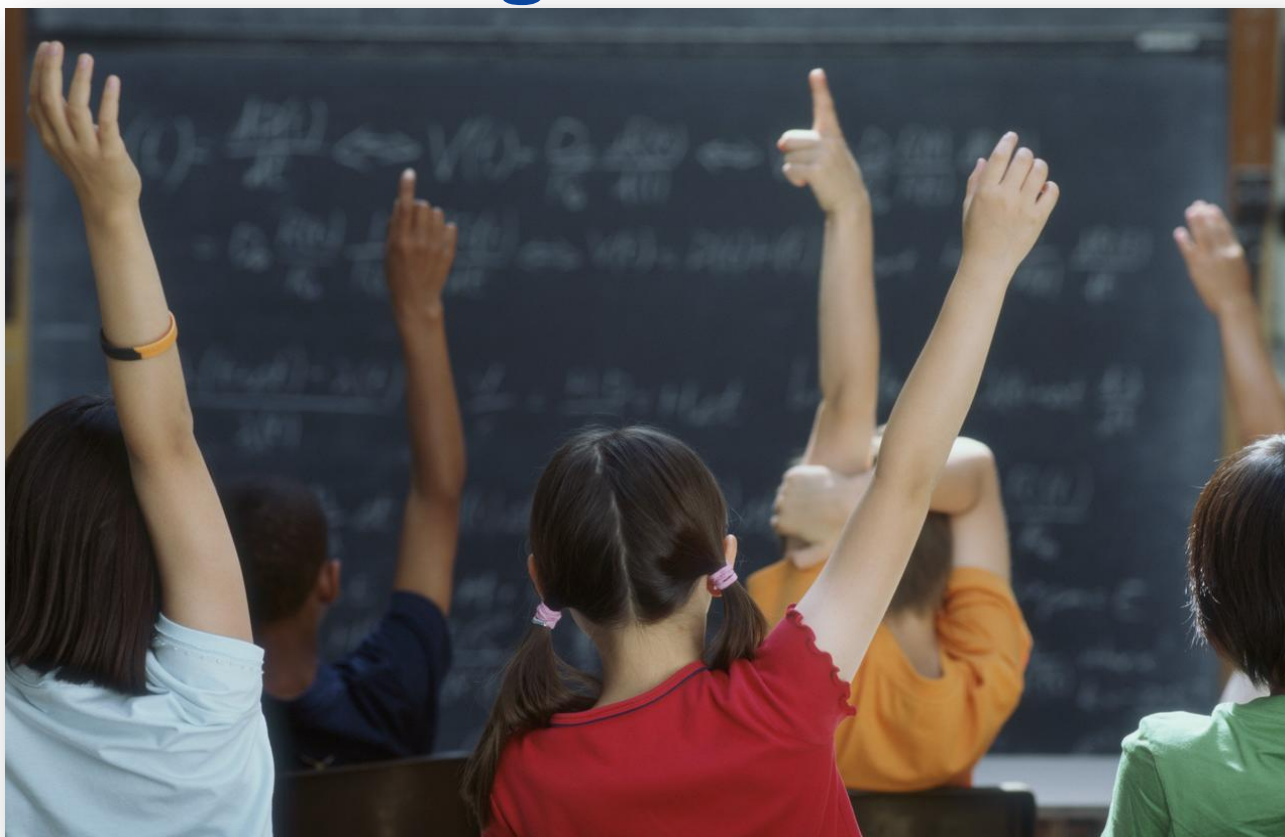


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Challenge – Education



We don't know what we don't know!



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Digital Native – Digital Immigrant – Digital Tourist



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K-12 Education





Dare to imagine

- **Classrooms in 2020?**
- **Teaching tools**
- **Curriculum**
- **Communication**





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To “the Univers”ity and Beyond!



FREE Education Workshops from

SoeC Education



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Community Education





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Foundational Education

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Preparation



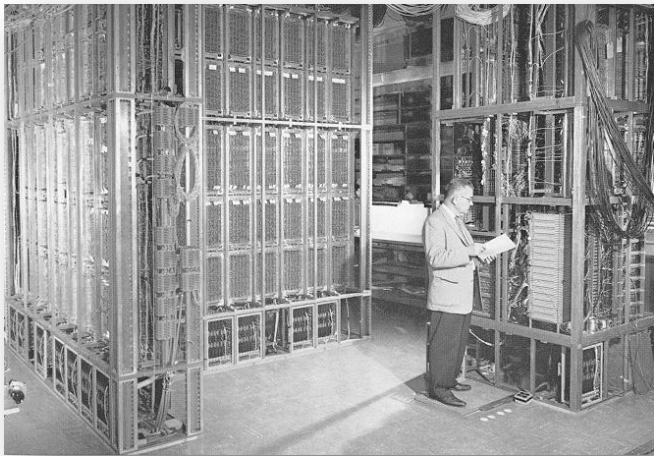
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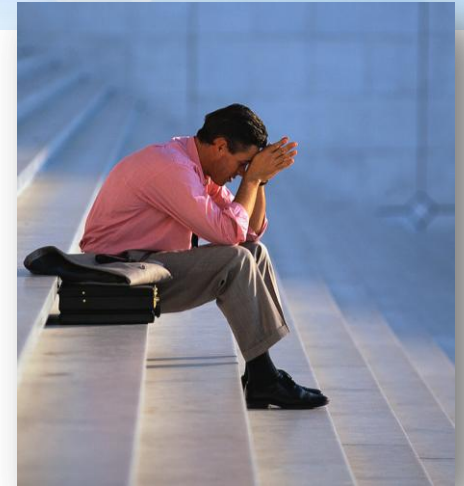


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Challenges



Antiquated equipment



Knowing where to turn



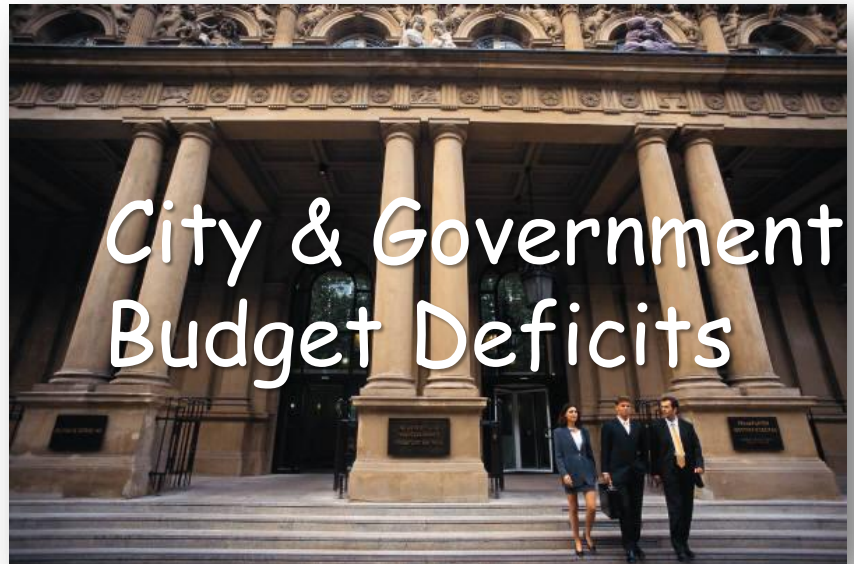
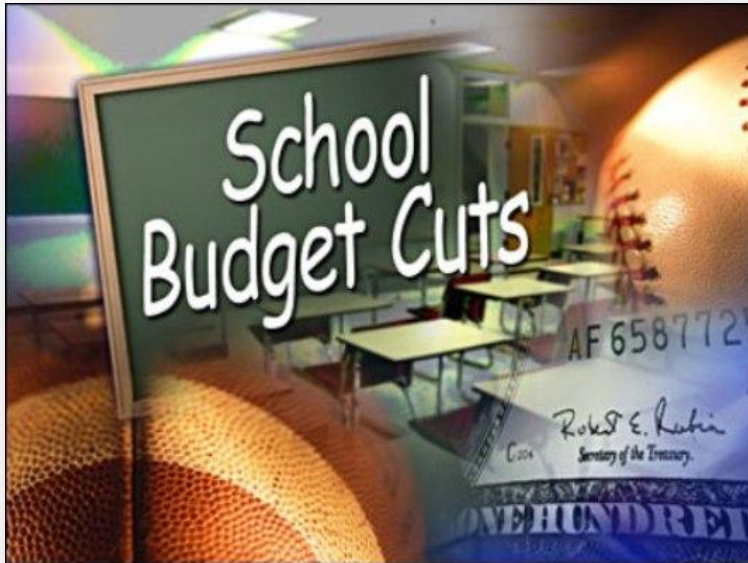
Current and accurate information

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And, bigger issues?



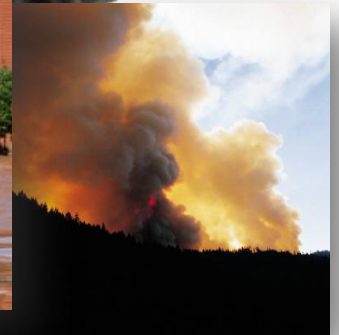
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Unexpected Twists of fate

- Natural
- Man-made



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Solution



Discussion

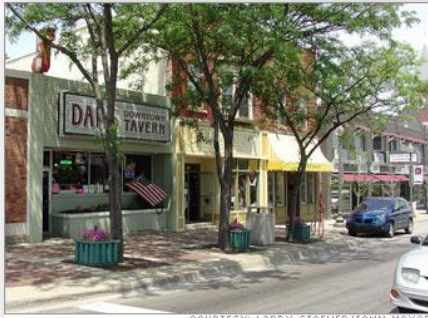
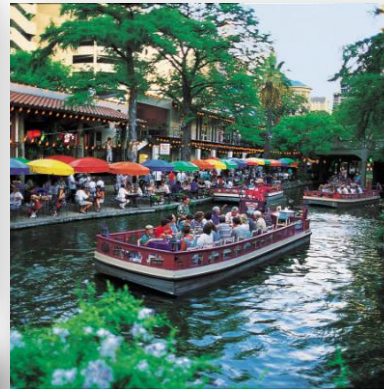


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Think Local



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Collaboration



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Programs



\$7,200 savings per two iPad classes in one year.



SANS Institute offer sample cyber policy templates

Bringing IT Home
Critical Infrastructure for Small Businesses: Prepare, Prevent and Respond

CI for SMBs

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Into the Breach:
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Where to turn from Law Enforcement

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Align With Professionals



- DHS
- NCSA
- WC3
- MS-ISAC
- CAE
- US Chamber
- Others?

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What you can do...

- Engage
- Collaborate
- Implement
- Help reach all digital citizens
 - STOP. THINK. CONNECT.™





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***Together we build the city of the future –
Cyber secure for Life ♦ Work ♦ Play!***



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Discussion

Thank you!

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